



# Digital Records in the Community

*Better Together for Digital Healthcare*  
1<sup>st</sup> December 2023





# The Need for Change





## Meet Maureen

One of the first Mental Health Nurses  
in the 1970s

“I recall back then bundling a box of paper files  
in my car.”

“I am now in my 80s and my PHN is using  
the exact same system.”





## Maureen's PHN Bridget

"Accessing patient records can be a real hassle."

"We're constantly double-checking and re-scheduling."

"With all the paperwork, I'm always worried something might slip through the cracks."





Better Days Are Coming



**OPTIMISM**

is the faith that leads to

**ACHIEVEMENT**

nothing can be done without

**HOPE &**

**CONFIDENCE**



# A System for Everyone



Primary Care / Enhanced Community Care

Palliative Care

Social Inclusion

Disability

Older Persons

Mental Health

Population Health & Wellbeing

Quality, Safety and Service Improvement

Connected to our Acute and GP services



# How Will the ICCMS Support me?



## Reporting & Analytics

Clinical Audit & Variation

Caseload Management

Real-Time Dashboards



## Demographics

Patient Identification

Patient Registration



## Clinical Engagement

Case Notes

Clinical & Risk Assessments

Clinical Coding



## Alerts & Notifications

Allergies & Alerts

Non-Clinical Patient Alerts

Notifications



## Engagement & Communication

Referral Management

Waiting List Management

Appointment Scheduling



# Bridget's New World

With ICCMS, you will gain real-time access to patient records from any location, significantly reducing the time spent searching for information.

ICCMS will streamline appointment scheduling and resource management, making the best use of clinic and professional time.

ICCMS will enable the tracking of a service user through the entire care pathway.







# Our Journey





Embrace The New World!





Thank you