eHEALTH
NEWSLETTER

A monthly newsletter brought to you by the eHealth Communications Team.
A huge thanks to all of our contributors throughout 2022.
If you wish to contribute please contact us at communications.ehealth@hse.ie

eHealth Away Day October 2022

REELING IN THE YEAR 2022

2022 has come and gone in the blink of an eye. This month we are doing a quick review of the year through the content of our monthly newsletter. The largest event ever organised by eHealth was our Away Day which took place in the Aviva Statium, Dublin on 24th October, 2022. We had our one-year anniversary after the HSE cyber-attack in May 2022.

Covid-19 Vaccination Management System (COVAX) won IT project of the year at the Tech Excellence Awards. former HSE CEO Paul Reid joined in one of our Lunch & Learn sessions. And thats just a few of the highlights from the year. Read through this edition to see the top articles from the year and you can access all of the eHealth newsletters from 2022 here.

www.ehealthireland.ie

Bringing improved population wellbeing, health service efficiencies and economic opportunity through the use of technology-enabled solutions.

JANUARY

January 2022 our front page was SAP CoE who joined eHealth back in June the previous year.

FEBRUARY

Our February edition featured collaboration between HSE Acute and Community services, eHealth and AMRIC who worked together to introduce a National Clinical Surveillance IT System for Infection and Prevention Control. An article on HSE PharmaVax was also included.

In our March edition we featured our previous CEO Paul Reid who joined a Lunch & Learn session for eHealth staff. We had an article on the Evolution of the COVID Care Tracker App and we celebrated our femal colleagues in International Women's Day 2022.

APRIL

April's edition had an article on eHealth Induction. 65 new employees were greeted by a variety of speakers on both days including our CIO, Fran Thompson. We had the introduction of Problem Management as a new function within eHealth.
We did a Q&A with Daniel Friedman on the Leadership Development Programme he had participated in.

eHealth You Tube

Back in our July 2022 edition we introduced our eHealth YouTube channel as an additional resource to eHealth teams in which they can share information and assist with training of staff across eHealth and the wider HSE.
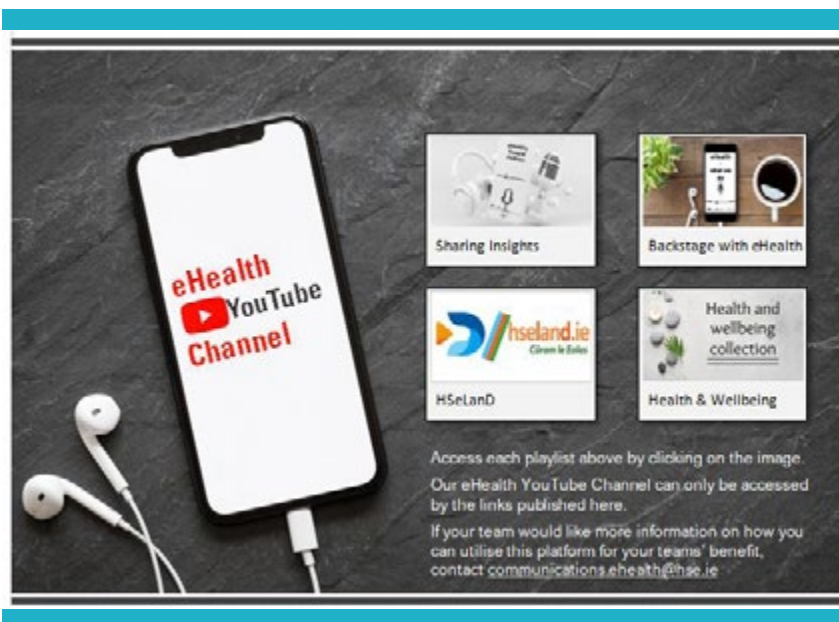
The most viewed YouTube videos for 2022 were:
1. Chev Training video with 878 views
2. Inside the Interview with Joyce Shaw and Sabrina Battersby with 501 views
3. NIMIS 2.0 Upgrade Training Radiographers had 470 views
4. Fran Thompson 2022 End of Year Message had 283

Podcasts:
1. Inside the Interview - Joyce Shaw and Sabrina Battersby had 501 hits
2. Theresa Barry Snomed Podcast -134
3. SNOMED Webinar 2 - 72

The eHealth YouTube channel is constantly growing and quickly becoming a favoured destination for all things eHealth. The channel is a significant resource that can be used by teams for internal training and learning purposes or as a platform to share their work with other members of the eHealth function. If you or your team would like to find out more about this platform, contact communications.ehealth@hse.ie for information.

Sharing Insights: eHealth General Podcasts is the home of general podcasts from inside and outside of the organisation. Here you will find a wide variety of podcasts on topics such as team working, an Introduction to Lean Six Sigma and, Developing Grit at Work through lessons from Sport.

Backstage with eHealth: A collection of podcasts from the people of eHealth, discussing their roles and the service that their team delivers in eHealth. Contributors include Eamon Coyne on MyHealthEU project, Mark Bagnell and Niamh Crossan on Integrated Information Service (IIS) and Alex Mason and Stephanie Cremen on the role of the Business Analysist in eHealth.

Health and Wellbeing Collection: This playlist houses videos related to Yoga, Meditation and Visualisation and is a great resource for webinars and online sessions to ensure your health and wellbeing is tended to on a regular basis.
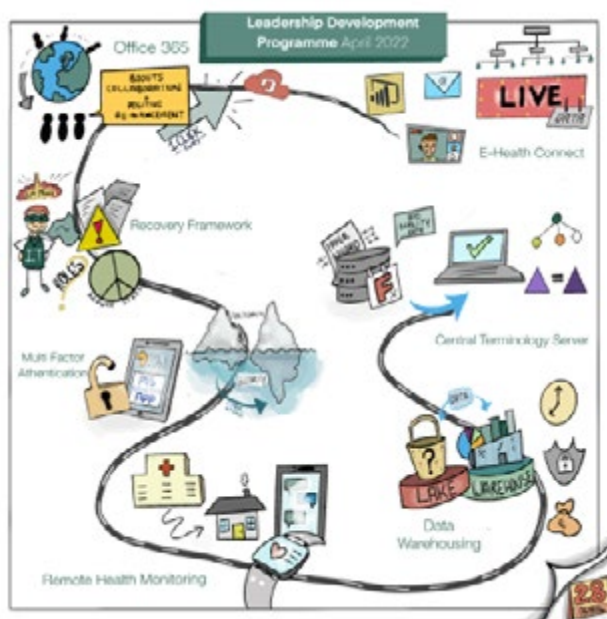
HSE Cyber-Attack One Year On

In our May edition we focused on the one-year anniversary of the cyber-attack on the HSE. The 14th of May 2021 is a day that most of us will remember. Fran Thompson, CIO gave us an overview of the devastating impact on eHealth and our ability to provide health services across the country.

We also had contributions from Michael Redmond, COO; Helen Coughlan, CTO; Martina Burns, Acute Delivery Director and Christine O'Donoghue, Recruitment Lead. The rebuild effort took many months to complete and thanks to the efforts of 1000's of people in the Health Service and all our external partners we were able to rebuild our ICT infrastructure.

We featured another eHealth Leadership Programme and the visual intrepretation of the day is included here to the right.

COVID-19 Vaccination Management System (COVAX)

IT Project of the Year

at the Tech Excellence Awards 25 May 2022

The COVID-19 Vaccination Management System (Covax) was awarded Public Sector IT Project of the Year at the Tech Excellence Awards on 25th May 2022. This was a significant achievement in a category that included projects from An Garda Siochana, Failte Ireland and eHealth RPA Delivery team. A submission focussing on Covax Kiosk Mode was also shortlisted in the Digital Innovation category.

The objective of the Vaccination programme is to facilitate the scheduling and recording of Covid vaccinations for the population of Ireland as quickly and efficiently as possible and this could not have been done without a robust ICT System and technology infrastructure enabling and supporting the overall programme.

BIG WIN for eHealth

LUNCH AND LEARN
SERIES

In 2022 we have had 13 Lunch & Learn Sessions broadcast through zoom to all eHealth staff. These sessions have been hugely beneficial for us to learn about the work going on in teams across eHealth.

Coming up this year:-

20th January 2023
Lunch & Learn kick-off for 2023
with Michael Redmond

3rd February 2023
National Integrated Medical Imaging System (NIMIS) 'The Big Bang'
with Keith Morrissey

17th February 2023
Project Management Office (PMO)
with Tom Molloy

3rd March 2023
Integrated Information Service (IIS)
with Mark Bagnall

If you missed some of the previous sessions, most of them are available on the Discovery Zone on HSeLanD.

View this handy guide on how to find the Discovery Zone on HSeLanD

Back in our July edition we announced the signing of a Single Party Framework agreement for a Clinical Management System for Specialised Care Services for the Irish Health Service which took place in May 2022. We featured articles from people outside of eHealth who contributed to our newsletter - Michele Guerin, Equality Officer, Diversity, Equality & Inclusion, HR Capability and Culture, HSE gave us an article into Support for Diversity Issues related to IT. Joanne Sweeney, CEO Digital Training Institute on How Government and the public sector can win at social media for public good. We also featured the Business Operations Away Day.

A2i-HIDs
Hell & Back

Twelve members of the A2i-HIDs team took part in HELL & BACK on 11th June 2022. The event took place in Killruddery Estate in Bray and the team completed an 8K trail route crossing rivers and lakes, climbing hills and mountains and crawling through bogs and swamps. A great way to bond a team and build resilience and cooperation!

In the September issue eHealth Reporting was introduced by Michael Porter. eHealth staff would have received an invitation to a Teams site called eHealth Internal Reporting. This is a site for all eHealth staff (including contractors) to enable everyone to stay current with programme activity. It also provides access to past reports.

New eHealth Offices in Drogheda

With the large increase in eHealth staff numbers over the last two years this has placed more and more pressure on what was an already crowded office space portfolio. Since 2021 the Executive Support team have worked with the property team in Estates to actively seek new office accommodation nationally, to satisfy our growing departmental population. The offices in Southgate, Drogheda, represent a significant increase in eHealths' presence in the Northeast of the country and will have a catchment area which will include North County Dublin, the Western parts of Meath, as well as Louth and Monaghan.

Overall, there are approximately one hundred and twenty workstations, set out as open plan and one and two-person offices, along with large meeting rooms and break out rooms.

eHealth Away Day
Aviva Stadium

On October 24th, eHealth held its first away day since before the Coronavirus Pandemic. The day was titled 'Building Back Together' as we looked back over the achievements of the last 2+ years and worked together in establishing the key goals and objectives for eHealth going forward. A further goal of the day was to introduce new staff and reconnect the wider teams and functions. The event was opened with an address from the Acting Chief Executive Officer of the HSE Stephen Mulvany and featured presentations from Interim Chief Information Officer Fran Thompson and Chief Operations Officer Michael Redmond, which focused on acknowledging the tireless work done by eHealth staff through the trying times of a global pandemic and a cyber-attack.

We launched our newly updated ehealthireland.ie website which features new and updated content from all of our eHealth teams.

An article on the Laboratory Programme- under the governance of eHealth the Laboratory Programme established in 2021 following the cyber-attack, to advance, standardise and support key Laboratory ICT initiatives and to enhance integration of healthcare.

The aim of this Programme is to provide a framework for laboratory services to engage with HSE eHealth and Acute Operations.

Building
BACK Together
eHealth Away Day 2022

A2i-HIDs
Shortlisted for PMI Awards

A2i-HIDs team was short-listed by the PMI Ireland National Project Awards as 2 of the 5 programme finalists in the special category of Greatest National Impact Project for our role in both "The HSE's eHealth Digital Response to the COVID Pandemic" and "The HSE's Covid Vaccination Programme".

The PMI awards celebrate outstanding success in project management; recognising individuals, projects, teams, and organisations that have demonstrated excellence in the delivery of change and there was not a member of the eHealth team that did not play a role in the HSE's Digital response to Covid.

The eHealth Leadership Programme final day was held on 30th November, 2022 in the Richmond Education Centre in Smithfield, Dublin. We featured all of the participants in our December issue - 17 participants in total.

The 8 day Leadership programme commenced on 17th May and concluded on 30th November 2022.

This eight-day programme aims to advance the effectiveness of seasoned managers by challenging them with new insights, high energy learning exercises using best practices and tools as well as Action Learning opportunities.

On the final day of the programme, the participants delivered a 'pitch' to eHealth's Senior Management Team on an initiative that enhances services to the organisation. 17 participants took part in the programme, with 13 pitches presented on the final day.

If you would like to read any of the newsletters featured in this issue you can view all of our 2022 publications here.

Welcome to another year for our eHealth Book Club. Our first book club meeting will take place today:

Tuesday 10th January, 2023 at 1pm via MS Teams

New members are always welcome to join and you can email us on:
communications.ehealth@hse.ie

We meet on the second Tuesday of each month at lunchtime. If you haven't read the book you are still encouraged to join us for a chat and a cuppa. Its always fun to link in on a teams call that isn't work related!