

eHEALTH NEWSLETTER

A monthly newsletter brought to you by the eHealth Communications Team.
If you wish to contribute please contact us at communications.ehealth@hse.ie

eHealth Away Day 2024



By **Linda Reck**
eHealth Communications

Our eHealth Away Day was an outstanding success, attracting the largest turnout of eHealth staff members to date. Registration commenced at 8:30a.m., and as the day progressed, the venue filled with the sounds of lively conversations and laughter, creating an electric atmosphere. It was a cheerful occasion to reunite with colleagues whom we hadn't seen face-to-face in quite some time.

The event commenced with Thelma Pentony, providing essential housekeeping details and an overview of the day's agenda. She also introduced Slido, our platform for the various Q&A sessions scheduled throughout the day.

Fran Thompson, our Chief Information Officer, then took the stage to welcome the group and introduce our new Chief Technology and Transformation Officer, Damien McCallion, who shared a few words with the audience. Fran also presented a video message from Bernard Gloster, our CEO, who, regrettably, couldn't be present in person but conveyed his message to eHealth staff.

Michael Redmond, our Chief Operating Officer, provided updates on the latest developments regarding the new Regional Structures.

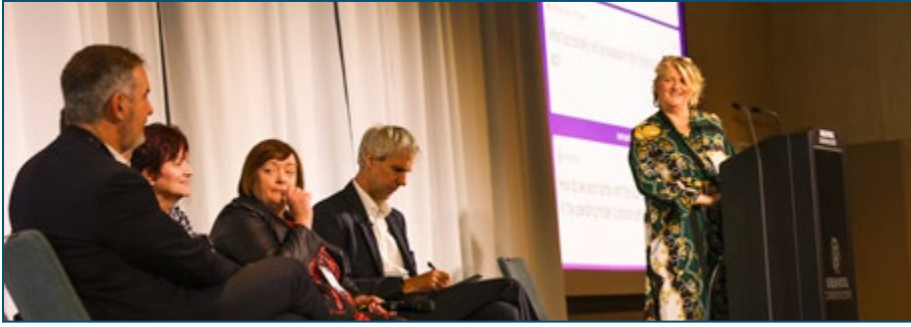
Joyce Shaw, Chief of Staff and Head of Business Operations, moderated a lively Question and Answer session with members of our Senior Management Team, including Fran Thompson, Michael Redmond, Helen Coughlan (Chief Technology Officer), Mary Cooke (Community Health Delivery Director), and Damien McCallion CTTO. Topics ranged from the impact of new REO's on budgets to the practical implementation of Virtual Wards and the ongoing recruitment freeze.

Next, Tim Morthorst delved into the fascinating realm of Artificial Intelligence in Healthcare, a segment that captivated the audience. Tim also introduced "Dr. Fran Thompson," an artificially generated persona. Tim also took questions from the audience through Slido.

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Due to a delay in the arrival of our keynote speaker, Ronan O'Gara, we enjoyed an extended lunch break, which provided an unexpected opportunity for attendees to mingle and network. Upon returning from lunch, Thelma Pentony conducted a raffle, offering some fabulous prizes sponsored by our generous vendors. Joyce Shaw returned to the stage to provide updates on various eHealth initiatives, including PluralSight, a new eLearning platform being procured by the Training and Development team, and our eHUB, a centralised platform

for knowledge and information. Joyce encouraged eHealth teams to engage with eHealth Communications to facilitate the launch of this platform.

Throughout the day, both Joyce and Fran adeptly managed the proceedings while awaiting Ronan's arrival, conducting additional Q&A sessions with the audience. This ensured the event ran smoothly despite unforeseen delays. To view a selection of photos from the day, click on the image on the right to watch a reel showcasing the day's events.



eHealth Away Day

Welcome and Update from Fran Thompson, CIO eHealth HSE

By Linda Reck
eHealth Communications Lead



On March 4th, 2024, Fran Thompson, Chief Information Officer, eHealth HSE kicked off the eHealth Away Day by introducing a video from the CEO, who could not attend due to other diary commitments. He then introduced Damien McCallion, our new Chief Technology and Transformation Officer CTTO, to the audience. Damien outlined the importance of eHealth in the HSE and its role in the transformation agenda. He outlined that he is really looking forward to leading the division.

Fran began by highlighting the vast array of complex projects in progress, both in development and operational

phases. Among these are initiatives such as eOrdering, Single Sign-On and the National Transfer System, which operate quietly but significantly impact people's lives. Notable achievements include the successful implementation of Electronic Health Records (EHRs) at various healthcare facilities, enhancing efficiency and patient care.

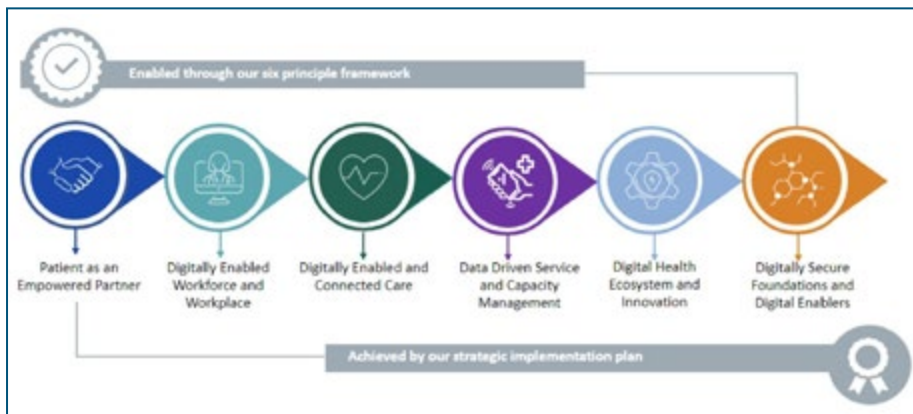
On the community side, initiatives like the Disability Case Management solution are underway, aiming to support vulnerable people. Furthermore, Fran mentioned the challenges faced by the IFMS on the corporate side but expressed optimism about its improved position moving

forward, thanks to additional funding. He also highlighted the upcoming launch of the HSE App and the transformative potential of the shared care record in changing our approach to patient care.

Fran added insights into significant ongoing initiatives, such as the vaccine system's expansion to integrate COVID and flu vaccine information from GPs, and the development of the Digital Health Strategy and Digital Health & Social Care Framework. These frameworks prioritise patient empowerment, digital workforce enablement, and data-driven decision-making to enhance care delivery.



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The Digital Health Strategy framework has 1 vision, 6 principles and 48 initiatives. The six guiding principles, each aimed at enhancing patient engagement, workforce empowerment.

By placing patients at the centre and leveraging digital solutions, eHealth aims to create a seamless and data-driven healthcare ecosystem.

Fran emphasised again, the need for comprehensive data management to enable informed decision-making and improve patient outcomes.

Looking ahead, eHealth is committed to rolling out several initiatives over the coming years. Despite inevitable challenges, eHealth remains dedicated to fostering collaboration and innovation

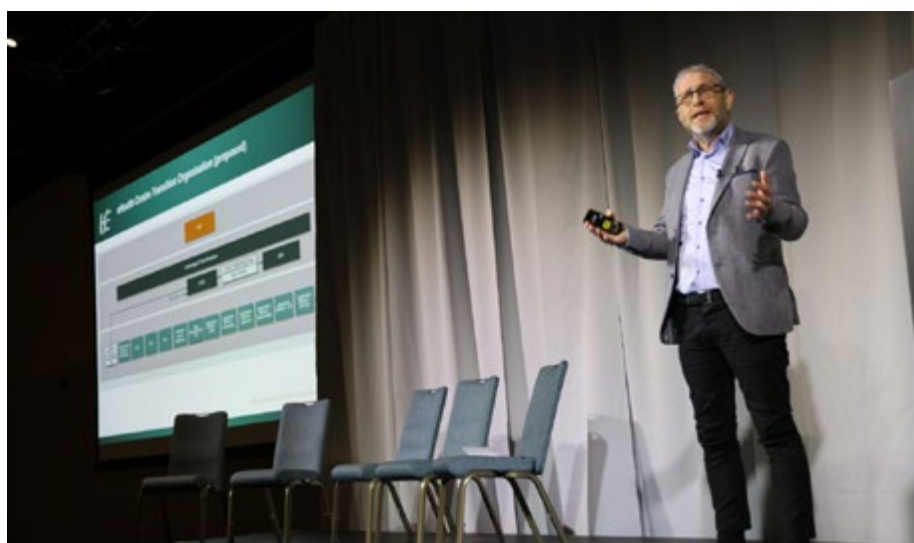
within the Health Service Executive. Fran emphasised the importance of teamwork in achieving the organisation's goals and urged the teams to embrace change and find fulfilment in their work.

In conclusion, Fran expressed gratitude to the eHealth teams for their dedication and professionalism. The message was clear: eHealth is on a mission to redefine healthcare delivery through technology, and with the collective effort of its teams, it's poised to make a significant impact on healthcare outcomes.



Shaping the future of eHealth: Insights from Michael Redmond, COO of eHealth HSE

By Linda Reck
eHealth Communications Lead



Michael Redmond, the Chief Operating Officer at eHealth HSE, took the opportunity to address the large audience, sharing updates and insights on the ongoing discussions and progress towards the structural design of eHealth services in the context of regionalisation.

Michael emphasised the evolving nature of eHealth's top-level structural design, acknowledging that decisions are still in the works and nothing is set in stone. He underscored the commitment of the leadership team to keep the organisation

informed and engaged in the process, aligning with the strategic roadmap for technological and transformational advancements in healthcare delivery.

The discussion pivoted towards the significance of business-led transformation in delivering a connected healthcare system. He highlighted the role of the newly appointed Chief Technology and Transformation Officer (CTTO), Damian McCallion, and the formation of the Technology and Transformation Committee, signalling a shift in emphasis

towards aligning technology with business objectives.

Addressing concerns about organisational changes, Michael reassured the audience that eHealth remains a crucial entity, albeit with potential reorganisation and devolution of certain functions to regional centres. He acknowledged the challenge of adapting to new roles and structures but stressed the importance of aligning with the overarching strategic vision.

Looking ahead, Michael outlined the next steps, including the commissioning of an operating model to facilitate seamless transition and delineate responsibilities and accountabilities between central and regional entities.

In conclusion, Michael reiterated the dynamic nature of organisational evolution, emphasising the importance of continuous updates and transparency in driving forward the eHealth agenda. As the organisation moves towards regionalisation and embraces technological advancements, collaboration and adaptability remain paramount in shaping the future of healthcare delivery in Ireland.

Artificial Intelligence in Healthcare

Tim Morthorst

By **Thelma Pentony**

Training Specialist, eHealth Training & Development



algorithms, and the responsible use of AI technologies necessitate careful attention. To quote Tim “With great power comes great responsibility”.

The show stopping pièces de résistance came when Tim conversed with a virtual version of our CIO Fran Thompson on stage, built by leveraging a range of AI and GenAI tools.



Tim Morthorst an expert in Artificial Intelligence (AI) presented on the future of AI as it is poised to revolutionise healthcare. Tim spoke about the possibilities of Personalised Treatment Plans, the ability of AI to analyse vast datasets and identify patterns and correlations within genetic information. How machine learning algorithms can sift through complex medical information, including images, lab results, and patient histories, to identify subtle patterns and anomalies that may escape the human eye.



Tim also described how in addition to AI’s clinical applications, it could streamline administrative processes within healthcare. How automated systems powered by AI could handle tasks such as appointment scheduling, billing, and data entry, freeing up valuable time for healthcare professionals to focus

on patient care. Not only increases operational efficiency but also reduces the likelihood of errors associated with manual data handling.

Tim acknowledged that despite the vast promises of AI in healthcare there are ethical considerations and challenges. Issues such as data privacy, bias in

So, eHealth it looks like Welcome To The Future! Where laughter is binary, love is algorithmic, and the only bugs you’ll encounter are the ones in your AI buddy’s software (don’t worry, they’re working on a patch).

Cheers to the brave new world of AI, where even the robots get to say TMI (that’s too much information to the rest of us).



Guest Speaker eHealth Away Day

Ronan O'Gara

By Linda Reck
eHealth Communications Lead



Ronan O'Gara, our guest speaker at the eHealth Away Day, encountered travel delays that made him well over an hour late for his speaking engagement. Despite this setback, the majority of attendees patiently waited to hear him speak, and it's safe to say their patience was rewarded. Ronan, displaying true sportsmanship, sincerely apologised for his lateness, noting that such delays would not be acceptable from his own players. Nevertheless, he expressed gratitude for the warm welcome he received.

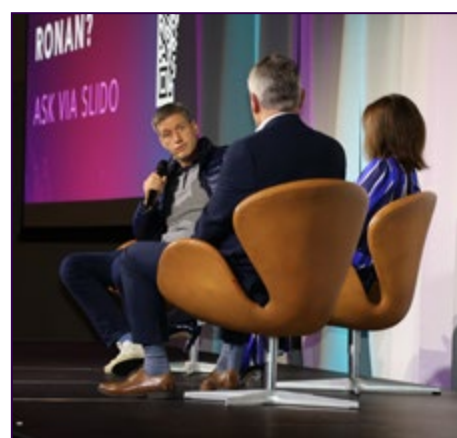
Tom Laffan and Martina Burns took the opportunity to interview Ronan about his illustrious rugby career, his approach to managing diverse personalities within his coaching role at La Rochelle, and his lifelong involvement in the sport. Ronan candidly shared his struggles with mental health during his early playing days, crediting former teachers and coaches as pivotal mentors who shaped his journey. He also shed light on how his time in New Zealand influenced his coaching philosophy.

Among the audience's burning questions was whether he would consider coaching Ireland in the future. His response was unequivocal: he said it would be an honour, though the timing remains uncertain, potentially after Andy Farrell's tenure or beyond. Ronan even entertained

the idea of coaching other national teams like France or England, albeit with a humorous quip about singing 'God Save the King.'

Following the event, Ronan graciously stayed to mingle with fans, signing jerseys, books, and posters while engaging in genuine conversations with everyone. Later, our CIO Fran Thompson invited him to the Radisson bar for a meal, likely delving into discussions about the recent Leinster v La Rochelle clashes, which had their own share of drama!

Main photograph L-R: Ronan O'Gara, Martina Burns and Tom Laffan.



Photographed above, Ronan O'Gara and Paul Rigney.



Photographed above, Michael Redmond, Ronan O'Gara and Fran Thompson.



Special Mention

A genuine shoutout goes to several individuals who came to the rescue during the delay in welcoming our guest speaker.

First and foremost, a huge thank you to Paul Rigney, who jumped into a taxi to retrieve Ronan O’Gara from the airport and swiftly brought him back to the DRCC. Although he missed most of the day’s events, I’m certain the journey back from the airport was an enjoyable one!

Special recognition also goes to Thomas McKenna for organising the taxi.

Additionally, we extend our gratitude to Fran Thompson and Joyce Shaw for their engaging and entertaining Q&A sessions and updates. Without their assistance, we might have had to rely on some of our eHealth colleagues stepping up to the stage to entertain with their singing or poetry recitations!



eHealth Training & Development

A schedule of our upcoming courses is listed below:

Microsoft Excel - Intermediate

Date	Duration	Venue	Start & Finish Times	Closing Date
26/03/24	1 day	Virtual via DCM Learning	09:30 – 15:00	12/03/24

Administration Development Programme

Date	Duration	Venue	Start & Finish Times	Closing Date
30/04/24 01/05/24	2 days	eHealth Offices Drogheda A92 YK7W.	09:00 – 17:00	22/04/24

Managing People Using HR Policies

Date	Duration	Venue	Start & Finish Times	Closing Date
14/05/24	1 day	The Richmond Education and Event Centre No 1 North Brunswick Street,D7.	09:30 – 17:00	30/04/24

Creative Problem Solving

Date	Duration	Venue	Start & Finish Times	Closing Date
16/05/24	1 day	Tangent, Trinity's Ideas Workspace Trinity Business School D02 H308.	09:30 – 16:00	02/05/24

Business Writing Skills

Date	Duration	Venue	Start & Finish Times	Closing Date
21/05/24	1 day	eHealth Offices Drogheda A92 YK7W.	09:30 – 17:00	07/05/24

If you are interested in attending any of these programmes and have line-manager approval to do so, please [enrol via HSeLanD](#).

If you are experiencing problems trying to locate or enrol onto a course, please [review our support documents](#).

Alternatively please contact ehealth.training@hse.ie and we will be happy to assist you.

Parking at [The Richmond](#) is limited and offered on a first come, first-served basis. Smithfield Car Park is 5mins from the venue.

[Click here](#) if you wish to book in advance. View our 2024 eHealth Training Prospectus [here](#).

Tech Excellence Awards 2024



The Tech Excellence Awards represent the most prestigious achievements across the technology sector. Recognising the skills, innovation and ingenuity of the industry and its people.

Celebrating its 22nd year this year, the awards programme culminates in a black tie gala event that gathers together the best of the tech sector, for a night of recognition and celebration.

This year includes a new Emerging Technology Innovation of the Year Award, recognising advancements in technology

that are reimagining the tools we use to solve problems, deliver projects and create new revenue streams. From AI to VR and beyond this category recognises excellence in basic and applied research and industry applications.

The deadline for entries is April 5th and to find out more [click here](#).

If you are planning on entering please let us know, so we can follow your progress at:

communications.ehealth@hse.ie



Welcome to another month for our eHealth Book Club. Our book club meeting will take place today:

**Tuesday, 12th March
at 1pm via MS Teams**

New members are always welcome to join and you can email us on:

communications.ehealth@hse.ie

We meet on the second Tuesday of each month at lunchtime. If you haven't read the book you are still encouraged to join us for a chat and a cuppa. Its always fun to link in on a teams call that isn't work related!

Mobile Telephony Staff Day



By Derek Kelly
ICT Support Officer, Mobile Telephony.

The Mobile Telephony team held a team event on Thursday 22nd February in the Midlands Regional Hospital Tullamore.

Our annual staff meet-up day was a resounding success, leaving everyone invigorated and inspired. The agenda was thoughtfully curated, focusing on three pivotal topics: Mobile Phone Estates, Audits, and Mobile Device Finances.

Beyond screens and emails, we connected as humans. Conversations flowed during

breaks, over coffee, and during team-building exercises.

In the end, our successful staff meet-up day left us informed, inspired, and united. We walked away with practical knowledge, new friendships, and a shared commitment to propel our organisation forward.

Here's to more engaging meet-ups and fruitful collaborations!



There are so many acronyms in use within the HSE it can be hard to keep track of them all. Click here to view this valuable online tool called HALO which documents some of the most common acronyms we use in the organisation.



<https://www.ehealthireland.ie/ehealth-connect/>

Reflecting on the Standards & Shared Care Records Team Day

By James McGovern

ICT Projects Manager, eHealth Standards & Shared Care Records



Our recent gathering at the Ashling Hotel, marked a significant milestone for the eHealth Standards & Shared Care Records (SSCRs) team. Bringing together our 25 team members from around Ireland, many of whom were meeting face-to-face for the first time, this event served as a space for collaboration and insights that will shape our collective journey.



Photographed above L-R: Dara Maher, Niamh Murphy and Kathryn Kissane, Deputy Delivery Director SSCR.

Kathryn Kissane, Deputy Delivery Director for Engagement & Delivery, set the tone for the day with a warm welcome, opening

remarks, and by providing a platform for our eight new team members to acquaint themselves with the wider SSCRs team.



Above, photographed at the event Fran Thompson, CIO eHealth HSE.

The day unfolded with enlightening keynote speeches, each shedding light on key areas of eHealth. Fran Thompson, CIO, kicked off the proceedings by providing an update on the reorganisation of service delivery into six Regional Health Areas, underscoring the contribution of the projects and products of Standards

and Shared Care Records in the national transformation. His presentation highlighted the challenges ahead as we navigate towards a more digitally-driven healthcare landscape.

Sean Toner from the eHealth Training & Development Team followed with a comprehensive overview of eHealth training opportunities and resources, ensuring that all team members are equipped with the necessary tools for success.

In addition to the keynote addresses, SSCRs Team Leads provided updates on their respective areas. Gar MacCríosta discussed the Digital Health App, Tony Hamill took us through the National

Shared Care Record, Patrick Marren shared insights on the MyHealth@EU initiative, and Theresa Barry provided an overview of the work going on in the Standards and Clinical Terminologies Team of SSCRs, including SNOMED, the Dataset Specification Management Process, and the Data Management Capability Assessment Model (DCAM).

The afternoon session opened with an enlightening presentation by Loretto Grogan, Chief Nursing and Midwifery Officer, on Clinical Data Standardisation and how its continued impact will grow within eHealth, followed by an update from Sinead O'Connor, TCD School of Medicine, on the European Health Data Space—both presentations offering valuable perspectives on the evolving landscape of healthcare data management.

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Photographed above L-R: Tony Hamill, Vivek Kumar, James McGovern and Angela Knight.



Photographed above L-R: Fran Thompson, CIO; Gar MacCríosta, Digital Advisor; and Kathryn Kissane, Deputy Delivery Director, Engagement & Delivery Standards & Shared Care Records.



Above L-R: Tony Hamill, Senior Project Manager presenting at the event alongside Kathryn Kissane, Deputy Delivery Director.,



Loretto Grogan, National Clinical Information Officer for Nursing and Midwifery HSE.

Before the day drew to a close, Roisin O'Neill from the Department of Health Information Policy Unit provided an overview of the Health Information Bill, highlighting its implications and meaning for our work moving forward.



Above L-R: Yvonne Coughlan and Anita Flynn.



Above L-R: Patricia Wilson, Dara Maher, Declan Connolly, and John McDonagh.

In summary, our SSCRs Team day was a resounding success, characterised by engaging presentations and the forging of meaningful connections. As we embark on the next phase of our journey, we reaffirm our commitment to the SSCRs Vision: 'To enable the

sharing of standardised, interoperable digital health records for both healthcare professionals and citizens, nationally and across borders', and our aim to enhance the clinician and patient experience to enable improved clinical decision-making and self-management of healthcare.



Above, Theresa Barry, Clinical Terminology Architecture Lead speaking at the event.



Above L-R: Patrick Marren; John O'Neill, Mark Casey and Duncan Falconer.

HR & Payroll Business Support

By Ciara Horton, & Niall McMahon, SAP CoE



Our last article on SAP CoE was back in February 2023 when we featured SAP CoE Business Delivery – Finance & Procurement with SAP CoE General Manager, Sean Duffy. This month we will take a look at the SAP CoE HR & Payroll Business Support Team with newly appointed General Manager, Niall McMahon (photographed below).



Niall was appointed as General Manager for the SAP CoE HR & Payroll Business Support unit in July 2023. Prior to his appointment he worked for several years with SAP CoE as a Senior Project Manager, most recently as SAP CoE Lead for the NiSRP programme. Niall is pleased to take up this role and looks forward to the challenges of this Business Support function within SAP CoE.

Commenting on the work of SAP CoE, Niall noted that the HR & Payroll Business Support team provides Level 1 and Level 2 support to over 7,000 SAP HR/PY users in the HSE and across the Section 38's. At Level 1 support we have a dedicated team of Helpdesk Analysts who monitor, manage and dispatch all HR & Payroll related Business Desk calls logged by users on Weblog (the SAP CoE HR and Payroll issues management system).

Any issues which can't be resolved at Level 1 are escalated to Level 2 for further analysis and assessment by a team of Functional Analysts who have specific expertise in the SAP HR/PY modules. The analyst may advise the end user of a workaround or suggest further training. If the issue requires a configuration change, it is fully assessed with our Technical Implementation Partner. If approved, changes are made, tested and applied to production system.

In addition to providing Level 1 and 2 support we also have a remit to progress any relevant HSE circulars and Legislative changes that require a change to the SAP HR & Payroll system. An example of some of these changes include New Grade Code Configuration, revised contractual arrangements for groups of staff, changes to the Sick Leave Schemes and implementation of pay awards.

Typically these are complex changes which require significant configuration and testing prior to their application to the production system.

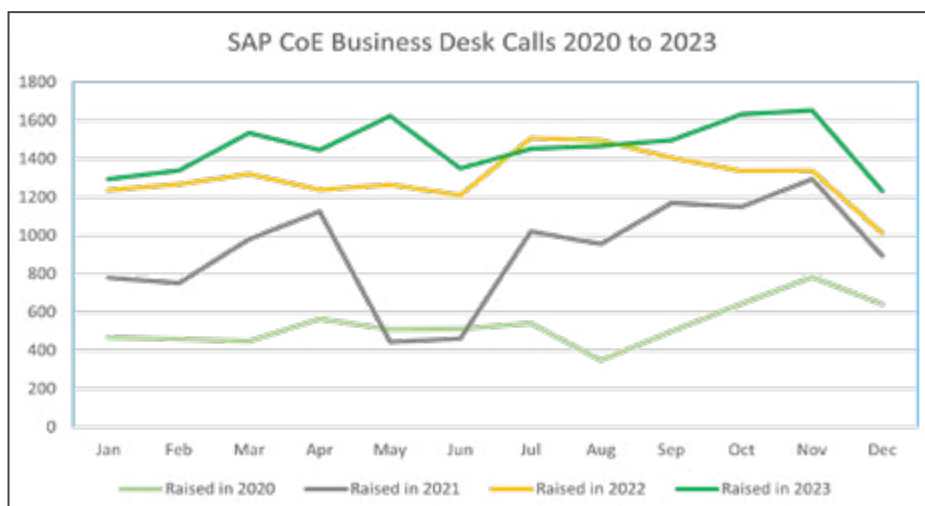
Looking back at 2023, it was a busy year for SAP CoE. Our customer base has

increased with the on boarding of the South West employees and increased requests from existing users. In addition we also receive technical queries for HSE HR & Payroll Self Service - the volume of which has increased as Self Service is rolled out to the majority of HSE areas at this stage.

Last year over 17,500 Business Desk calls (Level 1) were raised with the team, a 12% increase on the previous year. These translated into over 5,000 Level 2 calls and 1,900 configuration changes to the system.

2024 is shaping up to be another eventful year with further roll out of the SAP HR/PY system in the West together with further legislative changes and requests for additional functionality in the system already being flagged to us by our user base since the start of the year.

In a future newsletter we will focus on the SAP CoE Customer Experience Team, headed up by Geraldine Kilkenny, managing the level 1 Help Desk tickets for the recently implemented IFMS system.



eHUB

A central hub for eHealth

Welcome to eHUB – as introduced at our recent eHealth Away Day. This will be your one-stop destination for accessing comprehensive information and knowledge within eHealth.

This portal will be the central hub where you can find updates, resources, and insights crucial to your role.

To ensure that eHUB becomes a dynamic repository of organisational knowledge, we encourage all staff members to get involved.

eHUB will only be assessable to eHealth staff and you can contact the eHealth Communications team to have your information featured -

communications.ehealth@hse.ie.

This portal will only be as good as the information it holds so please get involved

and let's build a vibrant community of shared knowledge together!



International Women's Day

By Helena Murphy

Social Media Lead eHealth Communications

As we reflect on the initiatives leading up to International Women's Day on March 8th, we're proud to have participated in meaningful activities to support and celebrate women worldwide. This year's theme, "Inspire Inclusion," resonates deeply with our commitment to fostering a more inclusive world for women.

Coffee Morning Across eHealth:

On Thursday, February 29th, eHealth offices across various locations came together to host a coffee morning. The aim was to bring everyone together in a relaxed setting to foster connections and show support for women. Purple was the colour of the day, symbolising our solidarity with women's causes. We encouraged everyone to wear purple and spread the word by displaying posters in canteens and break rooms.

During this event, between several eHealth offices, we raised €270 for Women's Aid, making a meaningful contribution to their vital work. [Click Here](#) to view a short video of some photos from the day!

For those who couldn't attend the coffee morning, we provided an opportunity to contribute through a dedicated [idonate page](#) with Women's Aid. With the convenience of a QR code, team members could donate effortlessly, extending the impact of our collective support.

MS Teams Background & Email Signatures:

To visually express our dedication to gender equality, we introduced special MS Teams Backgrounds and email signatures leading up to March 8th. These simple yet powerful visuals served as reminders of our commitment to celebrating the achievements of women. Through incorporating these resources into virtual meetings and communications, we amplified the message of inclusivity across our organisation.

Highlighting Women in eHealth:

As part of our celebration, we have [dedicated a section on our webpage](#) to spotlight some of the amazing women working at eHealth. These women generously shared their backgrounds and what International Women's Day means to them. It's a heartfelt tribute to the diverse contributions of women within eHealth, showcasing their resilience, expertise, and passion.

We also have our yearly initiative of having our [colleagues across eHealth](#) share their roles in the HSE's digital transformation journey and offer advice to other women considering a career in technology within the health sector.

Through these initiatives, we aimed to honour the contributions of women



IWD Coffee Morning in Merlin Park, Galway.

and work towards a more inclusive and equitable future for all. We are grateful for the support and participation of our team members in making these initiatives a success. Let's continue to inspire inclusion and celebrate women's achievements, not just on International Women's Day, but every day.



Suite of Office 365 eLearning Courses

The HSeLanD team is pleased to launch a new suite of Office 365 eLearning courses on HSeLanD.

The new Office 365 eLearning courses will provide access to the most up-to-date Microsoft Office 365 eLearning resources and support and educate all health and social care staff in basic digital skills.

The new eLearning courses will also demonstrate the new features of Office 365 and show useful tips that will allow you to become productive.

There are 14 new courses in the Office 365 eLearning suite:

1. Excel 365: Adding & arranging data.
2. Excel Office 365 (Windows): Basic Formula.
3. Excel Office 365 (Windows): Getting Started.
4. Getting to Know Macros in Excel Microsoft 365 for Windows.
5. PowerPoint Office 365 (Windows): Adding Animations.
6. PowerPoint Office 365 (windows): Enhancing Presentation Designs.
7. PowerPoint Office 365 (Windows): Getting Started.
8. PowerPoint Office 365 (Windows): Using Multimedia in Presentations.

9. Setting up the application in Outlook Microsoft 365.

10. Transitioning to Microsoft 365 2020.

11. Using calendar tools and tasks in Outlook Microsoft 365.

12. Word 365: Formatting text.

13. Word 365: Getting Started.

14. Word 365: Sharing documents.

Each course takes approximately 30 minutes to 1 hour, and a certificate will be issued upon successful completion of the assessment. All courses are also flexible, so learners can work through them at their own pace.

Any HSeLanD users currently completing an older Office 2010 can still access and complete this course from their learning record, however, we highly recommend that you complete these latest Office 365 courses.

The Office 365 eLearning courses are available to all health and social care staff and are accessible through the Digital Skills Catalogue on HSeLanD.

Pet's Corner



We invite you to contribute to our newsletter by submitting photos of your beloved pets and a short little bio, giving us a sense of their personalities!

Please send your submissions to communications.ehealth@hse.ie.

We look forward to featuring your contributions in our upcoming editions!

Vendor Specifications Document SNOMED International

The Irish National Release Centre for SNOMED has produced a vendor specification document to support the procurement of new systems with a clinical terminology component. This specification document has been peer reviewed and approved by the SNOMED Governance Board.

[CLICK HERE to view the document](#)

LUNCH AND LEARN SERIES

The latest list of lunch and learn sessions are listed below.

All sessions take place on Fridays at 12.30 unless otherwise stated. These sessions have been hugely beneficial for us to learn about the work going on in teams across eHealth.

Coming up soon:

22nd March, 2024:

A2i-HIDs Technical Platforms with Róisín Doherty and Team.

12th April, 2024:

eHealth Risk Management with Treasa Dempsey & Róisín Breen.

26th April, 2024:

Update on the Children's Hospital with Deirdre O'Connor.

If you missed some of the previous sessions, most of them are available on the Discovery Zone on HSeLanD.

[View this handy guide on how to find the Discovery Zone on HSeLanD.](#)





Limerick St. Patrick's Festival

Experience "Limerick: A Different Kind of Energy" at this year's St. Patrick's Festival. Celebrate the city and county's unique culture, from street art to contemporary art exhibitions. Discover Limerick's green energy leadership and join the electrifying festivities. Learn more at [Limerick.ie](https://limerick.ie)



Kilkenny Tradfest 2024

Kilkenny Tradfest returns with a bang from March 15th to 18th, offering over 90 free sessions on the Bulmers Music Trail, top-notch traditional music workshops, and an exceptional lineup of 14 Headline Shows featuring artists like Hothouse Flowers and John Spillane. Don't miss out on this vibrant celebration of Irish culture!

Tickets available at [kilkennytradfest](https://kilkennytradfest.com)

St. Patrick's Festival Dublin

Experience the magic of St. Patrick's Festival from March 15th to 18th in Dublin! Join the celebration of Ireland's national holiday with a diverse program of events, including the iconic parade on March 17th. Immerse yourself in Irish culture and heritage at this multicultural extravaganza. Learn more at stpatricksfestival.ie



St. Patrick's Weekend in Sligo

Join the festivities in Sligo town for three days of St. Patrick's Weekend celebrations! From trad sessions to live music events and the vibrant Parade themed "The Wild Atlantic Way," there's something for everyone. Don't miss out on the fun starting March 17th.

Learn more at [sligostpatricksday](https://sligostpatricksday.com)



Wander Wild Festival

Dive into adventure and serenity at the Wander Wild Festival in UNESCO Killarney National Park! From adrenaline-pumping activities to wellness retreats, this festival offers something for every adventurer. Explore scenic landscapes, embark on hikes, and indulge in sustainable local cuisine. Reconnect with nature at this unforgettable event. See more information [here](https://wanderwildfestival.com).

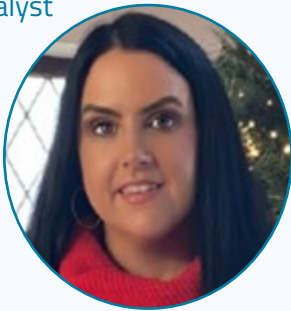
eHealth

New Recruits

Introducing our new colleagues to the eHealth community.

Tara Kelly

IFMS Helpdesk Dispatch Analyst



What is the top destination on your must visit list?

Tokyo.

What has surprised you about your job so far?

How helpful everybody is.

If you could have dinner with anyone, dead or alive who would it be and why?

Lewis Capaldi because if the food wasn't nice at least he could entertain by singing or with his humour.

Rob Hamilton

ICT Programme Manager



What is the top destination on your must visit list?

Japan.

What has surprised you about your job so far?

The cordial welcome from those that I've met so far.

If you could have dinner with anyone, dead or alive who would it be and why?

I'd like to have a dinner party including: John Hume, Nelson Mandela, Mahatma Gandhi, Angela Merkel, Gen. Dwight Eisenhower and Gen. Omar Bradley. I admire what they've accomplished.

Loritta Munyimani

ICT Project Manager



What is the top destination on your must visit list?

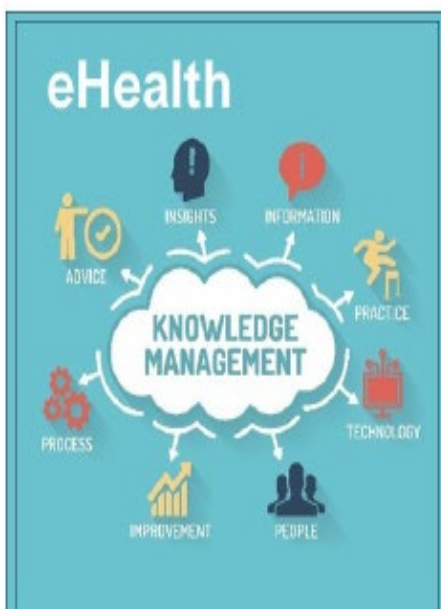
Amsterdam.

What has surprised you about your job so far?

The power of teamwork is astounding.

If you could have dinner with anyone, dead or alive who would it be and why?

My brother.



EAPandME

Employee Assistance Programme

Many of us experience stresses and strains in our work and personal lives and might be wondering if there is anyone there to help.

Call **0818 327 327** to speak to someone who can help.



The illustration shows five healthcare professionals standing in a row. From left to right: a male doctor in a white coat, a female nurse in green scrubs, a female receptionist in a pink top, a female pharmacist in blue scrubs, and a male healthcare worker in a dark suit.

eHealth REPORTING



eHealth reports are available to all staff on our shared Teams Folder - Click here to view.