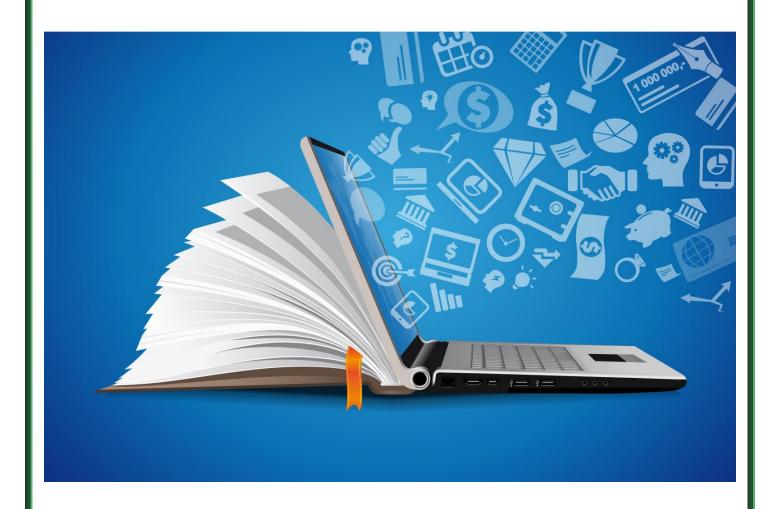


Technology & Transformation HSeLanD Training Manual







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Dear Colleagues,

We are delighted to present our HSeLanD Training Manual which is designed to assist you in navigating this platform.

The manual will support you to:

- Navigate HSeLanD.
- Register/update your profile so you can access the Technology & Transformation training catalogue.
- Find & enrol on courses
- Explore HSeLanD Hubs & Resources.
- How to gain access to Technology & Transformation Resources on the Discovery Zone.

HSeLanD is a user-friendly learning platform offering both virtual and classroom-based training. It helps you to take control of your learning progress and allows you to develop your Personal Learning goals. You can also review your learning history in preparation for your Performance Achievement discussion with your line manager.

Things to consider before booking training:

- Please read our course outline carefully on HSeLanD, as some courses have specific requirements.
- Gain permission from your line manager to attend training prior to enrolling.

Please contact us as soon as possible if you are unable to attend and need to withdraw from a course on HSeLanD. This is to ensure your place can become available for another member of staff.

I hope you will find this training manual useful and if you have any comments or suggestions, please contact us at Training. Technology And Transformation@hse.ie

Kind Regards, Jessica Winters

On behalf of Technology & Transformation, Training and Development Team.





What is HSeLanD?



HSeLanD – is the Health Service's online learning portal with over 300 eLearning programmes, resources, assessments and planning tools to support you in your current job role and with your personal and professional development. Built on a fully integrated Learning and Talent Management System, HSeLanD supports over 120,000 health and social care staff, across multiple disciplines in Ireland. In addition to providing the portal, HSeLanD offers:

- A single training platform, where you can complete all mandatory, essential and Covid- 19 related training.
- Dedicated online areas called collaborative learning hubs to facilitate knowledge sharing between multidisciplinary groups.
- Targeted online tools to support areas such as induction, personal development planning and skills assessments.
- Online management of classroom, virtual and blended learning, enabling users to register for learning events.
- Learning Management system technology to track and report on local learning and training activities.

It also offers flexibility, because you can complete courses virtually, start – pause and resume at your own convenience. You will also receive reminders for all your Certificates that are due to expire.

1

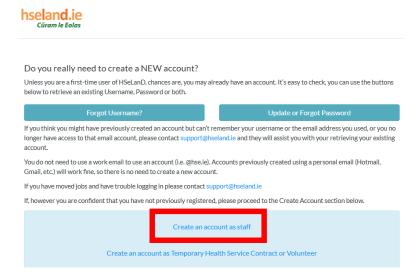


How to register your profile on HSeLanD

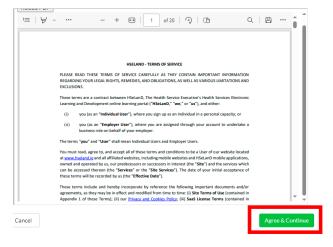
1. Select Register by following this link https://www.hseland.ie/dash/Account/Login



2. Select create an account as staff



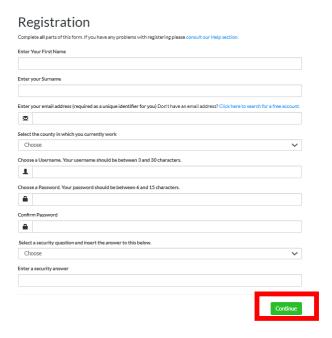
Read through the following terms and conditions and when complete select **agree and continue**.





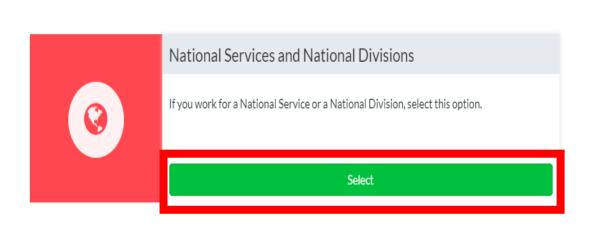


3. Please fill in all personal details within registration. Make sure to use your **HSE email** address in case you may forget log in details & require your password reset. Click continue when all fields are filled in.



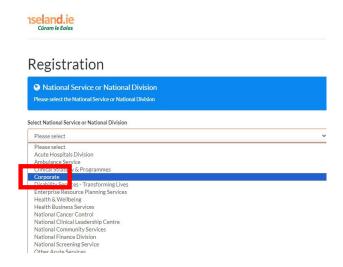
4. Scroll down, find National Services and National Divisions & press

Select

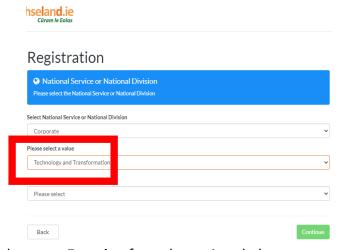




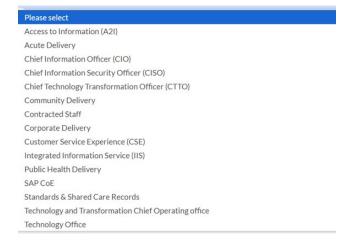
5. Please Select Corporate



6. Please select Technology & Transformation



7. Please select your **Function** from the options below





Version 1.4

Effective: 13/02/2025



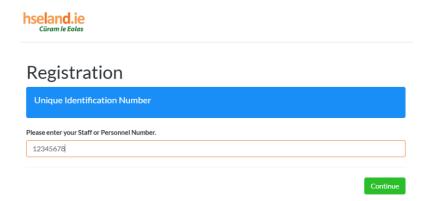
Some functions must also select a value, like so:

- Acute Delivery: Critical Care, IPMS, MedLis, MN CMS, NCIS, NIMIS
- Chief Information Security Officer (CISO): CISO Office, InfoSec Framework & Control, Security Operations, Security Policies & Data Protection
- Chief Technology Transformation Officer (CTTO): Transformation & Strategy Management Office, Transformation-Solution Architecture, User Experience
- Community Delivery: Community IT, Delivery Team, ECC Programme, ePharmacy, ICCMS, Primary Care, Public Care, SCS-CMS, Social Care, Telehealth, WRE
- Corporate Delivery: Corporate Services, RPA-Intelligent Automation & CRM Solutions
- Customer Service Experience (CSE): Service Operations, Service Transition, Strategic
 Applications Service
- Integrated Information Service (IIS): Data Governance & Enabling Services, Data Operations, Health Performance & Visualisation Platform (HPVP) Strategy & Project Management
- SAP CoE: Business Delivery Finance & Procurement, Business Support, New Developments, Quality Assurance, SAP Business Intelligence Unit, SAP Transformation & Continuous Change, Technology & Infrastructure
- **Standards & Shared Care Records**: NRC & Clinical Terminology, Shared Cared Records, Technical Architecture
- Technology & Transformation Chief Operating Office: Business Operations, Health Identity Management Services (HIDS), Office 365, Planning & Portfolio Management (PPM), Programme Management Office (PMO), Resource Augmentation Services
- **Technology Office**: Business Enterprise Solutions, Cloud Platforms, Health IRL, Networks, Portfolio Management, Technology & Deployment





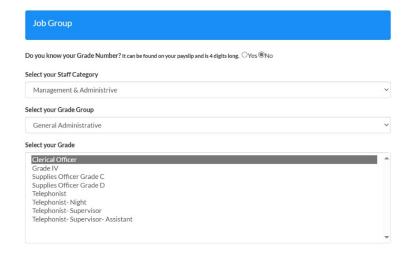
8. Please provide your Personnel number & click Continue (If you do not know this yet – use 12345678 & update once you do know.)



9. Please select your specific Job Group

For Grade III (clerical officer) & Grade IV:

Staff Category - please select **Management & Administrative**, Grade Group – please select **General Administrative**, select your grade & press



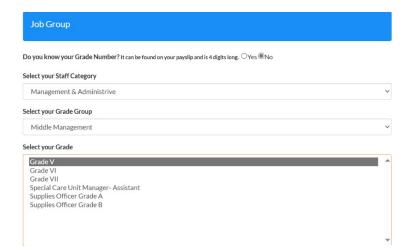
Back to top

Effective: 13/02/2025



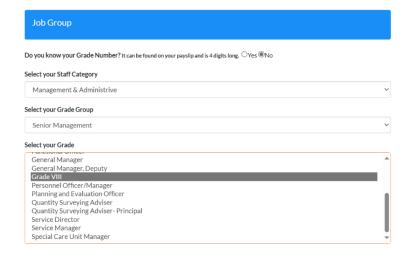
For Grade V, VI & VII:

Staff Category - please select **Management & Administrative**, Grade Group – please select **Middle Management**, select your grade & press



For Grade VIII & GM:

Staff Category - please select **Management & Administrative**, Grade Group – please select **Senior Management**, select your grade & press Continue





10. The last screen you will be presented with is the confirmation screen. Tick the box to confirm that all the information you have provided is accurate and up-to-date and

Registration

Confirmation

© I confirm that all of the Information I have provided is accurate and up-to-date.

If you are experiencing any difficulty with the above steps, please email Training.TechnologyAndTransformation@hse.ie and one of our team members will assist you.



press



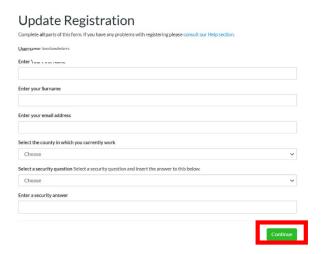
How to edit your HSeLanD account

- 1. Log into HSeLanD by following this link https://www.hseland.ie/dash/Account/Login
- 2. When logged in successfully, on **Home** Tab click Profile & click

Edit Profile

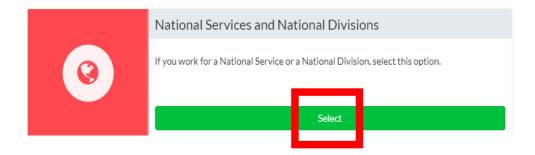
3. Confirm your personal information & security questions are correct. Make sure to use your **HSE email address** in case you may forget log in details & press





4. Scroll down, find National Services & Divisions & press

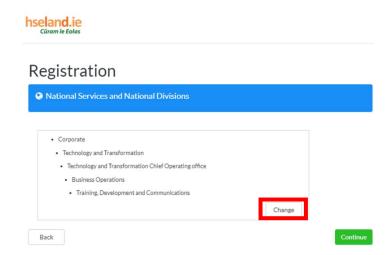




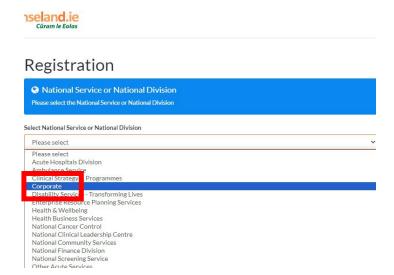


5. If your function is incorrect, you must change to the correct function by clicking

Change

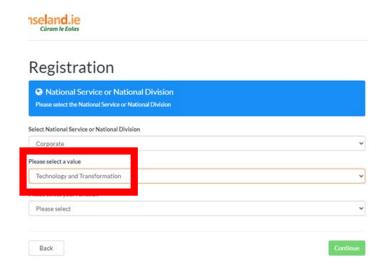


6. Please select **Corporate.**

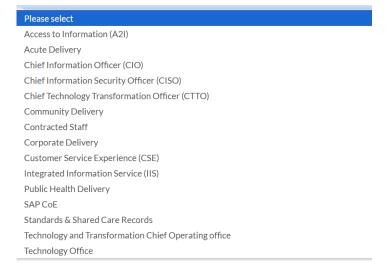




7. Please Select **Technology & Transformation**



8. Please select your **Function** from the options below





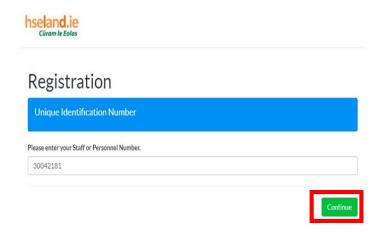
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- Chief Technology Transformation Officer (CTTO): Transformation & Strategy
 Management Office, Transformation-Solution Architecture, User Experience
- **Community Delivery**: Community IT, Delivery Team, ECC Programme, ePharmacy, ICCMS, Primary Care, Public Care, SCS-CMS, Social Care, Telehealth, WRE
- Corporate Delivery: Corporate Services, RPA-Intelligent Automation & CRM Solutions
- **Customer Service Experience (CSE)**: Service Operations, Service Transition, Strategic Applications Service
- Integrated Information Service (IIS): Data Governance & Enabling Services, Data Operations, Health Performance & Visualisation Platform (HPVP) Strategy & Project Management
- **SAP CoE**: Business Delivery Finance & Procurement, Business Support, New Developments, Quality Assurance, SAP Business Intelligence Unit, SAP Transformation & Continuous Change, Technology & Infrastructure
- Standards & Shared Care Records: NRC & Clinical Terminology, Shared Cared Records, Technical Architecture
- Technology & Transformation Chief Operating Office: Business Operations, Health Identity Management Services (HIDS), Office 365, Planning & Portfolio Management (PPM), Programme Management Office (PMO), Resource Augmentation Services
- **Technology Office**: Business Enterprise Solutions, Cloud Platforms, Health IRL, Networks, Portfolio Management, Technology & Deployment





9. Please enter your Personnel number and select Continue

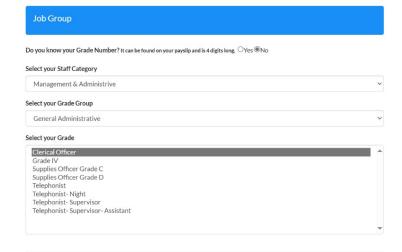


10. Next step is to select your specific Job Group

For Grade III (clerical officer) & Grade IV:

Staff Category - please select **Management & Administrative**, Grade Group - please select **General Administrative**, select your grade & press

Continue

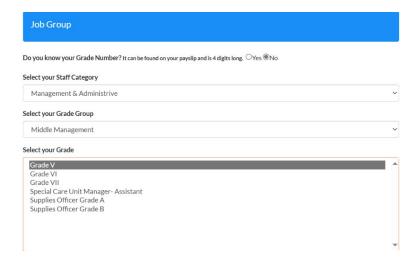


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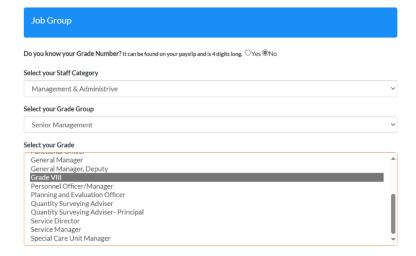
For Grade V, VI & VII:

Staff Category - please select **Management & Administrative**, Grade Group – please select **Middle Management**, select your grade & press



For Grade VIII & GM:

Staff Category - please select **Management & Administrative**, **Senior Management**, select your grade & press

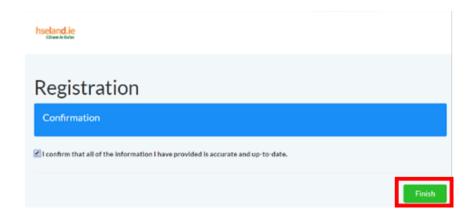






11. The last screen you will be presented with is a confirmation screen. If you are happy that all your information you've provided is correct, click the box and press





If you are experiencing any difficulty with the above steps, please email Training.TechnologyAndTransformation@hse.ie and one of our team members will assist you.





How to enrol onto Technology & Transformation Induction

1. Log into HSeLanD following this link https://www.hseland.ie/dash/Account/Login

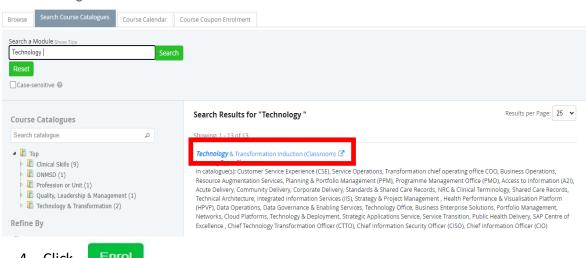


2. When on the **home** tab, type Technology & Transformation Induction & click

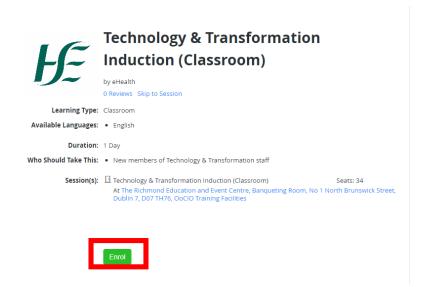


Select Technology & Transformation Induction Classroom





Enrol 4. Click





Please remember you must seek approval from your line manager before enrolling on courses.

5. Please complete the **Enrolment Confirmation** page

Enrolment Approval Request	Enrolment Approv
nitial enrolment Approval by eHealth Training (EHEALTH.TRAINING) is required before this request can proceed. Please provide supporting information in relation to your request and rationale for undertaking the course. "	
Enter justification here.	Enter justification he
Additional Information	Additional Inform
∕lanager E-mail	Manager E-mail
four contact mobile number	Your contact mobile n
I. Name of line manager	1. Name of line manag
Have you consulted with your manager and obtained permission to attend this course?	Have you consulted w
(Please Select)	(Please Select)
s this your first time attending this programme? (Please Select)	





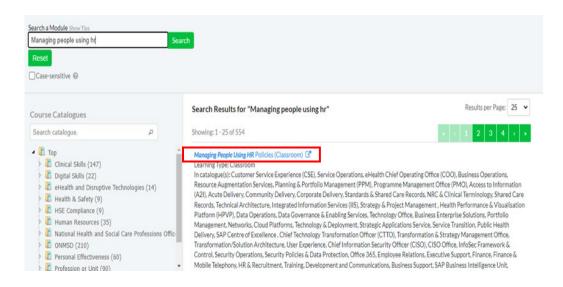
How to enrol on Technology & Transformation Courses

- 1. Log onto HSeLanD following this link: https://www.hseland.ie/dash/Account/Login
- 2. If you know the name of the course you're interested partaking, type it into the search bar & press

For example:



3. After selecting the course title, this will then direct you to Course Catalogues page, select the course from the listing.



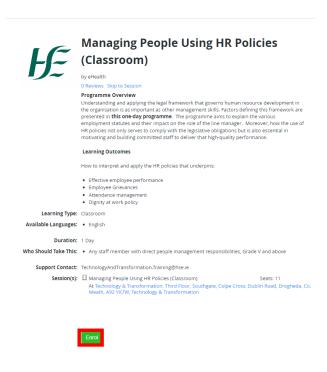
Please remember you must seek approval from your line manager before enrolling on courses.



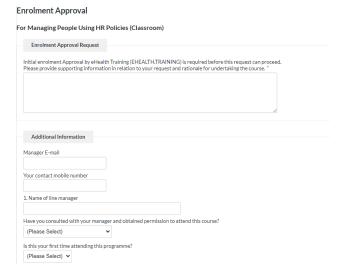
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4. You'll now be able to view & enrol onto the course. If the course has multiple sessions, choose the date that suits you & select



5. Please complete the Enrolment Approval Confirmation page correctly,



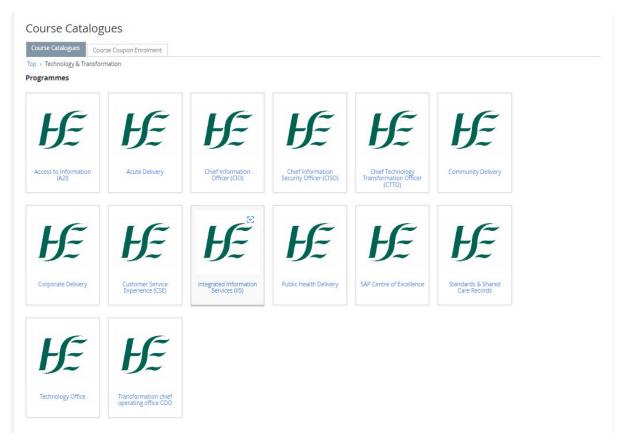


6. You can also view all Technology & Transformation courses that are available to you depending on your function. Select **Course Catalogues** from the top menu on the Home tab

Course Catalogues Course Coupon Enrolment Cinical Skills Ci

This will then direct you to Course Catalogues home page, select "Technology & Transformation".

Now you can explore all courses available to you, depending on your function.





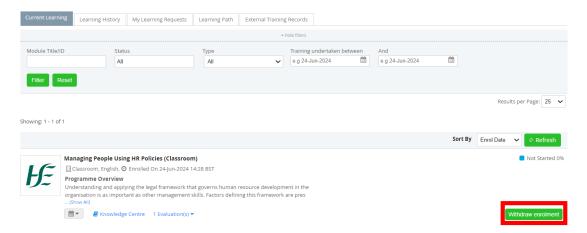
How to withdraw from a course

- 1. Log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- Please notify the Training & Development team via email (Training.TechnologyAndTransformation@hse.ie) as soon as possible that you're unable to attend.
- 3. You will need to withdraw from the course on HSeLanD. This allows another colleague to avail of the space on the course.
- 4. To withdraw on HSeLanD, after logging in you'll be directed to the Home page. Go to **View your active courses.**



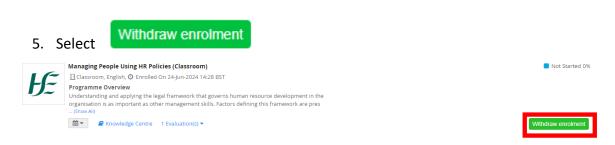
This will then direct you to the **Learning Record**, find the course in listing.

For example:







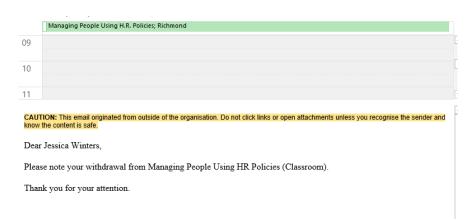


6. A pop-up box will appear, type your reason for withdrawing. Click





7. The Training & Development will then receive notification that you've withdrawn yourself.





8. You'll also receive a confirmation email regarding your withdrawal.



CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Jessica Winters,

Please note your withdrawal from Managing People Using HR Policies (Classroom).

Thank you for your attention.





What is the Discovery Zone on HSeLanD?

What is the Discovery Zone?

• The Discovery Zone Hub is a location within HSeLanD that hosts an eclectic mix of valuable learning resources for all Health and Social Care workers across a range of important topics and initiatives.

What does the Technology & Transformation Training Resources page contain?

This page is dedicated to Technology & Transformation staff, here you can view the:

- Organisational Chart which is a part of our Technology & Transformation Induction Programme,
- Animated Videos from our training specialist (Covid-19 information) & HR Policies
- Performance Achievement resources,
- Technology & Transformation Tech Free Pod Casts, which focuses on human issues
- Technology & Transformation Lunch & Learn webinars.

The content is always updating so keep an eye out for future developments. Please click link below to watch a short video about the Discovery Zone:

https://www.youtube.com/watch?v=e7EgS3unPME



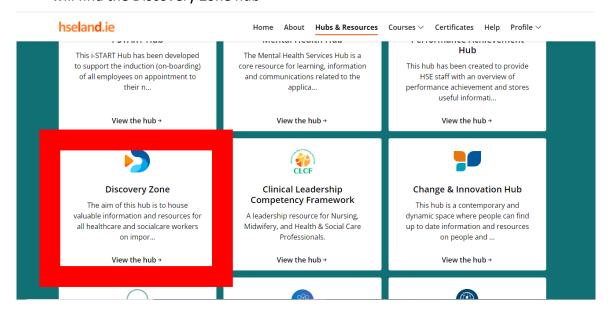


Where is the Discovery Zone located on HSeLanD?

- 1. Log into HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. On home tab click Hubs & Resources



3. This will then direct you to Hubs & Resources section of HSeLanD, scroll down & you will find the Discovery Zone hub



4. Select

View the hub →

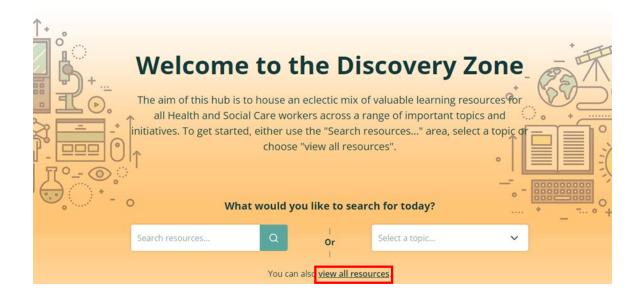




5. You'll be directed to a new webpage like so:



- 6. You can now view all resources available to you on the Discovery Zone.
- 7. If you know the name of the resource, type it into the search bar & click you can also view all resources by clicking on view all resources.



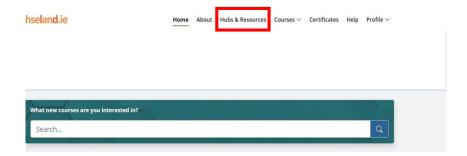




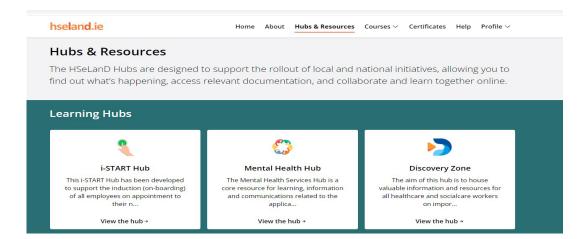
How to find Technology & Transformation Resources on the Discovery Zone

- Firstly log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. After logging in, when on the Home Tab, select

Hubs & Resources



3. This will then direct you to the Hubs & Resources tab

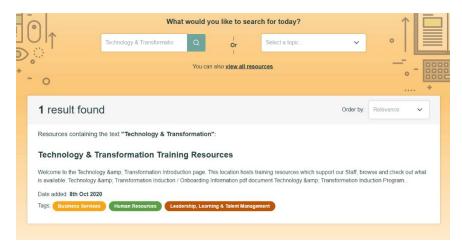


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- Click View the hub →
- 5. Type Technology & Transformation into the search bar & click



6. If this is your first time searching for Technology & Transformation Resources, you must request access to these resources.

A pop-up box will appear like so & will ask you to submit an access request. Type "Technology & Transformation Staff" and click Submit







- 7. HSeLanD Administrators will then receive notification regarding your access request & then approve. **HSeLanD administrators must grant you access to these resources, otherwise they will not appear visible.**
- 8. After access has been granted, go to Hubs & Resources, Discovery Zone & type "Technology & Transformation"

Resources will now show after clicking on the title.









How to find/enrol on NiSRP courses on HSeLanD

 Firstly log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login

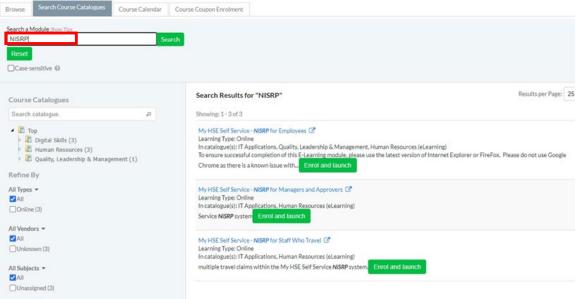


2. On the Home tab, type NiSRP in the search bar & click



- 3. Depending on your current role please select one of the following options that applies to you:
- If you are employee, select the **My HSE Self Service NiSRP for Employees** Programme.
- If you are a staff member who may have to travel as part of your role also select: My HSE Self Service NiSRP for Staff Who Travel.
- If you are a manager, choose: My HSE Self Service NiSRP for Managers and Approvers.

Course Catalogues





4. Click on whichever programme that applies to yourself.

For example:



My HSE Self Service - NiSRP for Staff Who

To ensure successful completion of this E-Learning module, please use the latest version of internet Explorer or FireFox. Please <u>do not</u> use Google Chrome as there is a known issue with some of the videos stalling.

My HSE Self Service for Staff that travel for work purposes is designed for staff who travel as part of their role, this module will ensure that they can manage their travel privileges such as car and insurance documentation, create travel and expense claims and create multiple travel claims within the My HSE Self Service NiSRP system.

Learning Type: Online

Available Languages: • English

Duration: 20 mins

Who Should Take This: • All HSE staff where Self Service is available – currently East and South East and over time it will be fully integrated across all HSE areas.

Support Contact: NISRP Helpdesk - t: 0818 300 296 - e: hbs.nisrp@hse.ie

Session(s):

⊙ My HSE Self Service - NISRP for Staff Who Travel

Seats: Unlimited

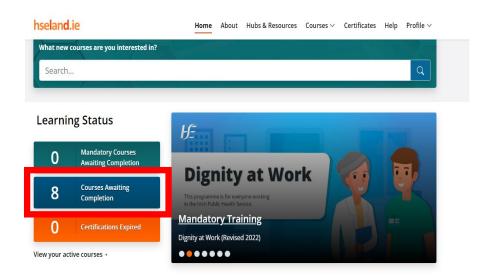
Enrol



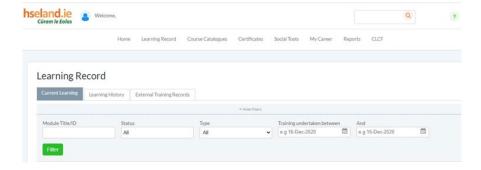
How to launch Online & Virtual modules on HSeLanD

- 1. Log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. On the Home tab, click on





3. You'll then be directed to Learning Record page, scroll down until you find the course you wish to complete.





4. Once you have found the course, press





Excel Office 365 (Windows): Getting Started

♦ Online, English, ♦ Enrolled On 24-Jun-2024 14:39 BST

Get started with Excel Office 365.

This course explores the interface and some of it's features and functions. See how to Find Excel from your Windows 10 search bar, and start menu; pin the Excel icon to the tas... (Show All)



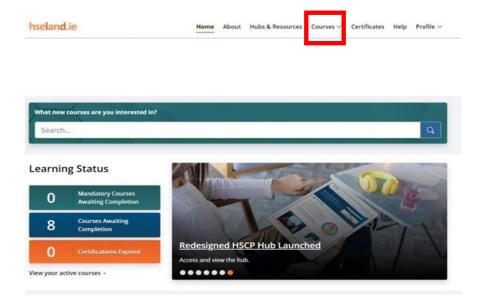
Knowledge Centre



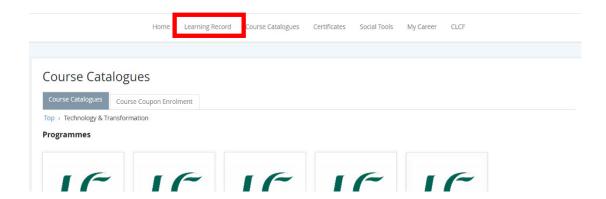


How to upload external training certificates on HSeLanD

- 1. Log onto HSeLanD https://www.hseland.ie/dash/Account/Login
- 2. Click on courses, then click Catalogue



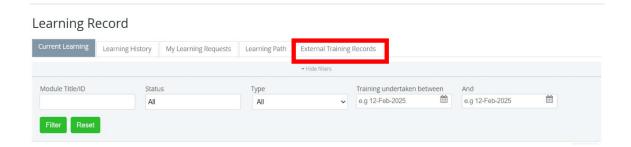
3. Click on **Learning Record** tab which will appear at the top of your screen.





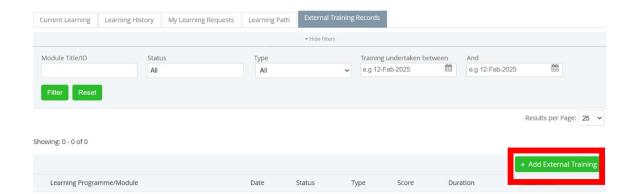


4. After clicking Learning Record, click on External Training Record



5. Within External Training Record, click

+ Add External Training







6. This then brings you to the External Training page.

Please complete the following:

- Title: Name of the course.
- Course type: Programme/ Classroom/ Online or Workshop/Seminar.
- Subject: Unassigned.
- Start date & finish: The date the course started & finished.
- Venue: Optional, Virtual Class (if it's online).
- Language: Select English.
- Duration: How long the course took place example: 1 day/ 4 days etc.
- Course cost: Leave field blank.
- Grade: Type in your grade.
- Vendor Information: (External Company name).
- Comments: Leave field blank.
- Under attachment, upload your Certificate.
- Status: Select Completed & click

