

# eHEALTH NEWSLETTER

A monthly newsletter brought to you by the eHealth Communications Team.

If you wish to contribute please contact us at [communications.ehealth@hse.ie](mailto:communications.ehealth@hse.ie)



**By Pauline Fitzgerald**

Programme Manager, Community Health.

Great news! In this year's Tech Excellence Awards the Specialised Care Services Clinical Management System (SCS-CMS) Programme has been announced as a finalist in two categories:

- Public sector project of the year
- IT professional team of the year

The Tech Excellence Awards represent the most prestigious achievements across the technology sector, recognising the skills, innovation and ingenuity of the industry and its people. The Tech Excellence Awards are Ireland's badge of honour in the tech sector, and represent

the most prestigious achievements in tech recognising the skills, innovation and determination of people and solutions. This year the event marks its 22nd anniversary and it will take place on 23rd May in the Royal Marine Hotel, Dublin.

The Specialised Care Services Clinical Management System (SCS-CMS) Programme sits within eHealth Community and is committed to revolutionising healthcare delivery in Ireland through technology.

*Continued to next page.*

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# SCS-CMS among the finalists in the Tech Excellence Awards for 2024

Our project “Making Specialist Services Electronic – Paper to Digital” involved the parallel implementation of a patient Electronic Health Record, namely TrakCare from the vendor InterSystems, in the National Rehabilitation Hospital and in parallel in the National Forensic Mental Health Services.



Patients in the care of the National Rehabilitation Hospital and the National Forensics Mental Health Services are facing significant challenges in the management of their health and wellbeing. The TrakCare solution that went live in 2023 addresses the needs of specialised services providing intricate patient care.

Our programme consisted of rolling out two concurrent Patient Administration System (PAS) and Electronic Health Record (EHR) projects.

The PAS solution captures, stores and manages essential patient non-clinical demographics, inpatient movement, waitlist management and outpatient activity. The EHR captures vital patient data in real-time, including medical history, diagnoses, allergies, alerts and medications, replacing the patient's paper healthcare record/chart. The solution, TrakCare, seamlessly interfaces with other healthcare systems for comprehensive integration of patient care.

The implementation of Trakcare has built a sustainable legacy that continues to grow, each and every day and it will enable better patient care

in the National Forensic Mental Health Service and the National Rehabilitation Hospital.

**Fran Thompson, CIO eHealth HSE:**

*"I was delighted to see Pauline and the teams recognised for the delivery of our specialist EHR solution into the National Forensics Mental Health Service and the National Rehabilitation Hospital. The SCS-CMS team worked very closely with the site teams to deliver a fantastic system and result for patients and clinicians."*

**Mary Cooke, Community Health Delivery Director, eHealth HSE:**

*"It is a great achievement to have both the National Rehabilitation Hospital and the National Forensics Mental Health Service live on SCS-CMS. This programme of work commenced pre-covid and I would like to express my appreciation and congratulate everyone who has been involved at the different stages of the journey from both Community Health and the wider eHealth team."*

*The strong partnership approach adopted by the staff of the National Rehabilitation Hospital, National Forensics Mental Health Service and eHealth enabled the successful implementation of SCS-CMS, which will enhance the experience of both service users and the staff delivering the services into the future".*



Welcome to another month for our eHealth Book Club. Our book club meeting will take place today:

**Tuesday, 14th May, 2024  
at 1pm via MS Teams**

New members are always welcome to join and you can email us on:

**[communications.ehealth@hse.ie](mailto:communications.ehealth@hse.ie)**

We meet on the second Tuesday of each month at lunchtime. If you haven't read the book you are still encouraged to join us for a chat and a cuppa. Its always fun to link in on a teams call that isn't work related!

## Vendor Specifications Document SNOMED International

The Irish National Release Centre for SNOMED has produced a vendor specification document to support the procurement of new systems with a clinical terminology component. This specification document has been peer reviewed and approved by the SNOMED Governance Board.

**CLICK HERE  
to view the document**



# eHealth Training & Development

A schedule of our upcoming courses is listed below:

## Microsoft Excel - Advanced

Date	Duration	Venue	Start & Finish Times	Closing Date
22/05/24	1 Day	Virtual	09:30 – 17:00	20/05/24

## Getting Ready for Retirement

Date	Duration	Venue	Start & Finish Times	Closing Date
17/09/24	1 day	The Richmond Education and Event Centre No 1 North Brunswick Street,D7.	09:30 – 17:00	03/09/24

## Administration Development Programme

Date	Duration	Venue	Start & Finish Times	Closing Date
25/09/24 and 26/09/24	2 days	The Richmond Education and Event Centre	09:30 – 17:00	11/09/24

If you are interested in attending any of these programmes and have line-manager approval to do so, please [enrol via HSeLand](#)

If you are experiencing problems trying to locate or enrol onto a course, please [review our support documents](#).

Alternatively please contact [ehealth.training@hse.ie](mailto:ehealth.training@hse.ie) and we will be happy to assist you.

Parking at **The Richmond** is limited and offered on a first come, first-served basis. **Smithfield Car Park** is 5mins from the venue and can be booked in advance. Parking options near Trinity College can be found on [Tangent](#).

View our [2024 eHealth Training Prospectus](#).

## Preventing and Managing Work-Related Stress

HSE National HR has launched a new eLearning course: Preventing and Managing Work-Related Stress (WRS), A Managers Guide, which has been designed to support line managers in fulfilling their statutory responsibility for the prevention and management of work-related stress.

The new eLearning course will help all line managers to:

- Identify the signs and symptoms of work-related stress in individuals and teams.
- Identify manager and employee roles and responsibilities as they relate to preventing and managing work-related stress.

- Conduct a work-related stress risk assessment with an individual and a team using the HSE template/tool.

This eLearning course was developed to support the HSE's approach to the prevention and management of work-related stress along with the HSE's Policy on the Prevention and Management of Work-Related Stress and HSE's risk assessment tools and templates including HSE Work Positive Critical Incident.

Commenting on the launch of the new eLearning programme, Nodlaig Carroll, Organisational Health Lead said:

*"Supporting managers to prevent and*

*manage work-related stress will have a positive outcome for safer and healthier workplaces that will not only ensure our staff feel safe and supported but also remain working in our health services as a valued member of our organisation."*

The guide has been developed by the HSeLand team in collaboration with the National Health and Safety Function Organisational Health (Workplace Health and Wellbeing Unit).

The course is mandatory for all managers and takes approximately 45 minutes to complete and includes an assessment. Learners have the flexibility to engage with the course at their convenience, accessing it through the Health and Safety Course Catalogue or by searching for "Preventing and Managing Work-Related Stress" on the [HSeLand](#) homepage.

# Leadership Programme

By [Thelma Pentony](#),  
Training Manager, eHealth Training & Development.



*The Leadership Group photographed above with Tom Laffan, Corporate Services Delivery Director, Róisín Doherty, A2i-HIDs Delivery Director and Thelma Pentony, Training Manager.*

Wednesday 18th October 2024 was the date for the much-awaited End of Leadership Course pitches to Fran Thompson, CIO and members of the Senior Management Team (SMT). It was time to showcase the culmination of the participant's hard work, dedication, and learning. The Pitches were a testament to growth, development, and readiness to tackle challenges head-on.

[Self-reflection for success by Deirdre Hogan](#) proposed the introduction of the practice of self-reflection for development.

[Increase ICT Project Success by Mindy Lee](#) argued for embedding organisation change management and change agents in all eHealth project to ensure their success.

[Critical Care Post Discharge Digital Toolkit by Klaire Trench Morris](#) on the need for a critical care post discharge digital toolkit to support patients.



[eHealth Integration Approach Guide by Orla Fox](#) who advocated for the development of an integrated systems approach guide.

[Time Out – Signpost for healthy mind and body by Cheryl Breen](#) who presented on a toolkit and signpost for managers to support staff in maintaining a healthy mind and body.

[GenAI Get Ready by David Gaughan](#) on being prepared and upskill with GenAI "copilots".



**The Pitches were wide and varied and included:**

[Save a Life by Canice Walsh](#) who outlined the need for a national pilot scheme to allow eHealth staff to donate blood during working hours.

[eHealth Support Teams Service by Misel Suler](#) who proposed further developments of eHealth Connect platform.

[Let's Work Together by Norman Noonan](#) a fresh approach to facilitating meetings.

[Build it, and will they come? eHealth Literacy by Niamh Murphy](#) suggested an eHealth project checklist for Health literacy.



[Hospital Wayfinding by Alastair MacNair](#) on a National Strategy for delivering high quality care to hospital users.

[Improving the patient experience- Right Test First Time by Eimear Duggan](#) described how waiting lists for Radiology could be eliminated by integrating a Clinical Decision Support (CSD) software across the Radiology referral system at point of care.

[Vendor 360 Degree Service Review by Celina O'Connor](#) who proposed a standardised approach to Vendor service reviews.

[SharePoint standardisation in eHealth by Dermot Gorman](#) who argued for a SharePoint template.

[From RAGs to Knowledge Richness, an AI Opportunity by Barry Crosson](#) who outlined the benefit of using Generative AI to expedite extraction of Information and Knowledge from custom data sources.

A huge thanks to all the remarkable participants for their time, effort, and determination and to the SMT for their continued support for the Leadership Programme.

[Read more here about the days pitches in more detail plus some more photographs from the event itself.](#)



# Community Health Staff Day

## 23rd April 2024

By Megan O'Neill,  
ICT Support Officer, Community Health Delivery.



On a bright Tuesday morning towards the end of April, the Community Health Team gathered from across the country in the Midlands Park Hotel, Portlaoise, to catch up and collaborate with their colleagues. Despite the day's events beginning at 10:30, many had arrived much earlier, eager to share stories and discuss dilemmas over a coffee or scone in the hotel atrium. Ciara O'Shea kicked the day off with the housekeeping rules, the Slido link for questions, and the day's agenda, promptly followed by a speedy rock paper scissors championship to break the ice. The final match was between Patricia Keane, Older Persons, and Reece Romain, ePharmacy, with Patricia named as champion.

recognised.

Our Programme Managers then took the stage for a Q&A panel to share their knowledge and experience, providing invaluable answers to questions about their experiences as Project Managers and their recommendations for a number of scenarios the teams may come across in various projects. With the project manager mind-set now firmly planted in staff, the group proceeded into the next agenda item.

The team building exercise took place just before lunch, however the group was not yet hungry for food, but for victory! Each of the tables were tasked with creating

the eHealth Communications team. Then, on Ciara's mark, the 15 minute mad dash to success began. The teams collaborated fantastically, and each group put forward a paper chain to be proud of. Discussions of methods and disagreements on definitions followed soon after, and with the winner finally announced as Table 7 (Stephen O'Connell, Mary Murray, Claudine Teape, Patricia Keane, Diana Walsh and Patrick Keaveny).



The afternoon comprised of an interactive programme session, where programmes shared their experiences and their colleagues had the opportunity to ask questions. The session was followed by a quiz based on the knowledge shared, earning those quickest to the correct answers a spot prize.



Photographed above LtoR: Reece Romain, Patricia Leahy, and Edward Sofian.



Above one of the teams getting to grips with making the longest paper chain.



Another team, brainstorming their paper chain ideas.

Mary Cooke then shared the 2024 Deliverables for Community Health, praising staff for the immense work done to date, and acknowledge the huge efforts being undertaken currently to move this year's anticipated projects forward. Numerous projects across multiple programmes were highlighted, some currently in procurement with others fast approaching final go-lives, and there was no shortage of work to be

the longest paper chain possible with only a scissors, two sheets of paper, and a glue stick. Beware the catch! Ciara O'Shea, taskmaster and referee shared that only the right hand could be used, which meant no aspect could be done alone in the process. The tables took time to discuss game plans and strategies, some even concocting demonstrations and "pilot" attempts with the eHealth sticky note pads provided by

As the day finally drew to a close, Mary Cooke thanked the group for their excellent participation and shared that another gathering would be planned for the autumn, which will be eagerly anticipated after this Staff Day success!

Photographs on the day were taken by Ciara O'Shea, Community Health Delivery.

# MAKING SERVICES SAFER

## National Clinical Surveillance Infection Control System

By Dr. Deirdre Mullins,

Project Manager, Office of the Clinical Lead, Antimicrobial Resistance and Infection Control Team, Office of the Chief Clinical Officer.

HSE Acute and Community Services, eHealth and AMRIC are working together to introduce a National Clinical Surveillance IT System for Infection and Prevention Control. The introduction of this software will help support surveillance of Healthcare Associated Infections (HCAIs) and will play a key part in the control of these infections.

Healthcare Associated Infections (HCAIs) means infection that is in some way related to you receiving healthcare. It can happen if you are in hospital or a nursing home or if you are in regular contact with hospital clinics, GP surgeries or other places where healthcare is delivered. These infections can range from relatively minor to severe and contributing factors are indwelling medical devices, contamination of the healthcare environment and transmission of diseases between patients and healthcare workers. It is estimated that about half of HCAIs can be prevented.

This is a multi-million euro project which will deliver significant benefits to the patients, service users and staff.

Infection Prevention & Control (IPC) teams will now have access to a "one stop shop" for all their IPC information in relation to their patients or service users. Having everything in the one system means that the IPC teams have fast access to all the information they need to deliver care that is appropriate and timely which reduces the number of HCAIs. The system assists staff in the timely management of outbreaks. It significantly reduces the administrative burden on these teams and has additional features such as clinical audit.

The system has comprehensive reporting capabilities which can be configured to support local needs, it delivers enhanced workforce

productivity due to greater efficiencies in obtaining patient information, record keeping, and administration.

There are several hospitals which already have clinical surveillance systems in place for Infection Control, these include Tallaght University Hospital, and all hospitals in UL Hospital Group.

Currently a project is underway across the Saolta Hospital Group in collaboration with CHO1 and CHO2 to roll out such a system in an integrated way across acute and community services. To date it has been implemented in Galway, Mayo and Roscommon University Hospitals with Letterkenny, Sligo and Portlincula University Hospitals planning implementation this year.

A national eHealth project team and Informatics Nurse posts (CNM2) have been appointed to support implementation of this system. These Informatics Nurses have developed a community of practice and meet monthly to share learning from previous implementations and plan for the future.

This project is now moving to implementation and is focusing on the South of Ireland. Kerry University Hospital is the first site planning to implement the system in this first phase and the Local Implementation Group (LIG) has been established to deliver this. This team will work closely with the National eHealth and AMRIC team in collaboration with the preferred vendor.

If you would like more information or would like to speak to someone working on this project, please contact:

[NCSICS@hse.ie](mailto:NCSICS@hse.ie)



### RECRUITMENT

[eHealth.recruitment@hse.ie](mailto:eHealth.recruitment@hse.ie)  
[eHealth.hr@hse.ie](mailto:eHealth.hr@hse.ie)

### EMPLOYEE RELATIONS

[Employeerelations.ehealth@hse.ie](mailto:Employeerelations.ehealth@hse.ie)

### TRAINING & DEVELOPMENT

[eHealth.training@hse.ie](mailto:eHealth.training@hse.ie)

### FINANCE

#### Revenue contacts:

Corporate & East: [revenue.po@hse.ie](mailto:revenue.po@hse.ie)  
Midland: [carmel.hayes@hse.ie](mailto:carmel.hayes@hse.ie)  
Mid West: [sarahellen.daly@hse.ie](mailto:sarahellen.daly@hse.ie)  
North East: [maria.smith@hse.ie](mailto:maria.smith@hse.ie)  
North West: [deirdre.ohagan@hse.ie](mailto:deirdre.ohagan@hse.ie)  
South: [ICTBizOps.south@hse.ie](mailto:ICTBizOps.south@hse.ie)  
South East: [ITPurchasing@hse.ie](mailto:ITPurchasing@hse.ie)  
West: [anita.gaffney@hse.ie](mailto:anita.gaffney@hse.ie)

#### Capital Contacts:

Corporate & Infrastructure Orders:  
[Infrastructure.orders@hse.ie](mailto:Infrastructure.orders@hse.ie)  
Acute & Community Orders:  
[CapitalOrders.SE@hse.ie](mailto:CapitalOrders.SE@hse.ie)

### EXECUTIVE SUPPORT

[DSHmgt.Support@hse.ie](mailto:DSHmgt.Support@hse.ie)

#### New Staff:

[NewStaffIT.ehealth@hse.ie](mailto:NewStaffIT.ehealth@hse.ie)

### eHEALTH COMMUNICATIONS

[Communications.ehealth@hse.ie](mailto:Communications.ehealth@hse.ie)

### MOBILE TELEPHONY

HSE SOUTH: Cork, Kerry.  
[lctbizops.south@hse.ie](mailto:lctbizops.south@hse.ie)

HSE EAST: Dublin, Wicklow, Kildare.  
[mobile.queries@hse.ie](mailto:mobile.queries@hse.ie)

HSE WEST: Galway, Mayo, Roscommon.  
[lctbizops.west@hse.ie](mailto:lctbizops.west@hse.ie)

HSE NORTH WES: Sligo, Donegal, Leitrim.  
[lctbizops.nw@hse.ie](mailto:lctbizops.nw@hse.ie)

HSE NORTH EAST: Louth, Cavan, Meath, Monaghan.  
[lctbizops.ne@hse.ie](mailto:lctbizops.ne@hse.ie)

HSE MIDWEST: Limerick, Clare, North Tipperary  
[lctbizops.mw@hse.ie](mailto:lctbizops.mw@hse.ie)

HSE MIDLANDS: Westmeath, Longford, Laois, Offaly.  
[lctbizops.ml@hse.ie](mailto:lctbizops.ml@hse.ie)

HSE SOUTH EAST: Waterford, Wexford, Kilkenny, South Tipperary, Carlow.  
[lctbizops.south@hse.ie](mailto:lctbizops.south@hse.ie)



# Development and Evolution of Hospital Discharge Report Guidelines

By Theresa Barry,

Clinical Terminology Architecture Lead,  
Office of the Chief Clinical Officer.

In early 2023, the eHealth Network (eHN) commenced work on developing a guideline for Hospital Discharge Reports. The semantic subgroup had previously developed the Patient Summary guidelines, and this guideline would complete a set of five guidelines, the others being e-prescribing, medical imaging and laboratory reports. There are 115 invited members in the semantic subgroup with a typical attendance of 30-35 attendees. A specific Hospital Discharge Reports (HDR) task force group was established with 15 members, and typically approximately 8 participated in developing the guidelines.

In June 2023, the eHealth Network approved a broader consultation of stakeholders about the draft guidelines on HDR. The initial draft document was based on the patient summary document as a blueprint for formatting, etc. Once the initial draft was completed, the document was shared with representatives from all member states and other stakeholders. This took place from June to August 2023. The broader consultation involved reaching out to eHN member countries, the eHealth Stakeholders Group, and eHMSG. This consultation was successful, with more than 700 comments.

This resulted in a very collaborative effort for the team to incorporate all of the feedback, with each member of the team tasked with reviewing sections of the comments and working together in bi-weekly online meetings to discuss the comments and make decisions on how to resolve them. The outcome was approximately 450 suggestions integrated into the consolidated text, approximately 180 comments resulting in additional clarifications, and approximately 70 earmarked for potential enhancements in future versions.

## Key Changes Implemented

Some of the key changes implemented include the revision of the use case description, with many comments identifying that the use case was not clear or well-defined enough, requiring rewording for clarity. The definitions, initially based on what was included in the Patient Summary, had to be further added to include specific definitions for HDR. However, defining a hospital stay became a topic for discussion in the group, as there were different interpretations, with most indicating that it should include an overnight stay. For the HDR, the definition needed to include anyone who had a hospital stay, including day cases. A compromise was reached, and it was identified that further work needs to be addressed in the future, specifically on definitions.

A new data element (A.2.0) was added for the full tree-text form of the Hospital Discharge Report. To address the extensiveness of the data set, it was decided to divide the document into core and full sets, requiring much discussion with the group. The initial draft only had a full dataset. Much of the feedback included comments indicating that the full dataset could be difficult for some MS to manage and may not be required in every HDR, overburdening health professionals. Separating what would be considered core and what would be included in the full dataset required compromise, collaboration, and lengthy discussions. The outcome was to include section 4.2) the core set of elements (mandatory) and 4.3) the full set of elements (additional optional elements).

## Read the full article on:

[ehealthireland.ie](https://ehealthireland.ie) which includes the key changes, considerations and conclusion.

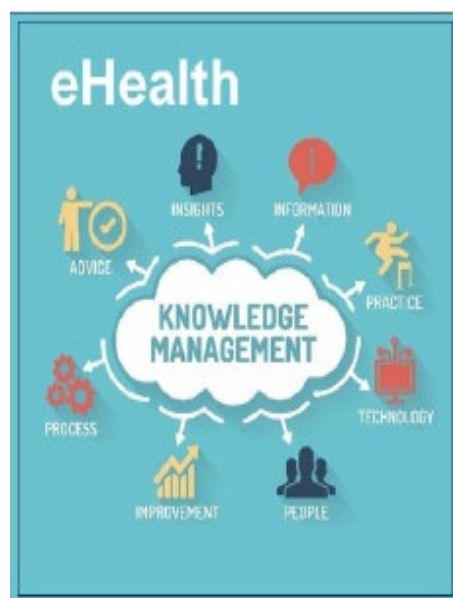
## For more information contact:

[Theresa.Barry@hse.ie](mailto:Theresa.Barry@hse.ie).



There are so many acronyms in use within the HSE it can be hard to keep track of them all.

Click here to view this valuable online tool called HALO which documents some of the most common acronyms we use in the organisation.



# eHealth Corporate Induction



**By Thelma Pentony**  
Training Manager, eHealth Training & Development.

eHealth Corporate Induction was held on 23rd April in the Richmond Education & Event Centre.

Over 40 staff members attended the day which was opened by Fran Thompson, Chief Information Officer (CIO). Fran delivered an overview of the HSE including an engaging Q&A session.

Overall feedback from participants was positive. Comments on what they found to be most useful included:

- Connecting with people outside the team.
- Information on HR policies.
- Meeting the wider eHealth team in person.
- Talking, communicating with workmates from different departments.
- Networking with other eHealth staff.



## LUNCH AND LEARN SERIES

The latest list of lunch and learn sessions are listed below.

All sessions take place on Fridays at 12.30 unless otherwise stated. These sessions have been hugely beneficial for us to learn about the work going on in teams across eHealth.

### Coming up soon:

#### 7th June, 2024:

HALO and Chatbot Halo AI  
with David Reichental.

#### 21st June, 2024:

GP eOrdering Project  
with Thomas Walsh.

If you missed some of the previous sessions, most of them are available on the Discovery Zone on HSeLanD.

[View this handy guide on how to find the Discovery Zone on HSeLanD.](#)





# Leadership Alumni Inaugural Event

By **Thelma Pentony**,  
Training Manager, eHealth Training & Development.



Gatherings are more than just moments in time; they're opportunities to bridge past events with the present, to link memories with new experiences, and to weave the fabric of our eHealth community ever tighter. Our recent eHealth Leadership first alumni event held on 9th April was a testament to this ethos, marking not just a milestone but a meaningful connection point for all who attended.

Feedback from participants of previous Leadership Programmes was that they could see the benefit in future networking, learning and sharing events. Hence the Alumni was born.



Over 40 past participants of the Leadership programme attended the event which was held in the Richmond Event Centre. As alumni mingled and reconnected the energy in the room was palpable.



The highlight of the day was undoubtedly the workshop on "Design Thinking" which was hosted by Dr Fred Creedon, Lecturer in Munster Technological Institute. The exchange of experiences, knowledge, and fresh perspectives made the day truly enriching and inspiring.

I want to extend my heartfelt thanks to all

who attended our first alumni event. Your presence made it truly special, and your contributions have laid the groundwork for many more memorable gatherings in the future.

A short compilation has been captured in this [video](#) which gives a flavour of the days events.



# HealthTech Symposium with HealthTech Ireland

Clayton Hotel, Cardiff Lane, Dublin 2nd May 2024



By Aoife Walsh,  
Training & Development.

This event, organised in collaboration with Health Tech Ireland featured an array of speakers from both private industry and public representatives. Various topics were addressed in what proved to be a very interesting and informative seminar.

The day was opened with a presentation by Molly Chambers describing her journey through the healthcare system as a patient and all the systems that she was linked in with.

This was followed with a presentation around sustainability in Healthcare delivered by 20Fifty Partners.

Professor Richard Green was then involved in a panel discussion on the legislation and pathways for the European Health Data Services legislation and our targets to be reached going forward.

There were also panel discussions and presentations around regulations within Healthcare and Health Technology.

Professor Richard Green and Loretto Grogan gave an overview of the roadmap for Telehealth, discussing virtual wards

and the use of telemedicine.

After lunch we were welcomed back with a video presentation by Minister Dara Calleary praising the work eHealth are doing and the work that is yet to be done.

John Ward (interim CTTO) (photographed above) then stepped in for Fran Thompson giving attendees an overview of the Digital Health Strategic Framework 2024-30 and the projects that are underway within eHealth.

There were other presentations around digital transformation and how to navigate this by Vincent Jordan, Anne Quirke and Elinor Beattie.

Liam Woods, the National Director of the Health Regions Programme, represented the HSE and gave an overview of the plan for the Health Regions and what they will mean in practice.

Overall the day was extremely informative and as usual it was a great networking opportunity to meet with colleagues and representatives from the Health Industry.



## PETS Corner

This is Coco, and she lives with Ben Kearney.

Coco loves a cuddle, short walks and to find a good spot to lay down on the sofa every evening.

Coco just showed up at Ben's door one day as a stray and has been with his family for the last 14 years. Lucky Coco!

She has been a great furry addition to the family ever since!



Coco

If you would like us to feature your pet, please send in your submissions to [communications.ehealth@hse.ie](mailto:communications.ehealth@hse.ie) and we will include them in our monthly Pet's Corner feature.





# Maternal & Newborn Clinical Management System (MN-CMS) EHR Programme Phase 2 Kick-Off

By the MN-CMS Programme Team.



Photographed above L-R: Donal Carroll, Dr Naro Imcha, Catherine Jinks, Eimear Tobin, Dr. Brendan Murphy, Suzanne Dunne, and Mary Mullins.

The Maternal & Newborn Clinical Management System (MN-CMS) is the Electronic Health Record (EHR) for all Women and Infants in Maternity, Gynaecology and Neonatal Services in Ireland. When the programme is complete this electronic health record will be available in 19 maternity hospitals in Ireland including the Health Service Executive (HSE) and Voluntary Hospitals. The MN-CMS EHR will allow all information to be shared with relevant providers of care as and when required.

Following the successful implementation of Phase 1 of the MN-CMS EHR for Obstetric, Neonatal & Gynaecology patients at CUMH, UHK, The Rotunda and NMH the MN-CMS EHR Programme

team is delighted to announce the commencement of Phase 2 with Roadshows at The Coombe Hospital and University Maternity Hospital, Limerick (UMHL).



- Pop-up sessions at strategically appointed locations to enable MN-CMS EHR project team members to share information and answer the questions of the future users of the system as well as sharing insights and knowledge with staff.



Photographed above L-R: Catherine Jinks, MN-CMS, Joan Malone, Maternity & Gynaecology Workstream Lead, Dr. Brendan Murphy, Clinical Lead, Neonatology and, Prof. Brian Cleary - Medications Lead.

The Roadshows were very well attended by enthusiastic staff that were curious and engaged throughout the sessions, a great start to Phase 2.

The Roadshows included:

- Presentation of an overview of MN-CMS functionality and benefits of the system.
- Demonstrations of the system to relevant stakeholders.

- Collaborative engagements between MN-CMS EHR Workstream Leads and MN-CMS EHR senior management team with site subject matter experts and planning for future collaboration.

- Distribution of newsletter and signposting to where further information is available.

- Next steps.

[Continued to next page.](#)



Photographed above L-R: Susan Kelly, Aileen Murphy, Eimear Tobin, and Kala Singh.



# Maternal & Newborn Clinical Management System (MN-CMS) EHR Programme Phase 2 Kick-Off



Photographed above L-R: Dr Terri Tan, Orla Farrelly, Fiona Lawlor, Gillian McMahon, Mary Mullins, Catherine Jinks, Melissa Lawlor, and Patrick Donohue.

The objective of Phase 2 is to facilitate the project roll-out to empower the transformation of healthcare delivery, enable the key benefits of the system to be realised and support the provision of safe, effective and timely care for women and infants in the Coombe and UMHL:

- Improving patient experience and care through better communication, legibility and access to the chart by relevant providers of care as and when required.
- Enhancing access to patient information.
- Supported decision-making and effective planning of care.
- Strengthening patient safety and data driven care.
- Effective and efficient recording of care reflecting best standards in documentation.

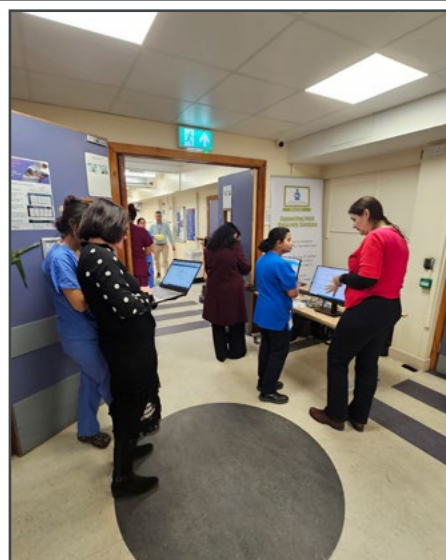
- Enhanced clinical audit and research with better quality data and system functionality.
- Informed Business Intelligence and reporting functionality for local and national management decisions.
- Quantitative savings through changes in work practices and use of resources.



Photographed above L-R: Professor Richard Greene, Fiona Lawlor, Gillian McMahon, Mary Mullins, and Catherine Jinks.



The commencement of Phase 2 with a Roadshow at The Coombe Hospital - above are some of the group that attended.







## Cork Harbour Festival

(June 1st-10th): A celebration of Cork's maritime heritage with boat races, guided tours, kayaking, and family-friendly activities along the beautiful Cork Harbour. [For more information click here.](#)



## The Boyne Valley Viking Experience

[The Boyne Vallen Viking Experience](#) runs from May 18th to 19th, 2024, Ireland's largest historic event features 500 reenactors showcasing ancient crafts, battles, and Viking longboats on the River Boyne. Featuring authentic costumes, medieval craftsmen, and a Viking tent village. Enjoy medieval music, traditional cooking, storytelling, and a Viking treasure hunt for all ages.

## Cavan Arts Festival

Immerse yourself in four days of art and culture at the [Cavan Arts Festival](#) from 16th to 19th May in the heart of Cavan Town. Enjoy live music, theatre, art installations, and a big top tent in Con Smith Park. The lineup includes music, dance, circus, comedy, and theater, with unforgettable experiences at secret locations around town. Supported by The Arts Council of Ireland and Cavan County Council, this weekend promises to be wild and inspiring.



## Rory Gallagher Tribute Festival

(30th May - 2nd June) Experience the [Rory Gallagher International Tribute Festival](#) 2024 in Ballyshannon, birthplace of the legendary guitarist. From May 30th to June 2nd, enjoy 30 acts across 15 stages over 4 days. Highlights include 3 headline Big Top Concerts and street gigs, theater performances, and pub Blues Trail. Join over 15,000 music fans from 20+ countries to honor Rory Gallagher with performances by Uli Jon Roth, Canned Heat, Albert Cummings, and more.



## Burren in Bloom Festival

Experience the breathtaking beauty of wildflowers and diverse ecosystems at the [Burren in Bloom Festival](#) until May 26th. Guided walks led by knowledgeable botanists offer families a chance to discover rare plant species and learn about the region's natural history. Kids can participate in hands-on activities, like flower pressing and nature art workshops, while enjoying the scenic landscapes of County Clare.

# eHealth

## New Recruits

Introducing our new colleagues to the eHealth community.

**Níle O'Hagan**  
Business Analyst



**What is the top destination on your must visit list?**  
I'd love to visit the Algarve.

**What has surprised you about your job so far?**  
The amount of travel that will be involved.

**If you could have dinner with anyone, dead or alive who would it be and why?**  
Cher – she's just iconic.

Some more photographs from the recent Leadership Programme held in the Richmond Event and Education Centre on Friday 26th April, 2024.

