

eHealth HSeLanD Training Manual



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Dear Colleagues,

We are delighted to present our HSeLanD Training Manual which is designed to assist you in navigating this platform.

The manual will support you to:

- Navigate HSeLanD.
- Register/update your profile so you can access our eHealth training catalogue.
- Find and enrol on courses
- Explore HSeLanD Hubs & Resources.
- How to gain access to eHealth Resources on the Discovery Zone.

HSeLanD is a user friendly learning platform offering both virtual and classroom based training. It helps you to take control of your learning progress and allows you to develop your Personal Learning goals. You can also review your learning history in preparation for your Performance Achievement discussion with your line manager.

Things to consider before booking training:

- Please read our course outline carefully on HSeLanD, as some of our courses have very specific requirements, for example it is recommended to use a personal computer/laptop with a private internet connection to complete exams that are proctored online such as PRINCE2 & ITIL.
- A number of our courses require experience in using specific software or programmes.

Please contact us as soon as possible if you are unable to attend the training and need to withdraw from a course on HSeLanD. This is to ensure your place can become available for another member of eHealth.

I hope you will find this training manual useful and if you have any comments or suggestions, please contact us at ehealth.training@hse.ie

Kind Regards,

Jessica Winters.

On behalf of eHealth Training and Development Team.

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What is HSeLanD?



HSeLanD – is the Health Service's online learning portal with over 300 eLearning programmes, resources, assessments and planning tools to support you in your current job role and with your personal and professional development. Built on a fully integrated Learning and Talent Management System, HSeLanD supports over 120,000 health and social care staff, across multiple disciplines in Ireland. In addition to providing the portal, HSeLanD offers:

- A single training platform, where you can complete all mandatory, essential and Covid- 19 related training.
- Dedicated online areas called collaborative learning hubs to facilitate knowledge sharing between multidisciplinary groups.
- Targeted online tools to support areas such as induction, personal development planning and skills assessments.
- Online management of classroom, virtual and blended learning, enabling users to register for learning events.
- Learning Management system technology to track and report on local learning and training activities.

It also offers flexibility, because you can complete courses virtually, start – pause and resume at your own convenience. You will also receive reminders for all your Certificates that are due to expire.



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How to register your profile on HSeLanD

1. Select **Register** by following this link https://www.hseland.ie/dash/Account/Login



2. Select create an account as staff,

| you really | y need to create a NEW account? | 5 |
|---|---|--|
| iss you are a f wito retrieve | frst-time user of HSeLanD, chances are, you n an existing Username, Password or both. | nay already have an account. It's easy to check, you can use the buttons |
| | Forgot Username? | Update or Forgot Paesword |
| u think you m er have acces sunt. | light have previously created an account but o is to that email account, please contact suppo | can't remember your username or the email address you used, or you no tighterlandle and they will assist you with your retrieving your existing |
| do not need t all, etc.) will w | to use a work email to use an account G.e. @ho ork fine, so there is no need to create a new a | e.lej. Accounts previously created using a personal email (Hotmail, ccount. |
| u have moved | jobs and have trouble logging in please conta | et support@hseland.ie |
| wever you ar | re confident that you have not previously regi | stered, please proceed to the Create Account section below. |
| | Create a | maccount as staff |
| | County in account of Tamana | - Marille Can Inc. Contract or Meliontaux |
| | | |
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| | HSELAND - TERM | AS OF SERVICE |
| | PLEASE READ THESE TERMS OF SERVICE CAREFULL REGARDING YOUR LEGAL RIGHTS, REMEDIES, AND OB EXCLUSIONS. | Y AS THEY CONTAIN IMPORTANT INFORMATION LIGATIONS, AS WELL AS VARIOUS LIMITATIONS AND |
| | These terms are a contract between HSeLanD, The H Learning and Development online learning portal ("H | ealth Service Executive's Health Services Electronic SeLanD," "we," or "us"), and either: |
| | (i) you (as an "Individual User"), where you si (ii) you (as an "Employer User"), where you | gn up as an individual in a personal capacity; or are assigned through your account to undertake a |
| | business role on behalf of your employer. | ver and Employee Hone |
| | You must read, agree to, and accept all of these terms | ers and conditions to be a User of our website located |
| | at <u>www.hseland.ie</u> and all affiliated websites, includin | g mobile websites and HSeLanD mobile applications, scores in interest (the "Ste") and the services which |
| | owned and operated by us, our predecessors or succe can be accessed thereon (the "Services" or the "Site these terms will be recorded by us (the "Effective Dat | services"). The date of your initial acceptance of te"). |

Read through the following terms and conditions and when complete select **agree and continue**.

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3. Please fill in all personal details within registration. Make sure to use your HSE email address in case you may forget log in details & require your password reset. Click **continue** when all fields are filled in.

| Reg | istration |
|--------------|--|
| Complete a | Il parts of this form. If you have any problems with registering please consult our Help section. |
| Enter Your | First Name |
| Enter your | Sorname |
| Enter your | email address (required as a unique identifier for you) Don't have an email address? Click here to search for a free account |
| × | |
| Select the o | ounty in which you currently work |
| Choose | |
| Choose a U | sername. Your username should be between 3 and 30 characters. |
| 1 | |
| Choose a P | assword. Your password should be between 6 and 15 characters. |
| | |
| Confirm Pa | ssword |
| • | |
| Select a se | curity question and insert the answer to this below. |
| Choose | |
| | irity answer |
| Select a see | urity question and insert the answer to this below. |

4. Scroll down, find National Services and National Divisions & press

| Select | |
|--------|--|
| | |
| | National Services and National Divisions |
| 0 | If you work for a National Service or a National Division, select this option. |
| | Select |

5. Please select Corporate.

| | Scuram le Eolas | | |
|-------------------------------------|---|----------|--------------------|
| | Registration | | |
| | National Service or National Division Please select the National Service or National Division | | |
| | Select National Service or National Division | | |
| | Please select | v | |
| | Please select Acute Hospitals Division Ambulance Service | _ | |
| | Corporate Corporate Disability Services - Transforming Lives | | |
| | Health & Wellbeing Health & Wellbeing National Cancer Control National Clinical Leadership Centre National Comunity Services National Finance Division National Screening Service Other Arute Services | • | |
| | Вас | k to top | |
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6. Please Select eHealth in "Value"

| Registration | |
|---|---|
| National Service or National Division Please select the National Service or National Division | |
| Select National Service or National Division | |
| Corporate | , |
| New york and a second se | |
| eHealth and Disruptive Technologies | , |
| Please select your Function | |
| | |

7. Select your Function

| Cüram le Eolas | |
|--|-----------------|
| Registration | |
| National Service or National Divi Please select the National Service or National Divi | ision Aision |
| Select National Service or National Division | |
| Corporate | ~ |
| Please select a value | |
| eHealth and Disruptive Technologies | ~ |
| Please select your Function | |
| Please select | ~ |
| | |
| Access to Information (A2I) Acute Delivery Chief Information Security Officer (CISO) Chief Technology Transformation Officer (CITO Community Delivery Contracted Staff Corporate Delivery Contracted Staff Corporate Delivery Contracted Staff Corporate Delivery Contracted Staff Corporate Delivery Contracted Staff Corporate Delivery COO Integrated Information Services (IIS) Public Health Delivery SAP Cof Staff Cof Technology Office | 2) |

You will then be presented with the different sections within eHealth. Select your area and where available your further section.

Please see below bullets to define your section:

<u>CTTO</u>

- Transformation & Strategy Office
 Transformation
- Transformation Solution Architecture
- User Experience

Community Delivery

- Community IT
- Delivery Team
- ECC Programme
- ePharmacy
- ICCMS
- Primary Care
- Public Care
- SCS CMS
- Social Care
- Telehealth
- WRE

Acute Delivery

- Acute Delivery
- Critical Care
- IPMS
- Med Lis
- MN CMS
- NCIS
- NIMIS

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Corporate Delivery

- **Corporate Services** •
- RPA Intelligence
- Automation & CRM Solutions

Customer Service Experience (CSE)

- Service Operations
 - Service Transition •
 - Strategic -Applications Service

eHealth Chief Operating Office (COO) **Business Operations**

- **Employee Relations** •
- **Executive Support**
- Finance •
- Finance & Mobile Telephony •
- Hr & Recruitment ٠
- Training, Development & • Communications
- Office 365
 - Planning & Portfolio Management (PPM)
- **Programme Management Office** (PMO)
- **Resource Augmentation Services**

Business Delivery, Finance &

Integrated Information

Services (IIS)

- Date Governance & • **Enabling Services**
- **Data Operations** •
- Health Performance & Visualisation Platform (HPVP)

Standards and Shared Care

- NRC & Clinical
- Terminology
- Shared Care Records
- **Technical Architecture**

Public Health Delivery

Technology Office Business •

- **Enterprise Solution** .
- Cloud Platforms
- Health IRL
- Networks
- Portfolio
- Management Technology & Deployment

CIO

Contracted Staff

Business Support .

SAP COE

New Developments .

Procurement

- **Quality Assurance** •
- SAP Business Intelligence Unit •
- SAP Transformation & Continuous Change
- Technology & Infrastructure

A2i

Continue 8. Please provide your Personnel number & click (If you do not know this yet – use 12345 & update once you do know.)

hseland.ie Registration enter your Staff or Perso 30042181 Back to top

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- You will be presented with further registration screens, update if required and press continue or if no adjustments are needed just press the continue button.
- 10. Select you're not a part of a professional body &

| hseland.ie Cüram le Eolas | | |
|--|--|----------|
| Registration | | |
| Professional Body | | |
| Are you a member of a professional body? | | |
| ⊖ Yes [®] No | | |
| | | Continue |

11. The last screen you will be presented with is the confirmation screen. Tick the box to confirm that all the information you have provided is accurate and up-

| to-date an | d press Finish |
|------------|---|
| | hseland.je |
| | Registration |
| | Confirmation |
| | 😢 I confirm that all of the information I have provided is accurate and up-to-date. |
| | Finish |

If you are experiencing any difficulty with the above steps, please email <u>eHealth.Training@hse.ie</u> and one of the eHealth Training & Development team members will assist you.

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How to edit your HSeLanD account

- 1. Log into HSeLanD by following this link https://www.hseland.ie/dash/Account/Login
- 2. When logged in successfully, on Home Tab click Profile & click on



3. Confirm your personal information & security questions are correct, press Continue

| Dog | istration |
|-------------|---|
| Reg | Istration |
| Complete | II parts of this form. If you have any problems with registering please consult our Help section. |
| Enter Your | First Name |
| Enter your | Surname |
| Enter your | email address (required as a unique identifier for you) Don't have an email address? Click here to search for a free account. |
| | |
| Select the | county in which you currently work |
| Choose | · · · · · · · · · · · · · · · · · · · |
| Choose a l | Jsername. Your username should be between 3 and 30 characters. |
| 1 | |
| Choose a F | assword. Your password should be between 6 and 15 characters. |
| • | |
| Confirm Pa | ssword |
| | |
| Select a se | curity question and insert the answer to this below. |
| Choose | v |
| Enter a sec | urity answer |

4. Find National Services & Divisions & press



Select



When selecting your function, you will be presented with the different sections within eHealth.

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Please see below bullets to define your section:

<u>CTTO</u>

- Transformation & Strategy Office
 Transformation
- Transformation –
 Solution Architecture
- User Experience

Community Delivery

- Community IT
- Delivery Team
 ECC Programmer
- ECC ProgrammeePharmacy
- ePharm
- ICCMS
- Primary Care
- Public Care
- SCS CMS
- Social Care
- Telehealth
- WRE

Corporate Delivery

- Corporate Services
- RPA Intelligence
- Automation & CRM Solutions

Customer Service Experience (CSE)

- Service Operations
- Service Transition
- Strategic -Applications Service

Acute Delivery

- Acute Delivery
- Critical Care
- IPMS
- Med Lis
- MN CMS
- NCIS
- NIMIS

eHealth Chief Operating Office (COO) Business Operations

- Employee Relations
- Executive Support
- Finance
- Finance & Mobile Telephony
 - Hr & Recruitment
- Training, Development & Communications
- Office 365
- Planning & Portfolio Management (PPM)
- Programme Management Office (PMO)
- Resource Augmentation Services

Integrated Information Services (IIS)

- Date Governance & Enabling Services
- Data Operations
- Health Performance & Visualisation Platform (HPVP)

Standards and Shared Care

- NRC & Clinical Terminology
- Shared Care Records
- Technical Architecture

Public Health Delivery

Technology Office

- Business
 Enterprise Solution
- Cloud Platforms
- Health IRL
- Networks
- Portfolio
- Management
- Technology & Deployment

<u>CIO</u>

Contracted Staff

SAP COE

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- Business Delivery, Finance & Procurement
- Business Support
- New Developments
- Quality Assurance
- SAP Business Intelligence Unit
- SAP Transformation & Continuous
 Change
- Technology & Infrastructure

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| 6. Please ente | er your Personnel number and select | |
|-----------------|---|--|
| | hseland.ie Cirem le Eoles | |
| | Registration | |
| | Unique Identification Number | |
| | Please enter your Staff or Personnel Number, | |
| | Continue | |
| her registratio | n will follow, update if required and select. | |

7. The last screen you will be presented with is a confirmation screen. If you are happy that all your information you've provided is correct, click the box and

| press | inish | | | |
|-------------------------------------|-------------------------|--------------------------------------|--------|---------------------|
| | hseland ie steestate | | | |
| | Registration | | | |
| | Confirmation | provided is accurate and up-to-date. | | |
| | | | Fields | |
| | | | | |
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How to enrol onto eHealth Induction

- 1. Log into HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. When on the **home** tab, type eHealth & click



3. Select eHealth Induction Classroom



Please remember you must seek approval from your line manager before enrolling on courses.

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5. Please complete the Enrolment Confirmation page

| Enroiment Approval Request | £ |
|--|---|
| Initial enrolment Approval by eH Please provide supporting inform | ealth Training (EHEALTH.TRAINING) is required before this request can proceen nation in relation to your request and rationale for undertaking the course. * |
| Enter justification here. | |
| | |
| | |
| Additional Information | |
| Manager E-mall | |
| Your contact mobile number | |
| | |
| 1. Name of line manager | |
| 1. Name of line manager | |
| 1. Name of line manager Have you consulted with your ma | inager and obtained permission to attend this course? |

6. If you need to withdraw for any reason go to Learning record, find Induction in courses

| Q Search Cou | irse Cata | logues | | |
|---------------|-----------|--------|--|--|
| Keywords | | | | |
| Lessolan Tree | | | | |
| All | ~ | | | |
| Search | | | | |
| | | | | |

7. Select Withdraw enrolment





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How to enrol on eHealth Courses

- 1. Log onto HSeLanD following this link : <u>https://www.hseland.ie/dash/Account/Login</u>
- 2. If you know the name of the course you're interested partaking, type it into the



For example:



3. After selecting the course title, this will then direct you to Course Catalogues page, select the course from the listing.

| Search a Module Show Tas Managing people using hr/ Reset | Search | |
|---|--|--|
| Case-sensitive ® | | |
| Course Catalogues Search catalogue. | Search Results for "Managing people using hr" | Results per Page: 25 V |
| Top Top Clinical Skills (147) Digital Skills (22) Eventshith and Disruptive Technologies (14) Eventshith and Disruptive Technologies (14) Eventshith and Social Care Professions O Eventshith and Social Care Professions O Eventshith Effectiveness (60) Eventshith Effectiveness (60) | Managing People Using HR Policies (Classroom) Learning Type: Classroom In catalogue(s): Customer Service Experience (CSE), Service Operations, eHealth Chief O, Resource Augmentation Services, Planning & Portfolio Management (PPM), Programme I (A2I), Acute Delivery, Community Delivery, Corporate Delivery, Standards & Shared Care Records, Technical Architecture, Integrated Information Services (III), Strategy & Project Platform (HPVP), Data Operations, Data Governance & Enabling Services, Technology Of Management, Networks, Cloud Platforms, Technology & Deployment, Strategic Applicati Delivery, SAP Centre of Excellence, Chief Enchlogy Transformation Officer (CTTO), Irr ransformation/Solution Architecture, User Experience, Chief Information Security Offic Control, Security Operations, Security Policies & Data Protection, Office 365, Employee E Mobile Telephorn, HR & Recruitment, Training, Development and Communications, Busir | perating Office (COO), Business Operations, Management Office (PMO), Access to Information Records, NRC & Clinical Terminology, Shared Care Management, Health Performance & Visualisation frice, Business Enterprise Solutions, Portfolio ons Service, Service Transition, Public Health naformation & Strategy Management Office, err (CISO), CISO Office, InfoSec Framework & Relations, Executive Support, Finance, Finance & ness Support, SAP Business Intelligence Unit. |

Please remember you must seek approval from your line manager before enrolling on courses.

| | Hz |
|-----------------------|--|
| | Managing People Using HR Policies |
| | (Classroom) |
| eHealth Ireland | by eHealth O Reviews Skip to Session Programme Overview Understanding and applying the legal framework that governs human resource development in the organisation is as important as other management skills. Factors defining this framework are presented in this one day programme. The programme almost to explain the various semployment tatutes and their impact on the role of the line manager. Moreover, how the use of HR policies not only serves to comply with the legalisative obligations but is also assential in motivating and building committed staff to deliver that high-quality performance. Learning Outcomes I Effective employee performance I Employee Orievances I Endudate management O Dignity at work policy |
| Learning Type: | Classroom |
| Available Languages: | • English |
| Duration: | 1 Day |
| Who Should Take This: | Any staff member with direct people management responsibilities, Grade V and above |

4. You'll now be able to view & enrol onto the course. If the course has multiple



| Learning Type: Available Languages: | Classroom • English |
|--|---|
| Duration: Who Should Take This: | 1 Day Any staff member with direct people management responsibilities, Grade V and above |
| Support Contact: | eHealth.Training@hse.e |
| Session(s): | Managing People Using HR Policies (Classroom) Seats: 11 At The Richmond Education and Event Centre, Education Room, No 1 North Brunswick Street, Dublin 7, D07 TH76, OocIOT Training Facilities |
| | 14-May-2024 09:30 - 14-May-2024 17:00 BST |
| | Show more info |
| Г | Enrol |

5. Please complete the Enrolment Approval Confirmation page correctly,

| | Enrolment Approval | |
|----------------------|--|------------------|
| | For Managing People Using HR Policies (Classroom) | |
| | Enrolment Approval Request | |
| | Initial evolvent Approval by eHealth Training (EHEALTH-TRAININC) is required before this request can proceed. Please provide supporting information in relation to your request and rationale for undertaking the course. | |
| | Additional Information Manager E-mail | |
| | Your contact mobile number 1. Name of line manager | |
| | Have you consulted with your manager and obtained permission to attend this course? (Please Select) | |
| | s this your this turne attending this programme: (Please Select) V | |
| | Back to top | |
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6. You can also view all eHealth courses that are available to you depending on your function. Select **Course Catalogues** from the top menu on the Home tab



This will then direct you to Course Catalogues home page, select "eHealth & Disruptive Technologies".

Now you can explore all courses available to you, depending on your function.



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How to withdraw from a course

- 1. Log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- Please notify the Training & Development team via email (<u>eHealth.Training@hse.ie</u>) as soon as possible that you're unable to attend.
- 3. You will need to withdraw from the course on HSeLanD. This allows another colleague to avail of the space on the course.
- 4. To withdraw on HSeLanD, after logging in you'll be directed to the Home page. Go to **View your active courses.**



This will then direct you to the Learning Record, find the course in listing.

For example:



| | | IJ. |
|--------------|--|--------------------|
| 5. Select | Withdraw enrolment | |
| eHeath Irela | Managing People Using HR Policies (Classroom) ☐ Classroom, English, @ Started On 14-May-2024 09:00 BST Programme Overview Understanding and applying the legal framework that governs human resource development in the organisation is an important as other management skills. Factors defining this framework are pres | In Process 50% |
| | Brinnelle Richardige Centre | Withdraw enrolment |

6. A pop-up box will appear, type your reason for withdrawing. Click

| Reason for | Withdrawal × |
|-----------------|---|
| Withdrawing fro | m this learning module will remove its record from your learning history. |
| Withdraw | ancel |

7. The Training & Development will then receive notification that you've withdrawn yourself.

| | Managing People Using H.R. Policies; Richmond |
|------|---|
| 09 | |
| 10 | |
| 11 | |
| | |
| CAU | JTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and |
| knov | w the content is safe. |
| | |
| | |
| Dea | ar Jessica Winters, |
| Dea | ar Jessica Winters, |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
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| Tha | ank you for your attention. |
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| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
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| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
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| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |
| Dea | ar Jessica Winters, |
| Plea | ase note your withdrawal from Managing People Using HR Policies (Classroom). |
| Tha | ank you for your attention. |

Withdraw

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8. You'll also receive a confirmation email regarding your withdrawal.

| Required Desica Winters When Tuesday 14 May 2024 09:30-17:00 Location 09 Course Withdrawal Notification The Richmond Education and Event Centre, Education Room, No 1 North Brunswick Street, Dublin 7, D07 TH76 (Note: The GMT offset below reflects daylight saving time adjustments) support@hseland.ie 11 | D | Tue 14/11/2023 12:43 support@hseland.ie Course Withdrawal Notification |
|--|----------|--|
| When Tuesday 14 May 2024 09:30-17:00 Location 09 | Required | d 📕 Jessica Winters |
| 09 Course Withdrawal Notification The Richmond Education and Event Centre, Education Room, No 1 North Brunswick Street, Dublin 7, D07 TH76 10 (Note: The GMT offset below reflects daylight saving time adjustments) 11 | When | Tuesday 14 May 2024 09:30-17:00 Location |
| Course Withdrawal Notification The Richmond Education and Event Centre, Education Room, No 1 North Brunswick Street, Dublin 7, D07 TH76 10 (Note: The GMT offset below reflects daylight saving time adjustments) support@hseland.ie 11 | 09 | |
| | 10 11 | Course Withdrawal Notification The Richmond Education and Event Centre, Education Room, No 1 North Brunswick Street, Dublin 7, D07 TH76 (Note: The GMT offset below reflects daylight saving time adjustments) support@hseland.ie |

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Jessica Winters,

Please note your withdrawal from Managing People Using HR Policies (Classroom).

Thank you for your attention.

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What is the Discovery Zone on HSeLanD?

What is the Discovery Zone?

• The Discovery Zone Hub is a location within HSeLanD that hosts an eclectic mix of valuable learning resources for all Health and Social Care workers across a range of important topics and initiatives.

What does the eHealth & Disruptive Technologies Training Resources page contain?

This page is dedicated to eHealth & Disruptive Technologies staff, here you can view the:

- Organisational Chart which is a part of our eHealth Induction Programme,
- Animated Videos from our training specialist (Covid-19 information) & HR Policies
- Performance Achievement resources,
- eHealth & Disruptive Technologies Tech Free Pod Casts, which focuses on human issues
- eHealth & Disruptive Technologies Lunch & Learn webinars.

The content is always updating so keep an eye out for future developments. **Please click link below to watch a short video about the Discovery Zone:** <u>https://www.youtube.com/watch?v=e7EgS3unPME</u>

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Where is the Discovery Zone located on HSeLanD?

- 1. Log into HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. On home tab click Hubs & Resources

3. This will then direct you to Hubs & Resources section of HSeLanD, scroll down & you will find the Discovery Zone hub



4. Select

View the hub →

Back to top

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5. You'll be directed to a new webpage like so:



- 6. You can now view all resources available to you on the Discovery Zone.
- If you know the name of the resource, type it into the search bar & click
 If not you can also view all resources by clicking on

You can also view all resources.





How to find eHealth Resources on the Discovery Zone

- 1. Firstly log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. After logging in, when on the Home Tab, select Hubs & Resources



3. This will then direct you to the Hubs & Resources tab,





6. If this is your first time searching for eHealth Resources, you must request access to these resources.

A pop up box will appear like so & will ask you to submit an access request. Type "eHealth Staff" and click

| eHealth and Disruptive Tec | hnologies | «- Back to search |
|--|-----------|-------------------|
| Training Resources | | |
| This is a protected resource page, please submit an access request | | |
| | | |
| | | Submit |
| | | |
| | | |

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- 7. The eHealth HSeLanD Administrators will then receive notification regarding your access request & then approve. **HSeLanD administrators must grant you access to these resources, otherwise they will not appear visible.**
- 8. After access has been granted, go to Hubs & Resources, Discovery Zone & type "**eHealth**"

Resources will now show after clicking on the title.

| Welcome to the eHealth and Disruptive Technologies Training Reso and check out what is available. eHealth and Disruptive Technologi Technologies Date added: 8th Oct 2020 | urces Page. This location hosts training resources which support our Staff, bro Is Induction / Onboarding Information pdf document eHealth and Disruptive | wse |
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| Health and Disruptive Technology Onboarding Information PDF DOCUMENT eHealth and Disruptive Technologies Induction Presentation Added: 25 March, 2022 | Download ->> | ent |



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How to find/enrol on NiSRP courses on HSeLanD

- 1. Firstly log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. On the Home tab, type NiSRP in the search bar & click

| What new courses are yo | u interested in? | |
|-------------------------|------------------|--|
| NISRP | R. | Q |
| | | and the second |

- 3. Depending on your current role please select one of the following options that applies to you:
- If you are employee, select the My HSE Self Service NiSRP for Employees Programme.
- If you are a staff member who may have to travel as part of your role also select: My HSE Self Service NiSRP for Staff Who Travel.
- If you are a Manager choose: My HSE Self Service NiSRP for Managers



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4. Click

on whichever programme that applies to yourself.

For example:

| | Travel | |
|-----------------------|---|--|
| | 0 Reviews | |
| | To ensure successful completion of this E-Learning module, plea Explorer or FireFox. Please <u>do not</u> use Google Chrome as there videos stalling. | use use the latest version of internet is a known issue with some of the |
| | My HSE Self Service for Staff that travel for work purposes is design role, this module will ensure that they can manage their travel privi documentation, create travel and expense claims and create multip Self Service NISRP system. | med for staff who travel as part of theil lieges such as car and insurance ole travel claims within the My HSE |
| Learning Type: | Online | |
| Available Languages: | English | |
| Duration: | 20 mins | |
| Who Should Take This: | All HSE staff where Self Service is available - currently East and fully integrated across all HSE areas. | d South East and over time it will be |
| Support Contact: | NISRP Helpdesk - t: 0518 300 296 - e: hbs.nisrp@hse.le | |
| Session(s): | O My HSE Self Service - NISRP for Staff Who Travel | Seats: Unlimited |

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How to launch Online & Virtual modules on HSeLanD

Courses Awaiting

- 1. Log onto HSeLanD following this link https://www.hseland.ie/dash/Account/Login
- 2. On the Home tab, click on



3. You'll then be directed to Learning Record page, scroll down until you find the course you wish to complete.

| Cûram le Eolas | Velcome, | | | | | | | | Q | |
|---|------------------------------|-----------------------|-------------------|----------------|--------------|----------------|-------|---------|---|--|
| | Home | Learning Record | Course Catalogues | Certificates | Social Tools | My Career | Repor | ls CLCF | | |
| | | | | | | | | | | |
| Learning Reco | rd | | | | | | | | | |
| Learning Reco | ning History | External Training Rec | ords | | | | | | | |
| Learning Reco | rd ming History | External Training Rec | ords | • Hide filtara | | | | | | |
| Learning Reco Carrent Learning Lear Module Title/ID | rd ming History Status | External Training Rec | ords Type | • Hide filters | Training und | ertaken betwee | n | And | | |

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Launch, for example: 4. Once you have found the course, press



eHealth and Disruptive Technologies - Change Management

Programme, English, ② Started On 06-Oct-2022 16:32 BST

The aim of this resource is to ensure staff understand the change lifecycle and are able to log

eHealth Ireland and update their own change requests in Ivanti - or on behalf of their team or the



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How to upload external training certificates on HSeLanD

- 1. Log onto HSeLanD https://www.hseland.ie/dash/Account/Login
- 2. Click on courses, then click Catalogue



3. Click on Learning Record tab which will appear at the top of your screen.





4. After clicking Learning Record, click on External Training Record

| ule Title/ID Status All | | | Hide hiters | | | |
|-----------------------------------|----------------------|---------------|---------------------------------|-----------------------------|------------------|-----------------------|
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| er Reset | | All | ~ | e.g 15-Nov-2023 | e.g 15-Nov-2023 | |
| | | | | | | |
| | | | | | | Results per Page |
| | | | | | | |
| | | | | | | |
| 5. Within Exter | rnal Trainir | ng Record | l, click | | | |
| | | | | | | |
| Learning Record | | | | | | |
| Current Learning Learning History | My Loorning Doquests | Learning Path | External Training Reco | ords | | |
| Current Learning Learning History | My Learning Requests | Learning Paul | | | | |
| | | | ▼ Hide filters | | | |
| Module Title/ID Star | tus | Туре | | Training undertaken between | And | m |
| | | All | • | e.g 15-1400-2025 | e.g 15-1404-2025 | |
| Filter Reset | | | | | | |
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| Showing: 0 - 0 of 0 | | | | | | |
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6. This then brings you to the External Training page.

Please complete the following:

- Title: Name of the course.
- Course type: Programme/ Classroom/ Online or Workshop/Seminar.
- Subject: Unassigned.
- Start date & finish: The date the course started & finished.
- Venue: Optional, Virtual Class (if it's online).
- Language: Select English.
- Duration: How long the course took place example: 1 day/ 4 days etc.
- Course cost: Leave field blank.
- Grade: Type in your grade.
- Vendor Information: (External Company name).
- Comments: Leave field blank.
- Under attachment, upload your Certificate.
- Status: Select Completed & click
 Create

| | External Training | | | | | |
|-------------------------------------|---------------------------------------|---------------------|-----------------|---------------------|---|---------------------|
| | This form may be used to record train | sing history earned | outside of this | system, | | |
| | Title*: | | | | | |
| | Course Type: | (not specified) | * | | | |
| | Subject: | Unassigned ¥ | | | | |
| | Start Date": | a g 22 Aug 2023 | | t | | |
| | End Date's | e.g.22-Aug-2023 | | Autom | | |
| | Venue: | | | | | |
| | Language: | (not specified) | | * | | |
| | Duration | 0.0 | Minute(s) | | | |
| | Course Cost: | 0.0 | Euro Merri | ber Countries, Euro | ~ | |
| | Grade: | | | | | |
| | Score: | | | | | |
| | Vendor Information: | | | | | |
| | Comments: | | | | _ | |
| | Atlachment: | Choose File 3 | io file chosen | | | |
| | Status*: | (Select) | - 0 | | | |
| | [| Create | | | | |
| | | Back to to | p | | | |
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