Technology & Transformation **NEWSLETTER**

A monthly newsletter brought to you by the Technology and Transformation Communications Team. If you wish to contribute please contact us at: <u>Communications.TechnologyAndTransformation@hse.ie</u>

Enhancing Critical Care:

HSE Awards Multi-Year Contract for Critical Care Information System (CCiS) Implementation



By Lise-Ann O'Neill, Project Manager, Critical Care Programme.

The Health Service Executive is delighted to announce that following a comprehensive tendering process, Cardiac Services have been appointed to supply a Critical Care Information System (CCiS). The award is for a multi-year contract to deliver the Philips software application, IntelliSpace Intensive Critical Care Anaesthesia or ICCA as it is typically referred to. This is a key part of the CCiS Project, which will facilitate the implementation of a multi-tenancy CCiS across 5 Health Regions to approximately 120 critical care beds. This project is under the Critical Care ICT Programme, led by Programme Manager Klaire Trench-Morris.

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Bringing improved population wellbeing, health service efficiencies and economic opportunity through the use of technology-enabled solutions.

HSE Awards Multi-Year Contract for Critical Care Information System (CCiS) Implementation

The Critical Care ICT Programme was formed with the purpose of focusing and coordinating the activities of several interrelated and interdependent ICT projects to enhance their delivery and augment the benefits for patients and staff over time.

Our Critical Care services save lives and work with the sickest people in the country. The availability of good clinical information on each site and across sites helps to optimise care and the safety of the care provided. In the critical care environment with high density clinical data points and complex patients, a CCiS has the ability to facilitate data processing and display, automate routine patient care tasks, augment clinical decision making and improve patient safety. The CCiS will provide a continuous, integrated electronic patient record which will support the information needs of the critical care environment and can be used by members of the multidisciplinary team caring for the patient. It will also facilitate improved communication and information exchange, ensure all relevant patient data available at bedside to assist clinical decision making, reduce transcription time and ensure the availability of data for research.

Cardiac Services have vast experience of delivering Critical Care systems in Ireland,

however the further award of this new contract will extend their reach to 23 of the 26 adult Critical Care departments across the country. The contract includes wraparound support from the Cardiac Services Team from implementation to support and maintenance for the lifecycle of the contract.

Photographed on the front page are members of the Cardiac Services and the National Critical Care ICT Team:

LtoR, Back row: Orla Heffernan, Dermot O'Connor, Lise-Ann O'Neill, Klaire Trench-Morris, Emily Howes.

Front Row LtoR: Darren Bowles, Judy Hardt, Aidan McCarney, and Bronagh Moloney.



There are so many acronyms in use within the HSE it can be hard to keep track of them all.

Click here to view this valuable online tool called HALO which documents some of the most common acronyms we use in the organisation.



The latest list of lunch and learn sessions are listed below.

All sessions take place on Fridays at 12.30 unless otherwise stated.

These sessions have been hugely beneficial for us to learn about the work going on in teams across Technology and Transformation.

Coming up soon:

11th April, 2025: Outbreak Case and Incident Management System (OCIMS) with OCIMS team

<u>9th May, 2025:</u> T&T's Online Learning Platform 'Pluralsight' with Training & Development Team

16th May, 2025:

The Value of IT Change Management with Edward Mountaine.

If you missed some of the previous sessions, they are available on the Discovery Zone on HSeLanD and on our <u>Resources Page on our eHub</u>.

<u>View this handy guide on how to find</u> <u>the Discovery Zone on HSeLanD.</u>

TECHNOLOGY & TRANSFORMATION MOBILE TELEPHONY

UNUSED HSE MOBILE PHONES?

Time to declutter and clean up your workplace environment.

If you have unused HSE mobile phones in office drawers or cabinets, please contact your Line Manager and inform them of the device type, mobile number, and IMEI of the device.

Line Managers:

Please contact the Regional Mobile Administrator assigned to your specific location for guidance on returning these devices. A list of locations and their respective contacts can be found via the link below.

<u>Click Here</u> to find the **Regional Mobile Administrator** assigned to your location.





HSE TECHNOLOGY AND TRANSFORMATION Training and Development

A schedule of our upcoming courses are listed below:

Course	Date(s)	Duration	Location	Start & Finish times	Closing Date
Negotiation Skills	10/04/25	1 day	T&T Offices Southgate Eir Code A92 YK7W	09:30-17:00	09/04/25
Administration Development Programme	20/05/25 21/05/25	2 day	The Richmond Events and Education Centre Eir Code: D07 TH76	09:30-17:00	15/05/25
Assertiveness Training	22/05/25	1day	The Richmond Events and Education Centre Eir Code: D07 TH76	09:30-17:00	15/05/25
From Worrier to Warrior	29/05/25	1day	The Richmond Events and Education Centre Eir Code: D07 TH76	09:30-17:00	14/05/25

If you are interested in attending any of these programmes and have line-manager approval to do so, please <u>enrol via</u> <u>HSeLanD</u>.

Access our Training Prospectus and support documents for help with finding or enrolling in courses by clicking this link for assistance.

Alternatively please contact **Training.TechnologyAndTransformation@hse.ie** and we will be happy to assist you.

T&T Attend Career Fair TU Dublin



On the 26th of March, our dedicated colleague's from the Training and Development, Technology and Transformation team, Jessica Winters and Tadhg Pentony, attended the highly anticipated job fair at TU Dublin.

The event provided a unique opportunity for college students to connect with professionals in the industry, and our colleague's were there to share valuable experiences and insights with the next generation of tech talent.



MN-CMS EHR Programme Finalist in the Irish Healthcare Centre Awards

By Mary Mullins,

Change and Transformation, Risk Management Lead MN-CMS.



The MN-CMS EHR Programme is delighted to announce that their project has been recognised as a Finalist in the Irish Healthcare Centre Awards 2025 in the category of - Best use of Information Technology.

On June 18th 2024, Cabinet approved funding for a Respiratory Syncytial Virus (RSV) immunisation program utilising Nirsevimab. This decision aimed to reduce significant morbidity caused by RSV and associated hospitalisations/ ICU admissions and the annual strain on healthcare resources hv proactively reducing RSV infections and hospitalisations through immunisation. The Maternal and Newborn Clinical Management System - Electronic Health Record (MN-CMS EHR) Medications Workstream were involved in national local initiatives. contributing and significantly to its success.

The aims were to:

- Accurately record Nirsevimab administration ensuring adherence to national guidelines for RSV prophylaxis, MN-CMS EHR Medications the Workstream, composed of pharmacists and clinical informatics experts, developed functionality within the EHR to record patient-specific medication administration based on age criteria.
- Document consent for administration, refusals and non-administrations due to clinical contraindications recognising that not all patients would receive the medication.
- Design a clinician-alert-system understanding the importance of timely administration, the team designed a clinician-alert-system which was crafted following the

Institute for Safe Medication Practices recommendations. This alert triggers when clinicians access a patient's record without documented Nirsevimab administration or non-administration, ensuring proactive engagement and reducing missed doses.

• Enhance accuracy in medication documentation, an alert prompting clinicians to scan the QR code on the Nirsevimab product ensures that medication details, including batch and expiry information, are captured in the patient's record.

Additionally, processes were established to ensure the status of Nirsevimab administration is visible throughout the patient's EHR and is included in the electronic discharge summary to the GPs for continuity of care.



Background

Respiratory Syncytial Virus (RSV) is a common respiratory virus that typically causes mild, cold-like symptoms. While most people recover within a week or two. RSV can be serious, especially for infants and older adults. In infants under one year of age, RSV is the most common cause of bronchiolitis-inflammation of the small airways in the lungs-and pneumonia. It also stands as the leading cause of hospital admissions due to acute respiratory illness in young children under five years old. By the age of two, nearly all children have been infected with RSV at least once, but the antibodies developed do not prevent future



infections throughout life.

In Ireland, annual RSV outbreaks occur during the winter months, with the highest numbers of infections typically reported in December and January. These outbreaks lead to a significant influx of paediatric patients, affecting the capacity of paediatric units nationwide. The strain extends to neonatal care units, impacting the ability to transfer babies who need specialised procedures or expert assessments. Additionally, paediatric Accident and Emergency departments experience increased patient loads, and hospital wards are often converted into RSV wards during peak seasons.

With Cabinet approval in place an immunisation programme utilising commenced Nirsevimab was to reduce infant RSV infections and hospitalisations through immunisation that would mitigate the annual strain on healthcare resources. The MN-CMS EHR Medications Workstream with over ten years of experience was well-equipped to react swiftly to changes in practice and implement advanced functionalities to ensure a successful agile development to support the Immunisation programme.

To accurately record Nirsevimab administration and ensure adherence to guidelines for RSV prophylaxis, the team developed functionality within the EHR to record patient-specific medication administration based on age criteria. Recognising that not all patients would receive the medication, they also implemented a system to capture and document reasons for nonadministration, such as patient refusal or clinical contraindications.

Understanding the importance of timely administration, the team designed a clinician-alert-system.

This reminder triggers when clinicians access a patient's record without documented Nirsevimab administration or non-administration, ensuring proactive engagement and reducing missed doses. Initially, the alert was run silently to balance validity and prevent alert fatigue.

Continue to next page

MN-CMS Finalist in the Irish Healthcare Centre Awards

The design of the alert-system was carefully crafted following the Institute for Safe Medication Practices (ISMP) recommendations, focusing on principles such as target audience, source credibility, clinical importance, visual design elements like font size and colour, affirmative wording, and optimal placement within the user interface.

To enhance accuracy in medication documentation, an alert was implemented to remind clinicians to scan the QR code on the Nirsevimab product. This ensures that medication details, including batch and expiry information, are accurately captured in the patient's record. Additionally, processes were established to ensure the status of Nirsevimab administration is visible throughout the patient's chart, including during critical workflows like discharge planning, thus enhancing continuity of care and facilitating clinical workflows designed to maximise Nirsevimab uptake

Tús Áite do Shábháilteacht Othar Patient Safety First

Positive Effects of the Technology

The MN-CMS EHR team efforts focused on patient safety and workflow integration across clinical teams. By leveraging their experience from previous extensive implementations and the use of clinical decision support, they were able to design an optimal workflow and user experience. The team engaged in both formal and informal discussions with users to ensure the new processes fit seamlessly with existing clinical practices and considered how Nirsevimab would be administered and by whom. By meticulously integrating clinical expertise with advanced EHR functionalities, the Medications Workstream in collaboration with other national teams and subject matter experts exemplifies how dedicated teams can drive significant advancements in public health initiatives. This collaboration ultimately contributed to the success of the project.

The Medication Workstream's proactive approach and innovative development and use of the EHR has significantly contributed to the successful launch of the Nirsevimab immunisation program. Their efforts demonstrate excellence in clinical informatics and have had a tangible impact on patient care, healthcare resource optimisation and support significant advancements in public health initiatives aimed at keeping infants healthy and alleviating the strain on paediatric units across the country. The development of the MN-CMS EHR to record Nirsevimab immunisations considerably reduces the administrative burden compared to paper based sites, minimising manual data entry and improving accuracy.

The team recognised the importance of monitoring the program's impact and implemented advanced analytics and reporting mechanisms. Resources were secured to develop advanced analytics on Nirsevimab uptake rates across MN-CMS sites, ensuring real-time visibility into the program's success to date and opportunities for improvement. Weekly reports were generated combining MN-CMS EHR Daily Delivery Reports with Nirsevimab prescription and administration records. This provided instantaneous visibility into uptake rates and helped identify potential gaps in administration.

The impact of the program has been significant. Cumulative national uptake is above 80%, surpassing initial targets and potentially preventing hundreds of paediatric admissions due to RSV. Some paper-based sites have reported immunising more babies than live births, prompting analyses of data correlation between births and immunisations. The MN-CMS EHR team's rigorous reporting is based on all babies born, offering a higher fidelity of data compared to paper-based sites which may not be able to record their work with the same level of detail. There is significant potential to do very detailed analyses to examine determinants of immunisation uptake including maternal/ family sociodemographic characteristics, facilitating targeted public health messaging for those groups with lower uptake rates.

This work not only improves patient outcomes, at the moment there is an approximately 90% reduction in RSV hospitalisations in the relevant infant age groups, but also sets a standard for excellence in healthcare informatics.

Future Plans

The Medications Workstream's proactive approach and innovative use of the EHR have already significantly contributed to the successful launch of the Nirsevimab immunisation program and its benefits. This will benefit paediatric units across the country and ultimately the new Children's Hospital.

Through national-level discussions, resources were secured to further develop advanced analytics and the team are currently developing analytic approaches to measure immunisation rates and determinants of uptake. This work will use advanced analytic techniques in order to measure how uptake is influenced by maternal medical and sociodemographic characteristics. These analyses will also measure the impact of deprivation on immunisation uptake, informing public health messaging in order to minimise the impact of RSV across society.

In the future this system innovation will be scalable to all 19 maternity units in the country as well as the community based elements of the programme. Through the existing messaging service an accurate record of the immunisations will be available in GP systems also. It is important to note that the techniques and analytics used for the Nirsevimab reporting can be further developed and implemented for any future programmes or projects.



TECHNOLOGY AND TRANSFORMATION



Technology and Transformation Reporting



T&T reports are available to all staff on our shared Teams Folder - Click here to view.

Vendor Specifications Document SNOMED International

The Irish National Release Centre for SNOMED has produced a vendor specification document to support the procurement of new systems with a clinical terminology component. This specification document has been peer reviewed and approved by the SNOMED Governance Board.

CLICK HERE to view the document

Shining a Light on T&T Careers: Spotlight Now Live on the HSE Career Hub

We're delighted to share that the Technology and Transformation (T&T) Spotlight page is now live on the HSE Career Hub:

careerhub.hse.ie/technology-transformation

This new resource is to highlight the opportunities available within T&T, showcasing the roles that help drive digital innovation across the health service. It reflects the depth and diversity of roles within our teams and the growing demand for talent in areas that directly support the Digital for Care strategy.

The Spotlight page is listed under the main menu 'service spotlight' feature and will rotate into the homepage carousel in the coming weeks once we have recruitment dates. It will also be included in the weekly job alert emails sent to candidates to sign up to the career hub. If you would like to submit to the testimonial section of this page (similar to our 'Day in the Life' Campaign) please reach out to us.

We'd encourage all colleagues to support the promotion of this resource by:



Join our vibrant Book Club where stories come to life! Each month, we dive into a new, exciting book, exploring different genres and perspectives. Connect with fellow readers, share your thoughts, and engage in lively discussions. Whether you're a casual reader or a book enthusiast, there's a spot for you. Sign up today and start your next great adventure.

We meet on the second Tuesday of each month at lunchtime.

New members are always welcome and if you would be interested in joining the group, <u>please register here.</u>

If you're wondering where to find your next book for our monthly book club look no further - here are some ideas for you. If you're an avid reader or love listening to audiobook to your way to work here are some options for you on your next literary adventure.

- Including the Spotlight link in any recruitment campaigns or promotional materials.
- Adding the hyperlinked email banner (attached below) to your signature or correspondence.
- Sharing the link with prospective candidates or professional networks.

This is a great way to direct people to learn more about the exciting opportunities within T&T—and to attract the kind of talent we need to continue driving digital health forward.

This Spotlight is a collaborative achievement across Technology and Transformation HR and Communications, giving us a strong platform to attract candidates and spotlight the people and purpose behind our programmes.



Audiobooks: Audible: Available to download from your smartphone/tablet App Store. 30 day free trial available, €7.99 per month thereafter. One credit per month = one audiobook download.

Borrow Box: Available to download from the App Store. Run by the library. Offer both eBooks and audiobooks to borrow for free for 21 days (which can be renewed).

Spotify: With a premium subscription 15 hours of audiobook listening time available per month.

Kindle: Kindle Unlimited: With a Kindle Unlimited subscription for £9.49 per month, subscribers can borrow up to 20 titles at a time. Over 4 million books available for download. Works on the Kindle or Kindle App.

99c books: Kindle often do deals on certain books for .99c which they renew monthly. These can be seen via the Amazon website or through your kindle (via 'lists').

Physical Books: Library: Never underestimate your local library! You can borrow up to 12 books at a time for 3 weeks (with the option to renew).

Chapters Bookstore: Second-hand online/in-store, excellent selection: https://chaptersbookstore.com/pages/ secondhand-book.

World of Books: Second-hand books online.

Your Opinion Counts Staff Survey 2025

Open from 20 March to 17 April 2025

Take the survey and give your feedback on how we can improve our health service. There is also the option to enter a draw for one of six €300 One4All vouchers.

Scan the QR code





Or go to hse.ie/staffsurvey

All survey submissions are anonymous.

You must enter your health service email address to take the survey. This is to verify that you are a health service employee. It will not link you to your completed survey in any way.

You can still take the survey if you do not have a health service email address. Call the survey helpline on 091 775 953 for an access code.

The helpline is open Monday to Friday from 9am to 5pm and Saturday from 10am to 1pm.

T&T Healthcare Network Study Day: A milestone for collaboration and innovation

By Lise-Ann O'Neill, Niamh Murphy, Stephanie Cremen, Ann Ward and Dara Keeley Critical Care Programme, HSE Technology and Transformation.



Photographed above LtoR: Dara Keeley, Joyce Shaw, Lise-Ann Ni Neill, Loretto Grogan, Ann Ward Carol, Prof. Richard Greene, Niamh Murphy, Thelma Pentony and Stephanie Cremen.

HSE Technology and Transformation (T&T) Healthcare Network marked an exciting milestone by holding its inaugural meeting on Wednesday 26th February 2025 in Dublin. Welcoming T&T staff with experience in delivering healthcare, this new network aims to support their transition into digital roles while fostering professional growth, collaboration and innovation. induction day in 2022. What began with just 11 members has flourished into a community of 41 professionals from diverse clinical backgrounds, including nursing, midwifery, physiotherapy, speech and language therapy, clinical engineering, radiation therapy, dietetics, biochemistry, cardiac physiology, radiography, health promotion, social care leaders and occupational therapy.



Photographed above LtoR: Loretto Grogan, National Chief Nursing and Midwifery Information Officer and Niall Halliday, Chief HSCP Clinical Information Officer, HSE.

Following networking and brief introductions, attendees were warmly welcomed by Lise-Ann O'Neill and Niamh Murphy, co-chairs of the group. They shared the network's origin story – a vision sparked during Lise-Ann's T&T

Inspiring speakers

A highlight of the day was the thoughtprovoking sessions from Niall Halliday, (National Chief HSCP Information Officer), Loretto Grogan, (National Chief Nursing & Midwifery Information Officer) and the keynote address from Professor Richard Greene, (Chief Clinical Information Officer).

These sessions underscored how technical skills combined with real world clinical insights drive innovation and value creation.

Leadership, collaboration, and the future of digital health

The second session of the day was an engaging panel discussion with Professor Richard Greene, Loretto Grogan and Joyce Shaw, Chief of Staff and Head of Business Operations. The discussions touched upon various aspects of leadership, collaboration, and development within T&T.

Shaping for the future

The group agreed goals and next steps for 2025/2026 include:

- Finalising the networks terms of reference to guide network activities.
- Creating working groups within the network based on expertise and shared interests.
- Compiling key resources and contacts to support collaboration.
- Exploring training and career development opportunities for members.

The T&T Healthcare network warmly welcome new membership for 2025/2026. If you have a background in delivering healthcare and are interested in joining or would like more information, please contact <u>liseann.nineill@hse.ie</u> or <u>niamhmy.murphy@hse.ie</u>.

Thank you

We would like to thank our speakers, panelists, and our members for sharing their insights on the day. We would also like to acknowledge the HSE Technology and Transformation Senior Management, with special thanks to Thelma Pentony and the Training and Development Team for their support and encouragement. We look forward to an exciting year ahead!

More photos from the days events on the next page.

T&T Healthcare Network Study Day























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National Quality and Patient Safety Introducing the QPS Competency Navigator

By Veronica Hanlon

Educationalist, QPS Intelligence and Education, National Quality and Patient Safety.

In January of this year, HSE National Quality and Patient Safety launched the first ever Quality and Patient Safety (QPS) competency framework for the Irish health service. The QPS Competency Navigator is the result of a two year extensive co-design project led by the National Quality and Patient Safety Education team and the IRIS Centre at the UCD School of Nursing, Midwifery and Health Systems.

What is it?

The QPS Competency Navigator is a resource designed to support healthcare students, staff, leaders, and patients identify their quality and patient safety learning needs and help them plan their training and development to support the delivery of quality and safe care. It can also be used by educators to inform quality and patient safety curricula in under-graduate and post-graduate teaching and learning.

How was it developed?

An evidence-based co-design approach was used to develop the framework and this involved the identification, development and refinement of competencies related to quality and patient safety. An initial scoping review of national and international literature informed this work, and a series of codesign workshops were subsequently held to develop the framework. Codesign is a values-based approach that demands collaboration from all relevant stakeholders towards a shared goal. In this project, a co-design panel of more than 80 members was formed, comprising of healthcare staff, patient partners, academics and policymakers.

How does it work?

There are four simple steps to using the QPS Competency Navigator.

Step 1 involves selecting the role category that best describes you. A good place to start is with the 'Everyone Working in Healthcare' category which provides key foundational competencies.

Step 2 involves selecting which of the six core topics you would like to explore.

Step 3 allows you to review the competency statements for that topic and select the ones that you feel you need to learn more about.

Step 4 provides a list of suggested learning resources that you can transfer into your professional development plan if you feel they will help you meet your QPS learning and development needs.

Where can I find it?

The QPS Competency Navigator is hosted on the <u>National Quality and Patient</u> <u>Safety Website</u> and can be viewed online or downloaded.



How will this help my Professional Development Planning?

All staff are required to develop and maintain up-to-date knowledge, skills and practices to enable them to adapt to changes in healthcare delivery. Personal or professional development planning (PDP) is part of the HSE's annual Performance Achievement process as well as being a requirement for registration with many professional bodies.

The QPS Competency Navigator can support PDP by helping staff identify their QPS learning needs and the programmes and resources that will support them achieve their learning goals. Many of the resources identified in the QPS Competency Navigator have associated CPD points and these will by hyperlinked to their hosting sites, making the development planning process as easy as possible.

When should I use it?

The QPS Competency Navigator can be used at any time but is particularly useful during professional development planning. It can also be used for new staff, staff changing roles or students planning to begin their career in healthcare. Also, if you are an educator or learning designer, this resource can be used to inform QPS learning outcomes and assessment criteria. The QPS Competency Navigator is an accessible resource which can be easily navigated and includes a combination of text, images and video to provide an interactive learning experience. The interactive design of the resource will allow you to dip in and out of as many different role categories and topics as you wish, making the resource flexible and easy to use.

Companion Tool

The QPS Competency Navigator can be used alongside the annual <u>Prospectus of</u> <u>QPS Education and Learning Programmes</u> which has just been published for 2025.





FROM COMEDY TO HORROR

NIGHT

By Brian Lynch, ICT Project Manager, PMO and Strategy.

In an office far, far away, where the crack is 90, marks the meeting of bold ideas and movie buffs, a select few have been entrusted with a very important mission: agent Bond, James Bond is to deliver the best movie recommendations of the guarter. As the clock ticks and the anticipation builds, we've handpicked a selection that promises drama, suspense, and maybe even a touch of romance to keep you on the edge of your seat. So, buckle in and get ready for a cinematic journey that's sure to entertain and surprise you at every turn. Let's not waste any time and jump right into this cinematic adventure

Companion: In a world where humanlike robot companions exist, the fear of having AI and robots turning against you becomes real. Josh modifies his companion, Iris, to execute a grand plan his friend group have developed for a pay day of sorts. What to expect? A violent thriller set in a Black Mirror-esque world.

Mickey 17: Robert Pattinson stars as Mickey. Impressionable and in debt in part due to his friend, they escape the loan shark who'll chase them to the ends of the earth to collect his debt. To increase his chances of escaping from the ends of the earth, Mickey volunteers as an expendable, but regenerative, research participant on a foreign planet. What to expect? A good cast (Toni Colette, Mark Ruffalo and Steven Yeun also star) and comedy in an immersive sci-fi world.

Civil War: Set during a civil war in the USA (a setting that could be more fact than fiction considering the current USA political climate), Lee, a veteran wartime photographer, takes a young photographer under her wing as they compete against other teams to capture key moments in the war. Kirsten Dunst leads. Jesse Plemmons also stars. What to expect? A harrowing highlight of effects of war, some very intense scenes

and a bonus 'easter egg' appearance for fans of the TV show Parks and Rec.

Gladiator II: Sequel to the renowned Gladiator and starring Ireland's own Paul Mescal as Lucius, Maximus' son. After escaping to a faraway land, Lucius finds himself recaptured and facing a similar path to freedom that his father had to undergo. Also starring a returning Connie Nielsen alongside Denzel Washington and Pedro Pascal. What to expect? An entertaining sequel, epic fight scenes and motivating speeches.

Inside Out 2: Recommended for the young kids in your family, the sequel to Disney's Inside Out is worth a watch. Described by the person that suggested it as "the movie about the emotions and stuff", it was a worthy follow up to the original and kept to the successful Disney Pixar collaborative formula. What to expect? Emotions (and stuff), comedy all represented by classic animation.

Electric State: If you're wondering what Netflix's budget for this film (\$320m) is going to bring you other than a hike in the subscription cost, this is a good movie to watch as a family to find out. Millie Bobby Brown joins Chris Pratt and Giancarlo Esposito in a movie that's about the aftermath of a robot uprising fueled by an ambitious technologist. What to expect? Comedy, emotion and action combined into an RTÉ Big Big Movie type movie.

Bring Them Down: Christopher Abbot, Barry Keoghan and Colm Meaney star in this Irish movie about sheep farming. Two neighbouring farming families dispute over two rams and what follows is a series of revenge-fueled escalations to end the dispute. The movie does a great job at showing the perspectives of each of the families and their motivation. What to expect? Dark, violent (animal cruelty, gore) with a bit of comedy thrown in.



Your one-stop-shop for Technology and Transformation

Discover a wealth of resources designed to support you in your role. Our eHub is your one-stop destination for everything you need—right at your fingertips. Simply click on any of the icons below to access key areas, explore valuable tools, and uncover helpful information.



PERFORMANCE ACHIEVEMENT



Outline clear objectibves



Improves how we deliver health services.





Helps you **develop** in your role and gives **clear vision** of where you are going

Performance Achievement is a meeting with your line manager about your future:

- Set your goals
- Receive feedback
- Gain clarity about your role
- Improve job satisfaction
- Support and training required

More Info

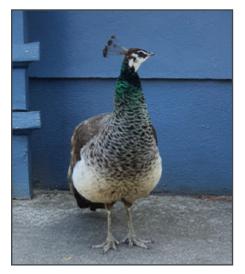
Lunch & Learn

HseLanD modules

PA hub on HSE Website



Meet: Polly Mae



Polly Mae is a beautiful Peacock and has made herself a beloved member of her family, not just for her beauty, but for her delightful quirks that keep everyone entertained.

Polly Mae has a habit that sets her apart she loves to peer through windows at her owners, keeping a close watch on their daily activities. Whether she's checking in from the garden or keeping tabs from the patio, her ever-watchful eyes ensure that nothing escapes her notice. It's as if she's taken on the role of the household supervisor, making sure all is well inside.

When it comes to treats, Polly Mae has a clear favourite—fruit! From juicy berries to crisp apple slices, she eagerly enjoys

every bite. And while she might not share the same snack preferences as her canine companion, she does give the family dog an occasional break from guard duty. With her sharp senses and natural instinct to observe, Polly Mae makes sure everything is under control.

Her playful and curious nature makes her a joy to have around. Whether she's strutting proudly across the garden or sneaking a peek through the windows, Polly Mae has a personality as bright as her feathers. Her family cherishes every moment with her and looks forward to many more years of her wonderful antics.

Polly Mae is truly a one-of-a-kind pet, bringing joy, laughter, and a little extra security to her home—one window check at a time!

Polly Mae lives with Holly Kelly who joined our Training and Development team recently.

If you would like us to share your furry or feathered friend(s) and their stories in our Pets Corner feature, please contact us at

T&T Communications





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MOBILE TELEPHONY

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Easter Egg Hunt

Hop on over for an egg-citing family day out at Bridget's Garden, Malahide this Easter! This fun-filled Easter Egg Hunt will include lots of exciting activities and takes place from 19th to 21st April 2025.

To book tickets, <u>click here.</u>



Dublin Coffee Festival

Dublin Coffee Festival will be showcasing a weekend of incredible exhibitors, competitions, entertainment and more! This take place between Saturday 12th and Sunday 13th April 2025 at the RDS, Ballsbridge, Dublin. For more information, <u>click here.</u>

Dunmore Cave

Dunmore Cave, not far from Kilkenny town, is a series of limestone chambers formed over millions of years. It contains some of the most impressive calcite formations found in any Irish underground structure.

Dunmore is now a show cave, with guided tours that will take you deep into the earth – and even deeper into the past.

For more information, <u>click here.</u>





Cúirt International Festival of Literature

The 40th **Cúirt International Festival** of Literature is taking place now until 13th April 2025 in Galway. Initially held as a three day international poetry festival in 1985, Cúirt has since evolved into a week-long programme of events celebrating a mix of literary arts across the city's favourite venues.

With readings, discussions, launches, and workshops, Cúirt hosts a wide selection of world-class authors who are at the pinnacle of their writing careers, as well as introducing you to compelling new voices and debut authors.

For more information, visit cuirt.ie



Slaney River Tour

Experience a guided tour of the River Slaney in Wexford, which is not only stunningly beautiful, this tidal area has also been recognised as a Special Area of Conservation for its diverse wildlife. Take time to enjoy your surroundings and listen as the song bird's guide you up the river. Tours are 2 hours long and all safety equipment including a wetsuit is provided.

To book tickets, please click here