OoCIO NEWSLETTER

eHealth Ireland

A monthly newsletter brought to you by the OoCIO Communications Team. Thanks to all of our contributors this month. If you wish to contribute please contact us at communications.oocio@hse.ie.

National Clinical Surveillance Infection Control System

Healthcare acquired infection (HCAI) is one of the commonest causes of harm to people using healthcare services. There are estimates that about half of HCAIs can be prevented by consistent implementation of best practice in infection prevention and control (IPC). A key part of driving the improvements in quality and patient safety that will improve performance on preventing HCAI is good and timely information and information sharing. A national information system to support surveillance of HCAI has a key part in control of HCAI.

HSE Acute and Community services, the Office of the Chief Information Officer and AMRIC are now working together to introduce a National Clinical Surveillance IT System for Infection and Prevention Control. This system will be available across all Acute and Community services and will help to support integrated care of patients on their journey between Acute and Community based services.

The project will deliver significant benefits to the patient, service users and staff. Healthcare workers will have access to comprehensive up-to-date information to help protect the people they care for from avoidable HCAI. It will reduce the time IPC practitioners spend on collecting and collating information and generating reports so that they have more time to support staff on the frontline to provide safe care for patients and service users. The system will also support enhanced clinical audit.

The system will:
- Provide for increased information flow to support care.
- Improve our ability to monitor how well guidelines are implemented.
- Deliver enhanced health workforce productivity due to greater efficiencies in obtaining patient information, record keeping, administration and referrals.
- Assist in the timely management of outbreaks.
- Generate real-time alerts which can be followed up promptly by healthcare workers.

Continued on next page...

Inside this issue

The latest Lunch & Learn schedule is listed below and if you missed any of the previous sessions, they are available to view in the Discovery Zone on HSeLanD.

Paul Reid, CEO will be featured on Tuesday, 15th February to discuss 'The importance of data in managing the Health Service' and please note this session is taking place on a Tuesday rather than a Friday as other sessions do.

Robotic Process Automation – the HSE's journey so far
Friday, 4th February, 2022
Presented by Kevin Kelly.

The importance of data in managing the Health Service
Tuesday, 15th February, 2022
Presented by Paul Reid, CEO.

The integrated information Service: who we are and what we do
Friday, 4th March, 2022
Presented by Emmett Carolan

[View this handy guide on how to find the Discovery Zone on HSeLanD](#)

National Clinical Surveillance Infection Control System continued...

There are a number of hospitals which already have clinical surveillance systems in place for Infection Control, these include Tallaght University Hospital, Kerry University Hospital and across UL Hospitals Group. Currently a project is underway across the Saolta Hospital Group in collaboration with CHO1 and CHO2 to roll out such a system in an integrated way across acute and community services. Users of these systems have said that *'they help improve our efficiency by removing the manual processes that were previously very time consuming. The availability of real time data helps IPC to make safe decisions for patient management immediately.'*

Procurement of the system is underway and areas are in the process of establishing their Local Implementation Groups (LIGs). These LIGs will have membership from both acute and community services to ensure that an integrated approach is taken to implementation.

The plan is to implement this system progressively through 2022 and 2023. Updates on progress will be available at:

https://www.ehealthIreland.ie/national-clinical-surveillance-infection-control-system/

WE ARE HIRING

For up to date information on Office of the CIO vacancies, check our new Careers Area on -

ehealthireland.ie

Posts currently advertised:

Grade VI SAP CoE WRICEF Integration Analyst
Closing today 01/02/2022
Grade V ICT Programme Support Officer
Closing 10/02/2022
Grade VIII Operations and Support Manager – A2I
Closing 04/02/2022
Grade VIII Integration Technical Manager – A2I
Closing 08/02/2022

And coming up soon:

Grade VIII Operations and Support Manager – A2I
Grade VI Integration Analyst – SAP CoE
Grade VII Systems Engineering (Cloud) – A2I
Grade VII Software Developer – A2I
Grade VI Software Developer Junior – A2I
GM Transformation & Continuous Improvement Manager - SAP
Grade VII BPC Lead - SAP
Grade VII BI and BW Manager - SAP
Grade VII Database Analyst - CSE

For more information on currently advertised positions go to ehealthireland.ie/careers
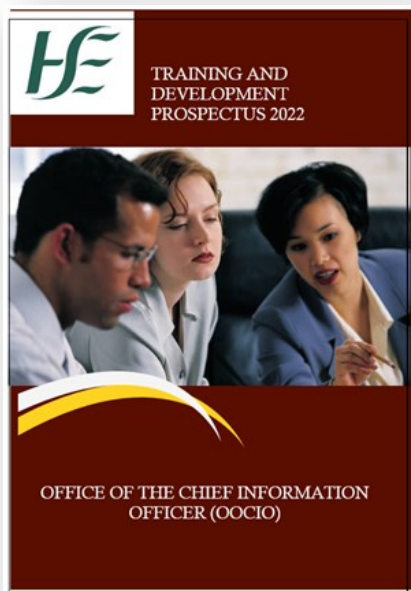
OoCIO Training & Development

Supporting the development of individuals and teams is the role of the Training and Development Team. People require training and support throughout their careers to develop their competencies and continue to work successfully.

Outside of our Prospectus, all up and coming programmes are advertised on our OoCIO social media channels – Facebook and Twitter together with broadcasts from the Training Team.

Enrolment on any of our programmes is via HSeLanD under the OoCIO course catalogue. You can get in contact with us at-
oocio.training@hse.ie

TRAINING AND DEVELOPMENT PROSPECTUS 2022

OFFICE OF THE CHIEF INFORMATION OFFICER (OOCIO)

Our 2022 Training and Development Prospectus was launched back in January and based on the positive feedback received from our 2021 course participants, we have once again included our flagship programmes:

- Management Development
- Understanding and Applying HR Policies
- Leadership Development
- Fundamentals of Lean Six Sigma for Healthcare White Belt Accredited Programme
- Getting Ready for Retirement

In last months issue of this newsletter we also introduced two new courses: -

A one day **Stress Management and Resilience Workshop**. Aimed at introducing participants to the most effective scientifically proven techniques to manage and combat the effects of accumulated stress.

An **Administration Development Programme** specifically designed for Executive Assistants, Personal Assistants and Administrative Support colleagues.

Get in contact with us at oocio.training@hse.ie.

To enrol on any of our programmes log into HSeLanD and navigate to the OoCIO course catalogue.

OoCIO Training & Development Team

PowerShell Core: Fundamentals

This is a 3-day Microsoft Virtual Classroom providing attendees with an introduction to using PowerShell Core.

Contact:
OoCIO.training@hse.ie

Sessions:
02/02/22 to 04/02/22

Seats: 3

Training and Development Courses

Administration Development Programme:
22/02/22 & 23/02/22
The Richmond Education & Event Centre from 09:30—17:00
Closing Date 08/02/22

Getting Ready for Retirement
09/03/22
The Richmond Education & Event Centre from 09:30—17:00
Closing Date 16/02/22

Fundamentals of Lean Six Sigma (LSS) for Healthcare White Belt Accredited Programme
30/03/22 -Virtual Programme from 09:30—16:00
Closing Date 16/02/22

The Power Platform: Building Model Driven Power Apps and Customising Dynamics 365 Apps
09/02/22 -Virtual Programme via Microsoft from 09:00– 17:00
Closing Date 02/02/22

Data AI: Advanced Data Analytics with Power BI
14, 15 and 16/02/22 –Virtual Programme via Microsoft from 09:00-17:00
Closing Date 07/02/22

Windows Client: Supporting & Troubleshooting
28/02/22, 01/03/22 & 02/03/22
Virtual Programme via Microsoft from 09:00-17:00
Closing Date 21/02/22

ITL v4 Foundation with Exam
21/03/22, 22/03/22 & 23/03/22
Virtual Programme via SureSkills from 09:00-17:00
Closing Date 21/02/22

As Valentine's Day draws near you might be thinking of a thoughtful gift for your significant other, check out this link to the Irish Times—Valentine's Day 60 Irish Sites to help you spread the love.

Have you made plans for Valentine's Weekend yet? Why not do something special?

Walk or run 5km to help save lives from heart disease and stroke. ♡

By taking part in **the Love Run on Valentine's weekend,** you'll be joining thousands of other Irish Heart Foundation supporters to help raise funds for vital services such as lifesaving CPR training and support groups for people affected by heart disease and stroke.

You can take part on your own or why not make a date with a loved one? It can be your husband, wife, brother, sister, daughter, son, parent, friend, neighbour or even your dog!

One special walk or run on one special day can make a lifesaving difference.

Buy your ticket now **and we'll send you your complimentary team beanie hat.**

HSE PharmaVax and HSE GPVax

So many herculean tasks have been accomplished by the OoCIO over the course of this pandemic. However, the development and implementation of a vaccination system for Community Pharmacies must count as one of our most significant achievements to date.

Built in just 4 months, by the A2I-HIDs team, the web based application, HSE PharmaVax, went live on the 14 June 2021. Developed to support COVID-19 vaccine administration across Community Pharmacies, HSE PharmaVax is now available to over 1000 registered Pharmacies in Ireland and has recorded over half a million primary course and booster vaccinations.

In late August, the user base was expanded with the creation of the HSE GPVax application to enable GPs, who do not have practice management systems, to electronically record the COVID-19 vaccinations administered in their practices. A search facility was also developed to allow users to confirm the vaccination history of a client prior to vaccination.

Both HSE PharmaVax and HSE GPVax are integrated with the central vaccination system COVAX. This integration, supported by the use of the Individual Health Identifier, ensures that all citizens' vaccination records can be managed centrally regardless of where the vaccination was administered and that their Digital Covid Certificate can be successfully generated.

Reimbursement claims relating to the administration of COVID-19 vaccinations are also communicated from HSE PharmaVax and HSE GPVax to PCRS to enable payments to be processed to participating Pharmacies and GPs.

As we enter 2022, the HSE PharmaVax and GPVax team continue to work on enhancing the applications to support the roll out of booster vaccinations and to cater for new vaccine products and changing clinical guidelines.

Well done to the technical team and to the support team in A2I-HIDs who ensured the delivery of this solution of national importance to public health within such a short timescale in the midst of an unprecedented time in the Irish health service.

By Éadaoin O'Hanlon
Business Analyst

Meditation
with Sandra

Loving Kindness Meditation – this meditation is based on a Buddhist Meditation known as "Metta Bhavana" which means "Loving Kindness". During this practice, we first focus the mind on feelings of love and compassion for ourselves, then friends and family and all beings everywhere. The meditation cultivates a healthy state of mind. Friendliness, in a deep and positive sense, is the fundamental positive emotion. The practice develops friendliness, joy, peace, compassion and kindness, first in our own hearts and minds, and then transferring those feelings to others. It is an antidote to anger and hatred and a way of creating peace in your own mind and wishing that peace for everyone in the world – a great way to start the New Year.

Reaping the rewards of collaborative working – HSE.ie
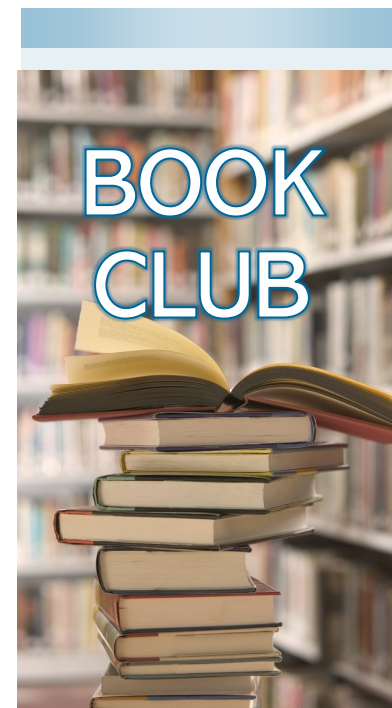
National Virtual Health Team

One of the first things that comes to mind when we think of collaborative working is how projects almost always benefit from multiple perspectives. The phrase two heads are better than one really rings true. Frequently projects can overlap in relation to their vision, goals and stakeholder groups. This provides an opportunity for effective collaboration to benefit all.

Through working with our ICT colleagues leading video conferencing projects e.g. MS Teams and Webex, we identified the need for a central patient resource on the HSE website. We worked together with business and clinical teams to create this content that would benefit all stakeholders. We were able to get user testing feedback from patient groups to ensure we could meet user needs and ensure it is a valuable, accessible resource.

Thank you to the HSE Digital Communications team who guided us to present the information in a helpful way for the general public. The HSE website is an invaluable resource for all and is an important consideration for our ICT project teams.

There is now a central location on the HSE website for patients/service users to access clear information for online health appointments using video.

Healthcare professionals offering appointments have a place to direct their patients/service user with helpful information. This content is an enabler for clinicians nationally to adopt video for some health appointments in a blended care approach.

Returning to the Office

As the restrictions have been lifted and we are contemplating moving back to the office over the next few days and weeks, here are a few Top Tips to keep in mind as we all navigate our own concerns and worries as well as those of our colleagues.

1. Establish a new routine and wake up early enough to do it.
2. Reawaken good 'old' habits like meal prep, and planning your outfit for the next day.
3. Be compassionate and remember everyone has been through a lot, not everyone is going to be excited about returning to the office space.
4. Discuss what boundaries work with your colleagues as people may not feel fully comfortable yet.
5. Don't be afraid to voice any new concerns to your colleagues or your Manager.

For more information on returning to the office read the HSE Guidelines on returning safely to the workplace.

By Vicki Langan
Business Operations

BOOK CLUB

The **BOoCIO Virtual Club** will meet again on:

Tuesday 8th February, 2022 at 1pm via MS Teams

This months book is:
The Magician
By Colm Tóibín

There's still time to join the BOoCIO Club by emailing us on:
communications.oocio@hse.ie

Quick Contacts

Recruitment:
Oocio.recruitment@hse.ie
Oocio.hr@hse.ie

Employee Relations
Employeerelations.OoCIO@hse.ie

Training & Development
Oocio.training@hse.ie

Mobile Telephony
Mobile.queries@hse.ie
Mobile.ne@hse.ie

Finance
Finance:
infrastructure.orders@hse.ie
Capital:
revenue.po@hse.ie

Executive Support:
DSHmgt.Support@hse.ie

New Staff:
NewStaffIT.Oocio@hse.ie

Communications
Communications.oocio@hse.ie

EAPand**ME**
Employee Assistance Programme

Many of us experience stresses and strains in our work and personal lives and might be wondering if there is anyone there to help.

Call **0818 327 327**
to speak to someone who can help.

6

OoCIO
Podcast Series

Safety is no Accident

Karen Mc Kiernan
National Health and Safety Advisor
Information and Advice Team,
National Health and Safety Function

Karen has worked for the last 20 years as a Health and Safety Advisor in the HSE. Karen has a wealth of knowledge and experience working with all disciplines and services throughout the Health care sector.

Listen to Karen's Podcast 'Safety is No Accident'

Leaving your furry friend and returning to the workplace!

With the recent lifting of restrictions some of us will be thinking of returning to the workplace, if you haven't already done so by now. But a lot of people will be worried about their adored pets and how they will cope with the absence of their humans. There's some great advice on RTE Lifestyle for people who are in this very position and an article back in August 2021 in the Irish Examiner might be of interest as well. Some pets might welcome the break from the constant lunchtime walks and will be quite happy to sleep all day and have the house to themselves, but others will find it stressful. It will be an adjustment for them and for all the pet owners out there but step by step, we will overcome! 🐾

Meet Tilly the Cat who lives with Janis Nolan and by the look on Tilly's face, Janis is not getting near her PC anytime soon!

Performance Achievement

Performance Achievement is concerned with empowering staff to improve their performance within their role. Formal Performance Achievement meetings between managers and staff should occur at least annually.

The aim of the formal meeting is to identify, discuss and agree work goals and objectives. It is also the space to address any developmental needs the staff member may have in achieving their goals and to discuss their career aspirations.

Live webinars are planned for 11th March and will be hosted by Theresa Heller, Assistant National Director of HR and Performance Achievement lead and Thelma Pentony, Business Operations. We will keep you updated on this webinar closer to the date.

QUICK HITS

HSE Events

[Online Events and Webinars](#)

[Latest online training opportunities](#)

Paul Reid CEO January update

MS Teams Training for HSE Staff

Live MS Teams training sessions are held on the dates below for MS Teams users. Each session lasts 30 minutes followed by a 15 minute Q+A.

There is no need to register for a session – simply 'turn up'.

All information is on [ehealthireland.ie](#) under our events section.

- 10th February
- 24th February
- 10th March
- 24th March
- 7th April
- 21st April

Welcome to the OoCIO

Rosemary Flaherty

Senior RPA Developer

What fictional place would you most like to visit?
St. Petersburg from The adventures of Tom Sawyer. A real place but sounds magical in the book.

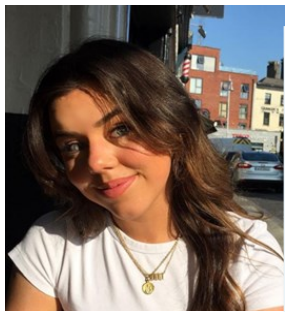**If you could trade places with one person for a day, who would you choose and why?**
Elon Musk, for obvious reasons.

What is the top destination on your must visit list?
West Africa.

If you had to pick an age to be permanently for the rest of your life, which would it be?
I am grateful for life in general so no particular preference.

Meadbh Stynes

ICT Support Officer

What fictional place would you most like to visit?
A fictional place I would most like to visit would be Hobbiton

If you could trade places with one person for a day, who would you choose and why?
I would choose Rihanna because I would love to be able to sing, and she owns her own makeup brand so I could have unlimited makeup.

What is the top destination on your must visit list?
I would love to go to the Maldives.

If you had to pick an age to be permanently for the rest of your life, which would it be?
If I had to pick an age to be permanently for the rest of my life I would choose 25.

Welcome to the OoCIO

Patricia Leahy

Senior Project
Officer
Community Health
Initiatives

What fictional place would you most like to visit?
It has to be Hogwarts School of Witchcraft and Wizardry –
candles, potions, spells, magical creatures, enchanted plants
and that dining hall of food!

**If you could trade places with one person for a day, who
would you choose and why?**
A videographer working on Blue Planet. I would love to see and
experience everything they encounter up close with nature.

What is the top destination on your must visit list?
Vietnam. It seems to have so much on offer.

**If you had to pick an age to be permanently for the rest of
your life, which would it be?**
I'm going to say 33. Lots of possibilities ahead along with a lot
of achievements accomplished and still in your early 30's.

Brian Lynch

Senior ICT Project
Officer
Integrated
Information Service

What fictional place would you most like to visit?
The Shire – where hobbits live in Lord of the Rings. It just
seems like a really peaceful, chilled out place.

**If you could trade places with one person for a day, who
would you choose and why?**
Probably a boring answer, but I'd trade places with an
astronaut. Not a lot of people get to go into space.

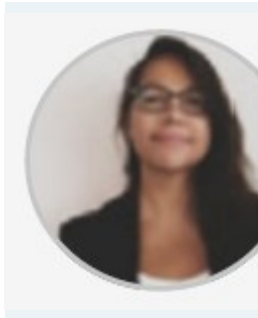**What is the top destination on your must visit list?**
Torres del Paine National Park in Chile. A magnificent part of
the world. Well, according to the images I've seen online.

**If you had to pick an age to be permanently for the rest of
your life, which would it be?**
26. No particular reason why, that was the age that popped
into my head first.

Welcome to the OoCIO

Chrysoula Spyropoulou

Senior Planning & Portfolio Manager (HIDs)

What fictional place would you most like to visit?
Central Perk from FRIENDS

If you could trade places with one person for a day, who would you choose and why?
Albert Bourla (Greek/American Veterinarian, Chairman and the CEO of Pfizer) I would love to discuss his approach on developing synergies between private and public sector, mostly, post-Covid

What is the top destination on your must visit list?
Nepal

If you had to pick an age to be permanently for the rest of your life, which would it be?
33

Jyoti Singh
Software Developer

What fictional place would you most like to visit?
Hogwarts School of Witchcraft and Wizardry.

If you could trade places with one person for a day, who would you choose and why?
My Mom at age 20, so I can see what she was like at my age.

What is the top destination on your must visit list?
Paris.

If you had to pick an age to be permanently for the rest of your life, which would it be?
12.

Welcome to the OoCIO

Enda McCloskey

Project Officer

What fictional place would you most like to visit?
Springfield home to The Simpsons.

If you could trade places with one person for a day, who would you choose and why?
An astronaut so I could visit the international space station.

What is the top destination on your must visit list?
Canada.

If you had to pick an age to be permanently for the rest of your life, which would it be?
26.

Niamh Mulroney

ICT Support Officer
Data Operations

What fictional place would you most like to visit?
King's Landing

If you could trade places with one person for a day, who would you choose and why?
I think I would swap with Kylie Jenner to experience travelling on a private jet.

What is the top destination on your must visit list?
Australia.

If you had to pick an age to be permanently for the rest of your life, which would it be?
Probably 21, it would be nice to experience being 21 outside of a pandemic!