eHEALTH NEWSLETTER

**A monthly newsletter brought to you by the eHealth Communications Team.
If you wish to contribute please contact us at communications.ehealth@hse.ie**

INSIDE THIS ISSUE

HSE's HEALTH APP

A leap into patient-centric, digital healthcare.

By Angela Knight, Senior ICT Project Officer eHealth Standards & Shared Care Records & Ben Cloney, Head of Digital, HSE Communications.

Teams from across eHealth, Communications, Clinical and Operations are mobilising to transform the patient experience of our health service. At the centre of this transformation is an innovative health app and digital health wallet, designed to empower patients by placing their health data and the tools to engage with the health service online in the palm of their hand. This is more than an upgrade to the healthcare system — it is redefining the patient experience.
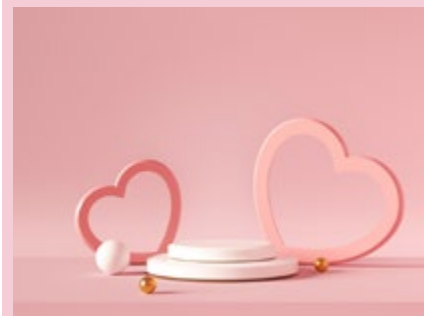
The HSE Health App is a product in the MyHealth@IE programme, which also includes the National Shared Care Record and National Contact Point/MyHealth@ EU. It will provide patients with easy access to their health data and streamline the process of managing health credentials, all while ensuring safety and confidentiality. As we look to the future, the app's ongoing development promises to bring about a new level of patient engagement, two-way communication, accuracy in health data, and a reduction in healthcare wastage.

www.ehealthireland.ie

Bringing improved population wellbeing, health service efficiencies and economic opportunity through the use of technology-enabled solutions.

HSE Health App
A leap into patient-centric, digital healthcare.

Informed by the Pandemic, Designed for the Future

Drawing on the lessons learned from the COVID-19 pandemic, the HSE team are collaborating with partners across the public and private sector to make sure that we deliver an app that focuses on security, privacy, and accessibility, grounded in the principles of thoughtful person-centred design.

The Health App will integrate with MyGovID, supporting positive patient identification. Through the power of the IHI it will provide secure check-in at healthcare facilities and online. It will enable the whole population of Ireland to access their health information, advice and support, and healthcare in the way they want. It will allow patients to interact with the Health Service in the same way they interact with their banks, airlines, and private healthcare providers.

Transforming the Healthcare Journey for Every Patient

Take Mrs. O'Neill, an 80-year-old with a keen interest in technology. The app will simplify her healthcare interactions, from keeping track of appointments and medications, to keeping her medical card, EHIC and DPS cards in one secure digital wallet. It's about making her healthcare experience as coordinated and supportive as the care she receives. Combine this with in app reminders when her COVID booster of flu vaccine is due and we're starting to deliver the kind of service that people get online from banks and airlines. And, if Mrs. O'Neill doesn't want to manage her healthcare in the app she can choose a family member to manage it online for her.

A unified digital healthcare experience

The HSE is committed to providing consistent quality across all healthcare interactions, whether digital or face-to-face. The health app is an integral part of ensuring that patients like Mrs. O'Neill receive the care they need in the most convenient way possible.

The HSE health app and digital wallet initiative is setting the stage for a future where healthcare is proactive, integrated, and centred around our patient's needs. It's an exciting time for healthcare in Ireland, as we step into an era where every patient is empowered through access to their own health information.

Initially, the Health App will be developed with a focus on what's possible right now and evolve as eHealth continues to deliver critical systems, such as the National Shared Care Record, that will enable new services to be provided to patients through the app. Beyond its launch, the app will continue to evolve with multiple releases each year, adding new features that will make healthcare more interconnected and supportive, not just for Mrs. O'Neill but for every user.

Things are moving fast, and the app will be in patients' hands in 2024, with HSE hospital appointments, medicines, health wallet, personalised communications and health information crafted to guide them through each stage of their care. Signposting to services and real-time assistance through HSELive will make sure patients get the right support to access the care they need.
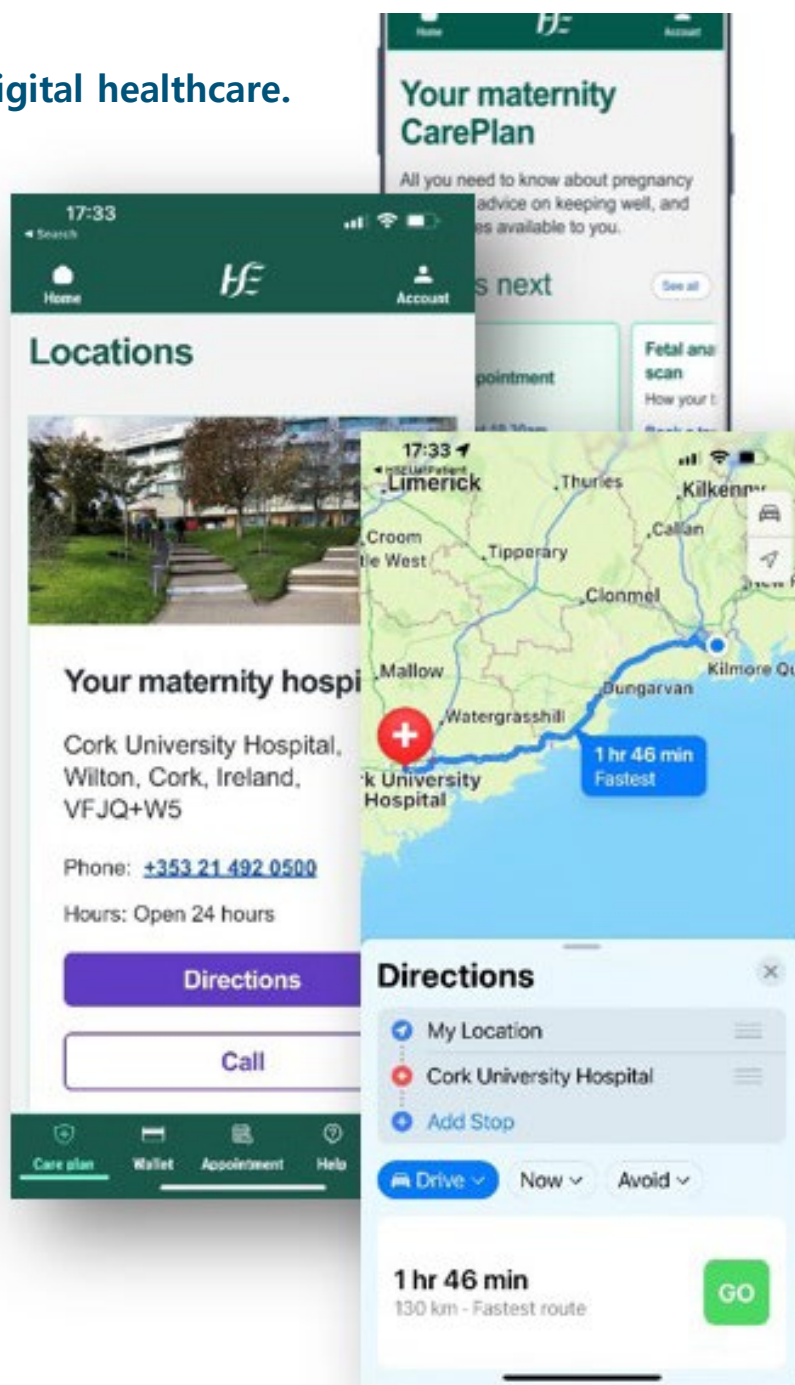
eHealth Training & Development

A schedule of our upcoming courses is listed below:

Administration Development Programme

Date	Duration	Venue	Start & Finish Times	Closing Date
30/04/24 01/05/24	2 days	eHealth, Third Floor, Southgate, Colpe Cross, Drogheda, Co. Meath, A92 YK7W.	09:00 – 17:00	22/04/24

Managing People Using HR Policies

Date	Duration	Venue	Start & Finish Times	Closing Date
14/05/24	1 day	The Richmond Education and Event Centre No 1 North Brunswick Street, D7.	09:30 – 17:00	30/04/24

Creative Problem Solving

Date	Duration	Venue	Start & Finish Times	Closing Date
16/05/24	1 day	Tangent, Trinity's Ideas Workspace Trinity Business School, 183-188 Pearse St. Dublin 2. D02 H308.	09:30 – 16:00	02/05/24

Business Writing Skills

Date	Duration	Venue	Start & Finish Times	Closing Date
21/05/24	1 day	eHealth, Third Floor, Southgate, Colpe Cross, Drogheda, Co. Meath, A92 YK7W.	09:30 – 17:00	07/05/24

If you are interested in attending any of these programmes and have line-manager approval to do so, please **enrol via HSeLanD**.

If you are experiencing problems trying to locate or enrol onto a course, please **review our support documents**.

Alternatively please contact **ehealth.training@hse.ie** and we will be happy to assist you.

Parking at **The Richmond** is limited and offered on a first come, first-served basis. Smithfield Car Park is 5mins from the venue.
Click here if you wish to book in advance. View our 2024 eHealth Training Prospectus **here**

Corporate Delivery Staff Day

By Caroline Kelly
ICT Project Manager, Corporate Delivery.

eHealth Corporate Delivery Team held their staff day at The Ashling Hotel in Dublin on Tuesday 14th November 2023, with 100% staff attendance on the day.

Tom Laffan, eHealth Corporate Delivery Director.

Tom Laffan, eHealth Corporate Delivery Director opened the day by welcoming and thanking everyone for attending. Tom spoke about the many achievements of the Corporate Delivery team over the last 12 months. He discussed work plans and the priority projects coming up in 2024. Tom acknowledged how well the Corporate team were working with other eHealth colleagues and business users and stressed the importance for this on-going collaborative working. He said the staff day was a great opportunity to meet up with the full team and have that face to face catch up.

eHealth Corporate Delivery Team Leads each gave brief presentations on their area. Cathy Reilly, Senior Project Support Manager spoke about the project support that her project managers provide.

Tiernan Wright, Jose Mota, Sarah Corcoran and Caroline Kelly all gave short presentations highlighting the project support their teams provide for Corporate Delivery projects, all of which are key ICT enablers for the major corporate pillars of the HSE such as Finance, Procurement, National HR, Estates, and the National Distribution Centre. FOI's, SAR's and Protected Disclosures were also covered as these are managed by Corporate Delivery.


Fran Thompson, CIO HSE eHealth.

Corporate Support training plans were highlighted as the team are currently

developing skillsets (including GenAi and Power Platform) to add value to the projects they support.

Kevin Kelly, GM Digital Workflow Automation.

Kevin Kelly, General Manager, Digital Workflow Automation (DWA), introduced us to the staff and the ongoing activities of the Digital Workflow & Automation team which had only moved into Corporate Delivery in the past year. Kevin outlined the range of dependencies the DWA team has on other eHealth functions not least Corporate Delivery, and welcomed the opportunity to get to meet many of those colleagues face to face for the first time.
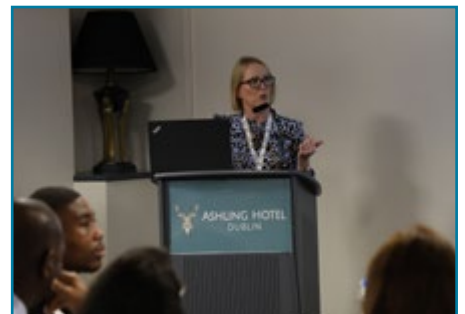

Caroline Ryder, Programme Manager.

Corporate Delivery Staff Day

Photographed above, Helen Coughlan, Chief Technology Officer.

Caroline Ryder, Programme Manager, introduced her team and discussed current projects such as Occupational Health, Quality Care Metrics Replacement Programme, Recruitment Operating Model Supports and ongoing support for the Covid Care Tracker Application as well as Pensions and the Garda Vetting Stabilisation Programmes.
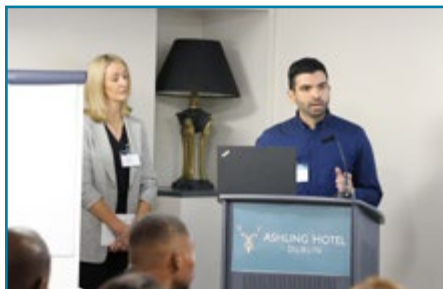
Speaking at the event, above is Sarah Corcoran and Jose Mota, Corporate Services ICT Project Managers.

2024 will see the eRostering Programme come into focus with demands from all the Health Regions to implement solutions to support efficiencies in the services and offer more flexible and intuitive systems for staff around rostering.

Seighin Ó Díomasaigh, ICT Deputy Delivery Director, gave an introduction to his team and a welcome for the new members Shay, Oriol and Kiran who joined eHealth during 2023.

This was followed by a brief overview of the Integrated Financial Management System (IFMS) project which went live for its first cohort of users in July 2023 and the Estates project NEIS which completed its third phase of deployment during the year. IFMS is one of the major national projects currently in the HSE.

We were delighted to introduce our guest speakers, Fran Thompson, Chief Information Officer and Helen Coughlan, Chief Technology Officer. In Fran's presentation he acknowledged the fundamental role of Corporate Delivery Staff. He gave the team an overview of the last 12 months and discussed the plans for the year ahead. Helen gave an insightful view on HSE Technology Office and how to engage with the various teams within her office such as Cloud, SaaS and Hosting Request Process. Helen updated Corporate Delivery on the positive progress of user and device migration and the benefits we are seeing because of this. Clarification was also provided on the roles and responsibilities of the newly restructured Tech Office, highlighting how Cloud Services and On-Premise solutions can be requested, managed and supported.

We would like to thank Fran and Helen for the time and effort that they put into our team day.

The feedback on their presentations was very positive. Staff really engaged with the speakers and there was a huge amount of time given and knowledge shared in the Q&A.

The Corporate Delivery Team Day was a huge success, and we would like to thank Joyce Shaw, Thelma Pentony and her team for all their support. It was lovely to catch up with all the team on the day.

Photographed above: Tiernan Wright , ICT Project Manager & Cathy Reilly, Senior Project Support Manager.

COME AND JOIN US FOR THE

INTERNATIONAL WOMEN'S DAY

COFFEE MORNING

WEAR PURPLE ON THE DAY !

Thursday 29th February
11a.m. to 11.30 a.m.

SEE YOU THERE!

Empower Women, Brew Change: Support Women's Aid at our Coffee Morning!

SCAN ME! »

International Women's Day

#IWD2024
#InspireInclusion

CLINICAL MANAGEMENT SYSTEM (CMS)

Go-Live for National Rehabilitation Hospital (NRH)

By Gayle Reilly
Senior Project Manager, Community Health.

Following on from the successful National Forensics Mental Health Service (NFMHS) go-live in the October newsletter, we are pleased to announce that the National Rehabilitation Hospital (NRH) in partnership with eHealth and the vendor InterSystems have completed their phased go-live implementation of a Clinical Management System (TrakCare) across the NRH Campus.

Front row (LtoR) Mary Cooke - ICT Delivery Director for Community Health Services, John Maher – IM&T Manager National Rehabilitation Hospital, Gayle Reilly – Senior Project Manager SCS-CMS, Pauline Fitzgerald – Programme Manager SCS-CMS. Back row LtoR) Greg Lambert – ICT Project Manager SCS-CMS, Katie O'Rourke – Deputy ICT Delivery Director for Community Health Services, Derek Greene – CEO National Rehabilitation Hospital, Andrena Gordon – Programme Manager ISC, Paul Griffin – Change & Benefits Manager National Rehabilitation Hospital, Mark Steward – Professional Services Director, UKI ISC.

Working in coordination with the eHealth Specialised Care Services -Clinical Management System (SCS-CMS) Team and the CMS vendor, the Patient Administration System (PAS) successfully went live in May 2023. This was closely followed with the Go-Live of the Clinical modules which encompasses Clinical Questionnaires & Documents, and Order Communications in October 2023, and Electronic Prescribing Medical Administration (ePMA), Go-Live being completed in December 2023.

It is a fantastic achievement, and we would like to take this opportunity to congratulate all involved, including the NRH Project Fusion Team responsible for the delivery and adoption of the TrakCare implementation project within the National Rehabilitation Hospital, the SCS-CMS eHealth programme team and the CMS vendor InterSystems.

The Journey to a Clinical Management System (CMS)

Background to clinical systems in the National Rehabilitation Hospital:

The NRH delivers a range of complex rehabilitation services across inpatient, outpatient and day settings as well as operating community liaison services which intersects across multiple settings.

Traditionally the NRH clinical and administrative processes were largely manual, and paper based, with some standalone non-integrated ICT systems in operation. A programme of work was undertaken to provide an ICT landscape that could offer new digital health services that would ultimately deliver:

• Daily benefits for patient care.
• Align clinician staff time to patients rather than administrative tasks.
• Create a digitally enabled and connected workforce.
• Allow patients as empowered partners.
• Ensure digitally informed services.
• Ensure collaboration on patient care.
• Build on a digitally secure foundation.

National Rehabilitation Hospital (NRH)

It is noted from NRH in 2018:

"The vision for this project is to harness the benefits of eHealth to enhance the delivery of rehabilitation within the new NRH campus, as well as to influence and contribute to change across the wider rehabilitation and Irish health ecosystem."

Drivers for Change

New Beginnings: NRH's new hospital building completed in 2020 provided a driver for ICT structural change, optimising the potential for improved and integrated patient care.

Access: Providing clinicians with electronic access to comprehensive health care records at the point of care that include clinical data from multiple sources and across interdisciplinary episodes of care. Enabling decision makers and researchers to access large amounts of patient non identifiable clinical data.

Footprint: A NRH CMS was critical to reduce the time for staff to travel in order to record and access patient information in centrally held paper charts.

Information Governance: Optimisation of the administrative value of the CMS would enable the development of consolidated approaches to information governance.

Response to Crisis: Ensuring patients and families can connect digitally, can communicate with relevant health care professionals, and be kept informed with their most up-to-date information had come into sharp focus due to COVID-19 visiting restrictions.

Connecting Information: Connecting the transfer of information between acute rehabilitation clinicians nationally and NRH staff.

Go-Live for National Rehabilitation Hospital (NRH)

Project Methodology

The project followed the ARIES methodology vendor approach as illustrated below. A dedicated CMS Project team for NRH was established to work in partnership with the eHealth SCS-CMS Programme Team and the vendor.

At each phase the teams worked to complete the deliverables of each stage. Workstreams were formed with work leads assigned from the SCS-CMS Programme Team, NRH and InterSystems. The agile methodology of SCRUM was used, with sprint planning embedded to facilitate the solution design work. The SCS-CMS Programme also embedded traditional waterfall approaches of project delivery and ensured appropriate oversight and governance was in place at each stage.

Working Collaboratively

An eHealth Senior Project Manager was assigned to NRH to work for the duration of the project and provided expert guidance and direction to the site. Expertise, assurance, oversight, and hands on support was provided by the SCS-CMS Programme team across twelve workstreams. The Community eHealth Delivery Director chaired the Programme Oversight Group navigating through all stages of the project.

The eHealth SCS–CMS team collaborated with NRH for the duration of this project and provided key expertise in areas such as, clinical documentation, ePMA, data migration and interface development for example working on behalf of NRH with our eHealth A2I colleagues for IHI and Eircode integration with NRH being the first Section 38 hospital with IHI integration.

The SCS-CMS team were assigned as an eHealth Lead for workstreams and worked closely with the site lead to deliver the required outputs.

Benefits of a Clinical Management System for NRH

Some of the key benefits anticipated for NRH:

Patient

- Supporting clinical decision making by providing the patient information in real time at the point care.

- Enables safer patient care with increased capability to monitor and review medication management processes.

- Improved Patient Experience- facilitating collaboration between users involved in contributing to patient goal setting.

- Through the digitisation of data entry NRH have an increased ability to ensure completeness, consistency, and legibility of clinical information.

Staff

- Improved ability for staff to focus on patient care with real time access to consolidated information and specialised clinical expertise at the point of care, anywhere, at any time.

- Improved scheduling efficiencies

- Supports efforts to drive efficiencies to focus on clinical care rather than administrative tasks.

- Improves co-ordination of processes across the patient journey at clinical, administrative and management levels

- Improved staff confidence accessing and capturing patient record information digitally.

Organisation

- Support for achievement of strategic objectives set out in the NRH strategy 2020-2023.

- Capture of KPIs required by National Rehabilitation Medicine Programme (NRMP).

- Establishes paper-lite practices - by reducing paper requirements for clinical and administrative purposes.

- Capture of KPIs required by National Rehabilitation Medicine Programme (NRMP).

- Improved opportunities for quality improvement (QI) initiatives and research, and more detailed information available for research activity.

Adoption Trends post go live

Significant work went into processes and standards to ensure the best outcome for NRH patients. The NRH recognises Interdisciplinary (IDT) working as the most effective way of delivering person centred care. This bespoke approach and tailoring of the system ensures quality ways of working through digitisation and the delivery of the best care to patients. The system has been built to provide efficient and effective working practices for staff and to enhance how care is delivered to patients while upholding the core values of NRH.

Acknowledgements

We wish to acknowledge the work and effort that went into making this possible. The vision to transition from legacy based systems and manual processes to digitally enabled healthcare could not have happened without the dedication and effort of the National Rehabilitation organisation and Project Fusion Team, the eHealth Community (SCS-CMS) and eHealth Community Colleagues, and TrakCare CMS Team InterSystems.

We also wish to acknowledge the contributions made in this journey by wider eHealth and HSE teams from colleagues in Procurement, A2I, Data Protection, Finance, PMO, Tech Office, and Business Operations, and to the eHealth Senior Management Team who all assisted in making this transformation possible.

The SCS-CMS Programme Team is very proud of what has been delivered for patient care in NRH and the benefit for patients, families and staff this transformation will deliver for years to come.

For more information on the eHealth SCS-CMS Programme please click here.

If you have any queries on the SCS-CMS programme please contact scs.cms@hse.

Chief Information Security Office (CISO) Team Day

Held in the Ashling Hotel, Dublin on Monday 18th December

By Celina O'Connor,
Senior Project Manager, Cyber Strategy & Programmes.

The CISO Team photographed at the Ashling Hotel in Dublin at their first all-team event.

The inaugural CISO (Chief Information Security Officer) Office Staff Day was held in the Ashling Hotel, Dublin last December. It was a great opportunity to get as many of the CISO team together as possible, since the team was formed in the summer of 2022, with everyone in good spirits leading up to the Christmas break.

Photographed above, speaking at the event is Barry Cahill (Former Dublin Footballer (right) with Peter Connolly, Cyber Transformation Delivery Director.

For many of the team, it was the first time to meet in person and all agreed it is something that should be repeated. The event provided valuable insights, connections, and updates on the Cyber Programme, all contributing to our success as we approach 2024.

Peter Connolly, Cyber Transformation Delivery Director welcomed the 28 attendees and set the scene for the day's events, with an introduction into the CISO team and the wider eHealth purpose and objectives. Peter brought the team through a high-level understanding of the purpose and objectives of the CISO Office and an understanding of the approach and roadmap to achieving the CISO Office objectives. Key takeaway from the cyber threat landscape within the Health sector, showed that 76% of all breaches in the health sector are due to four attack vectors; Phishing attacks, exploited compromised credentials, exploiting known and Zero-day vulnerabilities and Poor 3rd party Cyber Hygiene.

Joyce Shaw, Chief of Staff & Head of Business Operations was the second speaker of the morning. Joyce gave an overview of the Business Operations functions and brought the team through the staff training opportunities and resources available.

During the "Meet the team" segment of the morning session, Peter Connolly brought the team through the CISO Office team development, which is an ongoing journey. Peter gave an overview of each pillar of the CISO Office team and how they are mapped to the Capability Model, Investment Case linked the PWC Post Incident Report and the NIST cybersecurity framework. As part of this session, each programme lead within the CISO Office had the opportunity to introduce their teams and present an overview of the work carried out within their CISO Pillar function.

Fran Thompson, CIO, HSE eHealth.

Killian Deenihan, Programme Lead for Information Security Manager, Framework and Controls was first up to introduce his team and give an overview of the operational and governance/compliance functions carried out by the Cyber Defence team.

Barry Cahill, former Dublin Footballer.

CISO Office Team Day

Chris Meehan, Programme Lead for IT Security Policies, Data Protection & GDPR gave an introduction to his team and overview into the development and maintenance of HSE IT security policies, Vendor IT security and GDPR assessments, HSE staff Cyber Security Awareness Training programme and HSE simulated Phishing service.

Philip McKee, Programme Lead for the newly formed Cyber Governance & Risk pillar, introduced his team and gave insights to the objective of the Cyber Governance & Risk team and their goals for 2024 as they stand up the new function.

Prior to lunch, Marie Lalor, Programme Lead for Cyber Strategy and Programmes introduced her team including welcoming those who started with the team most recently. Marie outlined the work of the CISO PMO to include Strategy

Photographed above: Peter Connolly, Cyber Transformation Delivery Director and Barry Cahill (Former Dublin Footballer.

insights added a valuable dimension to our understanding and underscored the importance of collaboration and excellence in our collective efforts, especially as we build out the CISO team.

A team building interactive session was facilitated by Martin McGuinness from Ndeavour helping us to understand the

relating to the RHAs. Fran also referred to the recruitment embargo, indicating his view that staffing the CISO team was a priority when posts become available.

A "no expense spared raffle" was held which was won by Barry Sorensen, Ryan Patterson, Matilda Hayes and David Shaw.

Peter Connolly closed out the day with a recap on the topics covered and thanking the team for their attendance and participation in a memorable Staff Day, and for their steadfast commitment during 2023 to the team's success.

Photographed above speaking to the group is Martin McGuinness from Nedeavour.

Development, Program Management, Budget Management, Program Maturity Monitoring, Security Metrics, Resource Planning and Procurement Management.

Following lunch, Barry Cahill, former member of the All-Ireland winning Dublin football team, kicked off the afternoon session with his inspiring talk on building a winning team. His

Four Insights Colour Energies that we have within us (Cool Blue, Earth Green, Sunshine Yellow and Fiery Red) and exploring emotional intelligence. This was an interactive process which got the team moving, thinking and talking with some interesting outcomes.

Fran Thompson, CIO, joined us for an informative piece on the re-structure

Photographed above from LtoR: Joyce Shaw, Chief of Staff and Head of Business Operations and Peter Connolly, Cyber Transformation Delivery Director.

The Staff Day highlighted that our CISO Office team goes beyond being colleagues; we share a commitment to cybersecurity excellence. The connections and lessons from that day will undoubtedly strengthen our collaborative spirit, aiding us in navigating the dynamic landscape of Cyber Security in 2024 and beyond.

For any CISO related queries, please contact ciso@hse.ie.

Automation Champions Community

Driving Healthcare Excellence: Unveiling the Unsung Heroes

By Ciara Wynne,
Project Manager/Business Analyst, RPA.

The Automation Champions community was established in February 2023 through the eHealth Leadership programme. It is a group of like-minded people across all HSE grades and disciplines who have an interest in automation. The community meets on a monthly basis via teams to discuss ongoing and upcoming Robotics Process Automation (RPA) projects, new automation tools, and to share knowledge and ideas around automations.

The key role of an Automation Champion is to identify opportunities for automation within their departments. They are provided with the tools and knowledge to establish suitable process.

Champions can be from all disciplines across the HSE. They do not need to have a background in coding/developing, just a digital mindset and an interest in automation. They will become the go-to person in their department for all things automation.

If you are interested in becoming an Automation Champion for your area, or for more information, please click here.

If you have an article you would like to share with our eHealth Community, please get in contact at:

communications.ehealth@hse.ie

We are always delighted to hear from you.

Tech Excellence Awards 2024

The Tech Excellence Awards represent the most prestigious achievements across the technology sector. Recognising the skills, innovation and ingenuity of the industry and its people.

Celebrating its 22nd year this year, the awards programme culminates in a black tie gala event that gathers together the best of the tech sector, for a night of recognition and celebration.

This year includes a new Emerging Technology Innovation of the Year Award, recognising advancements in technology that are reimagining the tools we use to solve problems, deliver projects and create new revenue streams. From AI to VR and beyond this category recognises excellence in basic and applied research and industry applications.

The deadline for entries is April 5th and to find out more click here.

If you are planning on entering please let us know at communications.ehealth@hse.ie so we can follow your progress.

10 Things You Probably Didn't Know About the IHI!

(Individual Health Identifier)

1. What is your IHI for? Your IHI allows your clinicians to identify you and identify your health records.

2. You have one! Everyone resident in Ireland availing of public services has been assigned an IHI. If you are living in Ireland, you probably have one!

3. Your IHI is unique to you forever. Once an IHI is assigned to you, it is yours, even after you die.

4. You don't need to know your IHI. (Which is lucky since it's 10 digits long).

5. To find an IHI you must give at least 5 pieces of personal information; your first name, your surname, your date of birth and your gender and at least one other piece of information e.g. your address, your PPSN, your eircode or your mother's birth surname.

6. Clinicians use this information to search for your IHI on the Health Identifier Index.

7. Your preferred name can be used to find your IHI. e.g James, Jim, Jimmy or Seamus.

8. Your IHI is on your GP's Digital Record for you; just ask your GP the next time you visit.

9. Your IHI was used for you if you got a Covid vaccination and it is on your Covid vaccination record. You may recall being asked to confirm your information when receiving your vaccine.

10. If you have attended a general hospital recently your IHI is probably on your Hospital Record.

For more information on the IHI check out: www.ehealthireland.ie/ihi

eHealth General Manager's Forum

Photographed above are our GM's who attended the General Manager's Forum held on 19th January in the Historic RCSI building on Stephens Green - Guest speaker was Dr Mary Collins who spoke about Leading Multi-Generational Teams.

The group also took a tour of the state-of-the-art world leading surgical simultation labs in the new building on York Street.

The latest list of lunch and learn sessions are listed below.

All sessions take place on Fridays at 12.30 unless otherwise stated. These sessions have been hugely beneficial for us to learn about the work going on in teams across eHealth.

Coming up soon:

23rd February, 2024:
IFMS Shared Services - Supporting IT Services
with Declan Hayes & Emma Hinch

8th March, 2024:
Chronic Disease Management
with Pat O'Driscoll

12th April, 2024:
eHealth Risk Management
with Treasa Dempsey & Roisin Breen

If you missed some of the previous sessions, most of them are available on the Discovery Zone on HSeLanD.

View this handy guide on how to find the Discovery Zone on HSeLanD.

There are so many acronyms in use within the HSE it can be hard to keep track of them all. Click here to view this valuable online tool called HALO which documents some of the most common acronyms we use in the organisation.

eHEALTH
A day in the Life Campaign

By Helena Murphy,
Social Media Lead, eHealth Communications.

Colleagues, our "Day in the Life" campaign at eHealth is officially underway, and we want **YOU** to be a part of it.

This initiative aims to shine a spotlight on the remarkable individuals driving innovation within the Health Service Executive through their work in eHealth.

We're on a mission to showcase the daily experiences and invaluable contributions of our eHealth staff, offering a rare glimpse into the diverse roles within our team. From software developers to data analysts, network administrators to cybersecurity experts, and business operations. We want to highlight the unique perspectives, challenges, and rewards of each role across eHealth.

But that's not all - by participating in this campaign, you'll be helping to inspire the next generation of IT professionals. By sharing authentic insights into our daily work lives, we can provide invaluable guidance to students and newcomers, helping them explore opportunities in eHealth. Together, we can bridge the talent gap and cultivate a thriving community of tech enthusiasts.

Moreover, this campaign is an excellent opportunity to showcase the ground-breaking projects and cutting-edge technologies that define eHealth. Not only will it attract top-tier talent to our recruitment pool, when we are back recruiting, but it will also open doors to potential collaborators and partners eager to join forces with us.

As eHealth often collaborates with other departments, this campaign also serves as a catalyst for better interdepartmental understanding and collaboration. By shedding light on the integral role of IT within our organisation, we can foster smoother collaboration and enhance project execution across the board.

Here's how you can contribute:

1. Fill out an online questionnaire with information about your role and experiences.

2. Provide a profile picture of yourself in your work environment.

Your contributions will be featured on ehealthireland.ie and shared across our social media platforms, reaching a wide audience eager to learn about the incredible work we do.

We deeply appreciate your participation and eagerly anticipate learning more about your workday.

To join the campaign or discuss further, please contact Helena.murphy1@hse.ie.
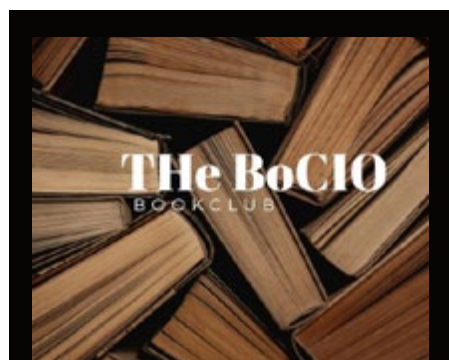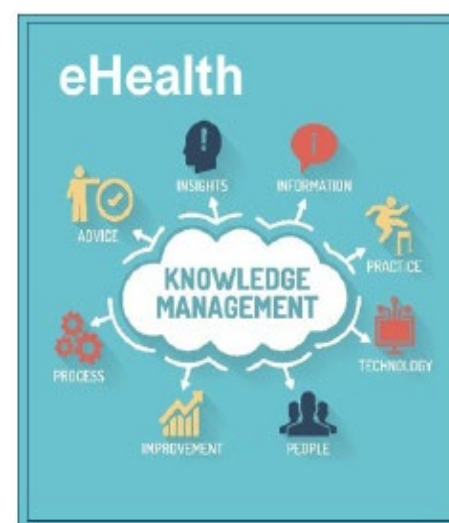
Welcome to another month for our eHealth Book Club. Our book club meeting will take place today:

**Tuesday, 13th February
at 1pm via MS Teams**

New members are always welcome to join and you can email us on: **communications.ehealth@hse.ie** We meet on the second Tuesday of each month at lunchtime. If you haven't read the book you are still encouraged to join us for a chat and a cuppa. Its always fun to link in on a teams call that isn't work related!

UPCOMING EVENTS

Celebrate Snowdrop Month at Burtown House and Gardens, Kildare. View their extensive collection of snowdrops, hellebores, aconites and early spring bulbs. The gardens are open to view the spring flowers each Wednesday to Sunday in February from 09:00 - 17:00.

The Green Barn Restaurant serves hearty brunches and lunches using produce from their organic kitchen garden.

 See here for more information

EPIC The Irish Emigration Museum

EPIC The Irish Emigration Museum are offering FREE entry to EPIC and the Jeanie Johnston to children aged 17 and under during the mid-term break! Kids will be kept entertained as they dance along with top Irish performers, experience a unique library where books can be read or pick their favourite villain in an interactive game.

See here for more information

Mother Tongues Festival

Mother Tongues Festival is the largest festival celebrating linguistic diversity through the arts in Ireland. Its mission is to showcase the country's rich artistic and cultural tapestry, and connect people through the power of language. The Festival encourages everyone to colour outside the lines, learn something new and have fun while celebrating their mother tongue and the rich kaleidoscope of languages spoken in Ireland. Click here for info.

Tallaght
16-17 February 2024

Crawford Art Gallery

Check out Crawford Art Gallery's expert, friendly tours. Take a journey through the historic building with surprising stories of your national collection and delve into the dynamic programme of temporary exhibitions.

Sunday & Bank Holiday tours take place each week at 14:00 These tours are free of charge, and fun for all the family.

See here for more information

Ennis Book Club Festival

Ennis Book Club Festival will programme a range of exciting, imaginative and ambitious events for readers of all ages offering a diverse range of literary events from March 1st to 3rd in several venues in the lovely town of Ennis. The Festival will host readings, performances, launches, discussions, debates, presentations, and interactive sessions bringing together writers and readers.

 See here for more information

eHealth
New Recruits

Introducing our new colleagues to the eHealth community.

Derek Roper
Cloud Platform Team

What is the top destination on your must visit list?
I have a cousin that lives in China, I would love to go and visit sometime.

What has surprised you about your job so far?
The size and scope of the IT Department.

If you could have dinner with anyone, dead or alive who would it be and why?
My Grandad, I was very young when he passed and I've been told he was great craic. If it was a celebrity I would pick Keith Richards of the Rolling Stones as I'm a big fan of the band.

Avril Halligan
Project Officer CISO Office.

What is the top destination on your must visit list?
Istanbul for 2024.

What has surprised you about your job so far?
There are really great opportunities to learn, especially in the current Cyber Security landscape.

If you could have dinner with anyone, dead or alive who would it be and why?
Irish open water swimmer Nuala Moore, to hear all about her adventures and to ask her to take me on one!

Naman Jain
Grade IV ICT Support Officer

What is the top destination on your must visit list?
New Zealand & Australia.

What has surprised you about your job so far?
The impressive business acumen that colleagues have and how innovative methods are used to solve issues.

If you could have dinner with anyone, dead or alive who would it be and why?
Adam Gilchrist, he is one of my favourite cricket players.

Danielle Mullen
Customer Service Administrator Support

What is the top destination on your must visit list?
Las Vegas

What has surprised you about your job so far?
Everything is all new to me and the support services in place. All so helpful.

If you could have dinner with anyone, dead or alive who would it be and why?
Anyone as long as I don't have to cook it!