

# Technology & Transformation NEWSLETTER

A monthly newsletter brought to you by the  
Technology and Transformation Communications Team.

If you wish to contribute please contact us at:  
[Communications.TechnologyAndTransformation@hse.ie](mailto:Communications.TechnologyAndTransformation@hse.ie)

## HEALTHMAIL

**Celebrating a decade of  
Secure, Efficient, and Evolving  
Healthcare Communication**



**By Karina Hull,**  
Healthmail Operations Manager, A2i-HIDs.

Healthmail is the HSE's secure clinical email service designed to facilitate safe and confidential communication between healthcare professionals. Needless to say, secure email is crucial in the healthcare sector, where the privacy and security of patient information is paramount.

Healthmail celebrates its 10th birthday

this year, having come into operation as a very simple proof-of-concept in November 2014. Healthlink was already well established as the national messaging broker for structured data so Healthmail's remit was to facilitate exchange of unstructured data between GPs, hospitals and HSE staff nationally.

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## HEALTHMAIL

### Celebrating a decade of Secure, Efficient, and Evolving Healthcare Communication

The service grew slowly in its early years, adding community pharmacies in 2017, nursing homes and optometrists in 2018, dentists in 2020, physiotherapists and private consultants in 2021 and dietitians in 2023. The real growth in terms of usage began in 2020 when COVID emergency legislative provisions recognised Healthmail as the 'national electronic prescription transfer service', permitting the sending of a script electronically without the need for a signed paper equivalent. This led to phenomenal demand for accounts and huge increases in message throughput, putting pressure on the aging infrastructure which at the time was hosted in the Mater Hospital data centre. So, to ensure the system could operate at peak capacity, we began a cloud migration project which was successfully complete in just under 6 months in January 2021.

Healthmail is now implemented as a dedicated, secure and bounded Microsoft Office 365 and Azure Tenant delivered as a fully managed service by Three and MJ Flood. Three also provide user support from their Business Support Centre in Limerick. We have a wonderful working relationship with the team who are as committed and passionate about Healthmail as we are!

#### Key Features of Healthmail

- **Security:** As a critical national service, the highest levels of security are required. Healthmail has enabled geo-fencing to Ireland/UK, 90-day password resets and 90-day inactive account suspensions. We are half way through the MFA rollout with 52% of accounts complete to date. Last year we implemented the Barracuda Security Operations Centre (SOC) and Extended Detection and Response (XDR) platform. We have a consistent monthly Cyber Rating of A (though the aim is to get to A+).
- **Bounded Network:** By default, all domains are blocked from communicating with Healthmail but there is a growing list of white listed agencies, including all public and private hospitals, section 38/39 agencies and so on. Transport layer security (TLS) connections are in

place with all allowed domains.

- **Compliance:** Healthmail is designed to comply with various data protection regulations, such as GDPR. This compliance is crucial for healthcare providers who need to ensure that they are handling patient data in a lawful manner.
- **Ease of Use:** Despite its advanced security features, Healthmail is user-friendly. GPs can use it to send mail from within their practice management applications while other users access through outlook.com.

#### Benefits of Using Healthmail

- **Enhanced Patient Care:** Healthmail allows for quick and easy communication between healthcare providers. It improves communication processes, speeding up exchange of clinical information which can lead to quicker decision-making and treatment.
- **Reduced Risk of Data Breaches:** Public email services are not secure enough for the transmission of sensitive patient information. Healthmail reduces the risk of data breaches by providing a secure platform for communication.
- **Improved Efficiency:** Healthmail streamlines administrative tasks by reducing the need for paperwork and phone calls. This can save both time and money.

While Healthmail offers many benefits, there are also challenges in providing this service, the biggest being cyber security threats. Healthmail is continually targeted, making our SOC and XDR capabilities so important, together with the support we receive from our own CISO team.

#### Some Stats

At time of writing we have a total of 9,214 Healthmail accounts. The average number of emails sent per month is around 2.2 million and received is 2.5 million. Of those received, approximately 1.9 million are prescriptions sent to pharmacies for dispensing.

[Read more about Healthmail on ehealthireland.ie](https://ehealthireland.ie)



#### Your one-stop-shop for Technology and Transformation

Discover a wealth of resources designed to support you in your role. Our eHub is your one-stop destination for everything you need—right at your fingertips. Simply click on any of the icons below to access key areas, explore valuable tools, and uncover helpful information.





# TECHNOLOGY AND TRANSFORMATION

## Training & Development

A schedule of our upcoming courses are listed below:

### Worrier to Warrior

Date	Duration	Venue	Start & Finish Times	Closing Date
08/10/24 07/11/24	2 x half days	Ashling Hotel, 10 Parkgate St. Stoneybatter, Dublin 8 D08 P38N	09:30 – 13:00	24/09/24

### Managing People Using HR Policies

Date	Duration	Venue	Start & Finish Times	Closing Date
09/10/24	1 Day	Technology and Transformation, 3 <sup>rd</sup> Floor Southgate, Colpe Cross, Drogheda, Co. Meath, A92 YK7W	09:30 – 13:00	02/10/24

If you are interested in attending any of these programmes and have line-manager approval to do so, please [enrol via HSeLand](#).

Access our Training Prospectus and support documents for help with finding or enrolling in courses [by clicking this link](#) for assistance.

Alternatively please contact [Training.TechnologyAndTransformation@hse.ie](mailto:Training.TechnologyAndTransformation@hse.ie) and we will be happy to assist you.

Parking at [The Richmond](#) is limited and offered on a first come, first-served basis. Smithfield Car Park is 5mins from the venue. [Click here](#) if you wish to book in advance.

Parking at our offices in Southgate, Drogheda is available for free in the Dunnes Stores underground carpark. Please be aware there is no parking on the ground level around the shopping centre as clamping will take place after 2 hours.

Food Requirements: We offer a light lunch on our full day courses which consists of sandwiches/wraps and tea/coffee. Please let us know in advance if you have any special dietary requirements.

## Free Online Courses with

# ecollege

eCollege is a SOLAS-funded online training facility. It provides a range of free online courses with certificates, available any time. If you want to learn at your own pace, eCollege is perfect for you.

eCollege courses are free, part-time, certified, and always on-demand, so you can get started straightaway.

The courses could help you whether you are already doing a course and want to add to your learning or you simply want to improve your skills or learn new ones. The courses are designed to give you specific skills training with certification, to help you improve your skills.

#### [How to qualify](#)

eCollege courses are currently free to

anyone over 18 who holds a valid PPSN and has a postal address in Ireland.

If you are not sure what to expect from an eCollege course, you can find out more information on the [eCollege website](#).

Please note, while these courses are intended to be completed outside of normal working hours, you should discuss same with your line-manager, particularly if the course(s) form part of an agreed Performance Achievement discussion.

# Relaunch of eHealth Connect to Tech-Connect:

## Enhancing Connectivity and Collaboration for Technology and Transformation

By **Brian Lynch**,  
ICT Project Manager, Integrated Information Service (IIS).

As our department evolves into Technology and Transformation, we are excited to announce the relaunch and rebranding of our organisational platform. Formerly known as eHealth Connect, the platform has been rebranded to Tech-Connect to better align with our department's new identity. Along with this rebrand, Tech-Connect will also be moving from the [ehealthireland.ie](http://ehealthireland.ie) website to our internal platform, [eHub](http://eHub).

Originally launched in 2023, the Tech-Connect platform was designed to provide a dynamic and accurate way for our team to stay connected and informed. The old-style hierarchical org chart was replaced with a user-friendly, visual representation that offers greater accuracy of staff information and facilitates better communication across departments.

The [Tech-Connect platform](http://Tech-Connect platform), hosted on PowerBI, hasn't changed, it retains the innovative features of the original, including the Network Navigator-style chart that visually represents our organisation's staff, departments, and reporting relationships. Developed in collaboration with the Business Operations team and supported by the

Recruitment Team, Tech-Connect ensures that finding contact information for your colleagues is easier than ever.

As mentioned earlier, Tech-Connect will now be hosted exclusively on eHub, our internal platform. This move will make Tech-Connect accessible to all Technology and Transformation staff from this centralised location. To make it as easy as possible for our staff to access our eHub, there is an access tile located under the [Business Operations section on ehealthireland.ie](http://Business Operations section on ehealthireland.ie).

We invite you to explore Tech-Connect in its new home on eHub. The platform includes an introductory page, an FAQ section, and a How-to-Video to guide you through its features. Enhanced search, dropdown, and help functions are available to improve your experience.

If you find any incorrect details about yourself on Tech-Connect, you can easily request updates by using the link on the dashboard to contact the Technology and Transformation HR Team. They will ensure your information is corrected by coordinating with the IIS Team.



### RECRUITMENT

[recruitment.technologyandtransformation@hse.ie](mailto:recruitment.technologyandtransformation@hse.ie)  
[hr.technologyandtransformation@hse.ie](mailto:hr.technologyandtransformation@hse.ie)

### EMPLOYEE RELATIONS

[employeerelations.technologyandtransformation@hse.ie](mailto:employeerelations.technologyandtransformation@hse.ie)

### TRAINING & DEVELOPMENT

[training.technologyandtransformation@hse.ie](mailto:training.technologyandtransformation@hse.ie)

### FINANCE

#### Revenue contacts:

Corporate and East: [revenue.po@hse.ie](mailto:revenue.po@hse.ie)

Midland: [carmel.hayes@hse.ie](mailto:carmel.hayes@hse.ie)

Mid West: [sarahellen.daly@hse.ie](mailto:sarahellen.daly@hse.ie)

North East: [maria.smith@hse.ie](mailto:maria.smith@hse.ie)

North West: [deirdre.ohagan@hse.ie](mailto:deirdre.ohagan@hse.ie)

South: [ICTBizOps.south@hse.ie](mailto:ICTBizOps.south@hse.ie)

South East: [ITPurchasing@hse.ie](mailto:ITPurchasing@hse.ie)

West: [anita.gaffney@hse.ie](mailto:anita.gaffney@hse.ie)

#### Capital Contacts:

Corporate and Infrastructure Orders:

[Infrastructure.orders@hse.ie](mailto:Infrastructure.orders@hse.ie)

Acute and Community Orders:

[CapitalOrders.SE@hse.ie](mailto:CapitalOrders.SE@hse.ie)

### EXECUTIVE SUPPORT

[DSHmgt.Support@hse.ie](mailto:DSHmgt.Support@hse.ie)

New Staff:

[newstaffit.TechnologyAndTransformation@hse.ie](mailto:newstaffit.TechnologyAndTransformation@hse.ie)

### COMMUNICATIONS

[communications.technologyandtransformation@hse.ie](mailto:communications.technologyandtransformation@hse.ie)

### MOBILE TELEPHONY

HSE SOUTH: Cork, Kerry.

[lctbizops.south@hse.ie](mailto:lctbizops.south@hse.ie)

HSE EAST: Dublin, Wicklow, Kildare.

[mobile.queries@hse.ie](mailto:mobile.queries@hse.ie)

HSE WEST: Galway, Mayo, Roscommon.

[lctbizops.west@hse.ie](mailto:lctbizops.west@hse.ie)

HSE NORTH WES: Sligo, Donegal, Leitrim.

[lctbizops.nw@hse.ie](mailto:lctbizops.nw@hse.ie)

HSE NORTH EAST: Louth, Cavan, Meath, Monaghan.

[lctbizops.ne@hse.ie](mailto:lctbizops.ne@hse.ie)

HSE MIDWEST: Limerick, Clare, North Tipperary

[lctbizops.mw@hse.ie](mailto:lctbizops.mw@hse.ie)

HSE MIDLANDS: Westmeath, Longford, Laois, Offaly.

[lctbizops.ml@hse.ie](mailto:lctbizops.ml@hse.ie)

HSE SOUTH EAST: Waterford, Wexford, Kilkenny, South Tipperary, Carlow.

[lctbizops.south@hse.ie](mailto:lctbizops.south@hse.ie)



# The Edward Worth Library

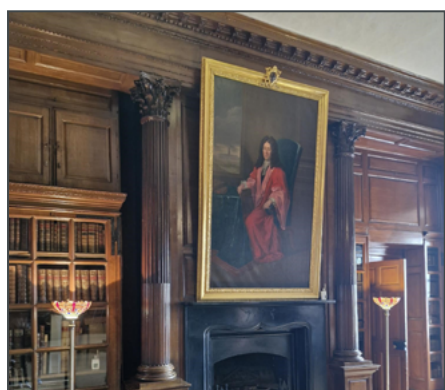
## Dr. Steevens' Hospital Dublin

Dr Elizabethanne Boran,  
Librarian of the Edward Worth Library, Dublin.



Dr Elizabethanne Boran (Librarian of the Edward Worth Library), and Mr Antoine MacGaoithín (Library Assistant of the Edward Worth Library), holding Worth's copy of Moyse Charas' the Royal Pharmacopoea, Galenical and Chymical, according to the practice of the most eminent and learned physicians of France, and published with their several approbations (London, 1678), which will be featured in the Edward Worth Library's upcoming exhibition in September on 'The Practice of Medicine'.

The Edward Worth Library was bequeathed to Dr Steevens' Hospital by Dr Edward Worth (1676-1733), an early eighteenth-century Dublin physician. It has been wonderfully preserved in the library's original bookcases in Dr Steevens' Hospital, one of the earliest hospital foundations in the eighteenth-century Dublin. This building is now the headquarters of the Health Service Executive and is located directly opposite Heuston Station, Dublin. It is easily accessible via bus and tram.



Edward Worth's collection is a treasure trove for anyone interested in the history of early modern medicine, science, and, especially, the history of the book, as Worth was a connoisseur collector of rare printing and fine bindings. He was also interested in literature (both classical and contemporary), history and geography. Many of these themes have been explored in our online exhibitions, which are all available under the 'Exhibitions' tab of [www.edwardworthlibrary.ie](http://www.edwardworthlibrary.ie).

Each year as part of our outreach the Edward Worth Library produces a large online exhibition and this year we'll be focusing on the theme of 'The Practice of Medicine' as a tie-in to the [WONCA Europe](http://www.wonca-europe.org) conference of general practitioners, which will be taking place in the Convention Centre from 25 to 28 September. We will be exploring the different types of practitioners active in sixteenth-, seventeenth- and early eighteenth-century Europe, and the 'turf wars' between them! We will investigate how early eighteenth-century doctors like Worth diagnosed their patients and the many treatments they employed to make them better: diet and exercise, bleeding and purging, herbal medicines, pharmaceutical cures, mineral waters, surgery, and innovative methods such as inoculation. We will also be looking at Worth's books on locations of practice – for hospitals were in their infancy in Ireland when he was practising, and, due to a scarcity of physicians, domestic medicine loomed large.

In addition to our exhibitions and blog posts we also run a lecture series throughout the year. Our next two lectures will be taking place in early October during Dublin Festival of History and will be on the topics of 'Book Cultures and Surgical Training in Early Modern London' (3 October), and 'Forfeited Estates of 1688 in Ireland: an account of the late proprietors and the purchasers; 1702-1703' (10 October). These are held in the Worth Library and booking details may be found on our 2024

Events tab of [www.edwardworthlibrary.ie](http://www.edwardworthlibrary.ie). All are welcome, but places do need to be booked!



This year we will also be taking part in Culture Night (20 September) and holding Open Days during Dublin Festival of History in late September and early October but do please remember you don't have to wait for one of our 'Open Days' as we give tours by appointment throughout the year. If you would like to book a tour, please either e-mail [info@edwardworthlibrary.ie](mailto:info@edwardworthlibrary.ie) or phone 01 635 2215 to arrange. The maximum number allowed on any single tour is 23. We love giving tours so come explore this beautiful library!



Welcome to another month for our Technology and Transformation Book Club. Our club meeting will take place today:

**Tuesday, 10th September 2024  
at 1pm via MS Teams**

New members are always welcome and for more information, please contact us at [TT Communications](http://www.ttcommunications.ie).

We meet on the second Tuesday of each month at lunchtime. If you haven't read the book you are still encouraged to join us for a chat and a cuppa. It's always fun to link in on a teams call that isn't work related!

# HEPS | 2025

## Healthcare Systems Ergonomics And Patient Safety

The 8th Triennial International Conference on Healthcare Systems Ergonomics and Patient Safety (HEPS 2025) invites submissions for oral and poster presentations. The conference, endorsed by the International Ergonomics Association, will take place next year from June 18th to 20th 2025, at Trinity College Dublin. Abstract submissions open from July 9th to October 15th, 2024.

HEPS 2025 aims to advance knowledge in Human Factors Ergonomics (HFE) within healthcare, focusing on patient safety, system performance, healthcare ergonomics, and equity. Topics include AI, digital health, patient safety culture,

HFE competencies, and healthcare staff wellbeing. The conference also emphasizes design for safer systems, risk management, and equity in healthcare.

Abstracts, limited to 500 words, must align with conference themes and be submitted through the online portal. Submissions will undergo a double-blind peer review, and acceptance is contingent on presenter registration. Notifications will be sent by November 30th, 2024, with early bird registration closing in January 2025.

[All information and entry dates can be found on the HEPS 2025 website.](#)

## LUNCH AND LEARN SERIES

The latest list of lunch and learn sessions are listed below.

All sessions take place on Fridays at 12.30 unless otherwise stated. These sessions have been hugely beneficial for us to learn about the work going on in teams across Technology and Transformation.

### Coming up soon:

**13th September, 2024:**

**Preventing Work Related Stress** with Nodlaig Carroll.

**27th September, 2024:**

**Cultural Diversity in the Workplace** with the Diversity Equality and Inclusion Team.

**18th October, 2024:**

**Halloween 'Samhain'** with storyteller Grainne Rafferty.

**15th November, 2024:**

**Virtual Wards – There's no place like home**

with Julie Bellew, ICT Programme Manager Telehealth & CAWT.

[View this handy guide on how to find the Discovery Zone on HSELandD.](#)

If you missed some of the previous sessions this year, all of the Lunch and Learn recordings are now available on our eHub on the Resources Page.

[You can view the Resources Page on our eHub here.](#)

## Pets Corner



### Meet Rua: The Playful Red Setter of Duleek!

Rua is just 5 months old, and this spirited Red Setter is already making a big impression in his home in Duleek where

he lives with Aoife Walsh and her family.

Rua is full of energy and loves nothing more than playing, munching on treats, and—true to his mischievous nature—getting into anything he isn't supposed to!

Despite the children's best efforts, Rua remains utterly terrified of water, making bath time a dreaded event in the household. On the flip side, he has developed a fascination with all forms of footwear and clothing, much to the amusement (and occasional frustration) of his family.

Rua's antics are so entertaining that they've earned him his own Instagram page, thanks to the family's teenager. If you'd like to keep up with his adventures, be sure to follow him at [@rua\\_the\\_red](#).

Stay tuned for more updates from Rua, the lovable rascal who's quickly becoming a local favorite!





## Specialised Care Services - Clinical Management System (SCS-CMS)

# Specialist Palliative Care Benefits Workshop

By Jodie McCrann

ICT Project Manager SCS-CMS, ICT Community Delivery.



Photographed above L-R: Mary Cooke, ICT Delivery Director, alongside workshop facilitators from Technology and Transformation - Pauline Fitzgerald, Susan Gaffney, Jodie McCrann, Niall Ginnity, Gayle Reilly, Andrew Harte, Patrick Keaveney, and Greg Lambert.

Technology and Transformation's (T&T) Specialised Care Services Clinical Management System (SCS-CMS) Programme welcomed attendees to a National Specialist Palliative Care – Clinical Management System (SCS-CMS) Benefits Workshop on August 1st in the Radisson Blu Hotel, Athlone.



Pauline Fitzgerald, SCS-CMS Programme Manager opening the workshop.

The workshop provided the opportunity for operational, technical, clinical and senior representatives from across the sector to identify and discuss benefits that could be realised with the implementation of the SCS-CMS. With over 150 stakeholders in attendance, T&T facilitated the session with support from InterSystems, the National Forensics Mental Health Services (NFMHS) and National Rehabilitation Hospital (NRH).

SCS-CMS sits within Community Health and the programme involves the implementation of a patient Electronic Health Record (EHR) called TrakCare, from the vendor InterSystems. TrakCare's initial introduction to Ireland as an EHR went live in NFMHS and NRH in 2023.

The national SCS-CMS Business Case to implement TrakCare in all Specialist Palliative Care (SPC) sites throughout Ireland has been approved. The Phase One sites are Milford Care Centre (MCC) and Our Lady's Hospice and Care Services (OLH&CS). They are in the discovery phase for the project, which involves working within specific areas and disciplines to document the 'as is' and capture these processes, workarounds, challenges and pain points to ensure optimal understanding and cohesion before moving into the next phase.



The Benefits Workshop provided an opportunity for all national stakeholders to collaborate to identify and baseline priority benefits for the project, under the guidance of the T&T, NFMHS, NRH and InterSystems teams, who shared their learnings and experience on the day.

The workshop was opened by Pauline Fitzgerald, SCS-CMS Programme Manager, followed by an insightful overview of the SCS-CMS Programme and the national SPC Business Case vision, led by Gayle

Reilly, SCS-CMS Senior Project Manager. Gary Mooney from InterSystems took the group through the benefits of TrakCare. Jodie McCrann, SCS-CMS Project Manager, discussed why benefits realisation is crucial and provided the group with the practical tools for the interactive workshops. NFMHS and NRH shared their lived benefits experience with TrakCare with attendees.



Gayle Reilly, SCS-CMS Senior Project Manager sharing insight into the SCS-CMS Programme and National Specialist Palliative Care Business Case vision.

The two interactive workshops saw like-minded individuals grouped together by discipline to maximise the opportunity to identify benefits. With guidance from MCC and OLH&CS and benefits expertise

from T&T, InterSystems, NFMHS or the NRH, each table identified and baselined their benefits.

The first workshop enabled participants to work cohesively to identify potential benefits that will traverse the entire SPC sector. In the second workshop, delegates actively engaged to prioritise the identified benefits and outlined action plans to baseline these.

[Continued to next page.](#)



# Specialist Palliative Care Benefits Workshop (SCS-CMS)

Feedback from the workshops was captured and will be used to further inform the SPC CMS implementation.

The day closed with a senior management panel discussion exploring themes such as considerations that the wider SPC service might need to factor to ensure benefits are realised and sample priority benefits that could be realised by having the same shared clinical solution across all SPC services in Ireland.

Mary Cooke, Delivery Director for Community Health, said: "It was inspiring to see such a great turnout and enthusiasm from the Specialist Palliative Care community. The Benefits



(Q+A Panel): Senior management panel discussion. L-R Mary Cooke, ICT Delivery Director Community Health, Technology & Transformation; Dr. Lucy Balding, Consultant in Palliative Medicine, Medical Director OHL&CS; Gary Mooney, Clinical Solution Lead InterSystems; Maurice Dillon, National Lead for Palliative Care, Access and Integration; Dr. Feargal Twomey, Consultant in Palliative Medicine, Milford Hospice & UL Hospitals Group, Clinical Lead National Clinical Programme for Palliative Care; Pat Bergin, Head of Service, National Forensic Mental Health Service.



Workshop provided an opportunity for stakeholders to collaborate as we embark on this journey which will enhance the experience of both service users and the staff delivering the services into the future."



The insights and connections made will undoubtedly drive meaningful change as we move forward in the digital transformation journey.

[You can read more about SCS-CMS here.](#)



# Performance Achievement

Performance Achievement (PA) helps you develop in your role and gives you the opportunity to meet with your manager to discuss your learning and development needs.

To simplify the process, the PA team have introduced a new form which is applicable to all staff. Links to the new form can be found [here](#) together with a guide to completing your PA Form:

## PA Reporting

National HR only require reporting on the first PA meeting of the year. Data on any follow-up PA meetings after the initial meeting is not required.

## PERFORMANCE ACHIEVEMENT



Outline clear  
objectives & Goals



Improves how  
we deliver  
health services



Helps you **develop** in  
your role and gives  
**clear vision** of where  
you are going

Performance Achievement is a **meeting** with your line manager about your future.

- Set your goals
- Receive feedback
- Gain clarity about your role
- Improve job satisfaction
- Support and training requirements

## More Info:

Discovery Zone  
via [HSeLanD](#)

HSeLanD Modules

[PA Hub](#) on  
HSE website

## Get Involved:

# TECHNOLOGY & TRANSFORMATION HELL AND BACK

By James Hughes

Cloud Platform Team.



The Technology and Transformation Hell and Back Day is just around the corner, taking place on Saturday, 21st September 2024.

All 18 spots for our TT staff have now been filled, so registration is closed. However, you can still make a meaningful contribution by supporting the charity our 18 colleagues will be raising funds for: [Féileacáin](https://www.idonate.ie/fundraiser/eHealthHellandBack8k).

Féileacáin is a not-for-profit organisation dedicated to providing support to those affected by the loss of a baby during or after

pregnancy. They offer essential comfort and guidance to families during their darkest moments, supplying comfort items and a support structure that families never imagined they would need.

If you'd like to support this cause, donations can be made through the [iDonate](https://www.idonate.ie/fundraiser/eHealthHellandBack8k) site set up for this event.

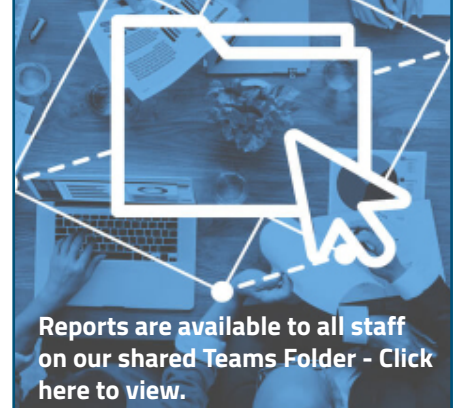
For more information or any questions, please feel free to reach out to me at: [James.Hughes@hse.ie](mailto:James.Hughes@hse.ie).



Photographed above L-R: Fernandez Badejo, Martin Whelan, Emma Hinch, Ciara Perciavalle (Microsoft), Tiernan Wright, Liam Mulroney, and Jose Mota.

Photographed above are members of the Technology and Transformation Corporate Delivery team who successfully completed the Microsoft Business Application Developer Certificate program through Lasell University. This 12 week online programme provided learning on the use of Microsoft Power Platform to design, plan, build, and demonstrate comprehensive business applications in a capstone project, using Power Apps, connecting data with Microsoft Dataverse, automating processes with Power Automate, building chatbots with Power Virtual Agents and an introduction to the newest member of the Power Platform, Power Pages.

## Technology & Transformation REPORTING



Reports are available to all staff on our shared Teams Folder - Click [here](#) to view.

## EAPandME

Employee Assistance Programme

Many of us experience stresses and strains in our work and personal lives and might be wondering if there is anyone there to help.

Call **0818 327 327** to speak to someone who can help.



## Vendor Specifications Document SNOMED International

The Irish National Release Centre for SNOMED has produced a vendor specification document to support the procurement of new systems with a clinical terminology component. This specification document has been peer reviewed and approved by the SNOMED Governance Board.

**CLICK HERE**  
to view the document





## The HSE Digital Health Learning Passport

To take full advantage of the opportunities digital health technology has to offer it's important to build a digitally enabled workforce. The HSE Digital Health Learning Passport is currently being developed to equip all HSE staff with tools and skills to enhance their digital health capabilities.

The Digital Health Learning Passport will provide valuable insights and practical skills for all staff to apply to their daily

work and initially this will consist of 3 foundational learning modules:

- Digital Health Literacy
- Data Literacy
- Digital Health Clinical Safety

Further information will become available as the Digital Health Learning Passport development progresses.

For all queries please contact:  
[digitalforcare@hse.ie](mailto:digitalforcare@hse.ie)



There are so many acronyms in use within the HSE it can be hard to keep track of them all.

Click here to view this valuable online tool called HALO which documents some of the most common acronyms we use in the organisation.

## Technology and Transformation CAREERS

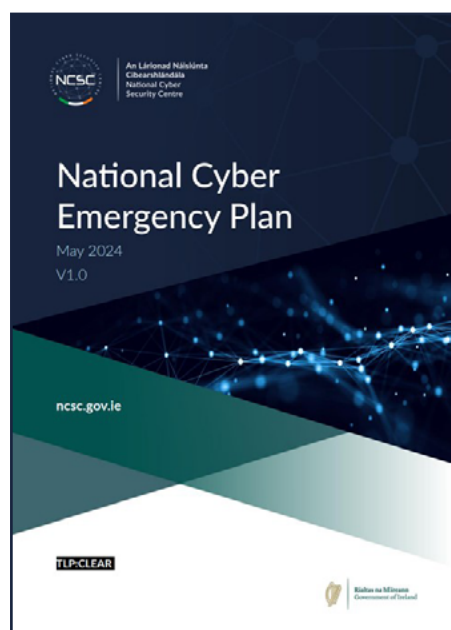


To find out about any positions that have been advertised for eHealth, please go to our [Careers Page on ehealthireland.ie](https://ehealthireland.ie).

You can contact the HR Team on:  
[recruitment.technologyandtransformation@hse.ie](mailto:recruitment.technologyandtransformation@hse.ie)

## National Cyber Emergency Plan

The Ireland's National Cyber Emergency Plan (NCEP) has been published. The plan outlines three different response modes and covers the process by which the national cyber emergency is declared, managed and co-ordinated.



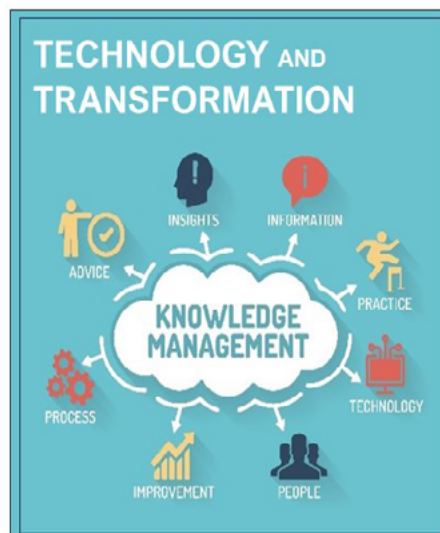
It ensures that everyone understands their roles and responsibilities during a cyber emergency.

[You can read the full plan which is hosted on gov.ie](#)

In keeping with the subject of cyber security, completing the HSE Cyber Training is crucial for all staff members to safeguard our organisation's digital assets and protect patient data. Cybersecurity threats are constantly evolving, and this training equips you with the knowledge to recognise and respond to potential risks.

By completing the training, you help ensure the safety of our systems and contribute to the overall security of the Health Service Executive (HSE).

Remember, this training is mandatory. If you haven't completed it yet, please do so as soon as possible to comply with our security protocols and help keep our network secure.





## **Your Mental Health is Your Wealth**

### **Minding Your Wellbeing Programme**

#### **Training Dates for Technology and Transformation Staff.**

Mental health and wellbeing has never been so important in our current fast paced working and home lives and staff do need support. The Minding Your Wellbeing Programme is an evidence based programme, focusing on the promotion of mental health and wellbeing. It provides a unique opportunity for everyone to learn and practice key elements on mental wellbeing such as mindfulness, gratitude, self-care and resilience.

The following in-person one day workshops will be held for Technology and Transformation staff and facilitated by our Training and Development department in the Richmond Education and Events Centre, Smithfield, Dublin on:

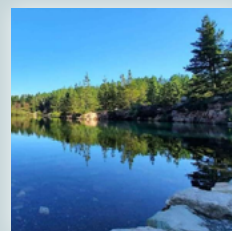
- **Wednesday 2<sup>nd</sup> October 2024**
- **Tuesday 12<sup>th</sup> November 2024**

Please note that this programme has limited spaces and is open to Technology and Transformation staff of all grades. If you wish to attend the programme, please enrol on [HSeLand](https://hse.ie/healthcare/technology-and-transformation/minding-your-wellbeing)

**Participants are requested to obtain permission from their line manager prior to booking.**







## Wexford Walking Trails

Wexford will be hosting the 2024 [Wexford Walking Trail Festival](#).

The trails featured are suitable for all walking abilities between 27th-29th September. Please be prepared for whatever the weather brings by wearing suitable clothing and footwear and bring snacks and drinks with you on each walk. The festival this year offers a choice of three walks. Why not walk all three!



## Swiftogeddon - Taylor Swift Themed Club

This [Taylor Swift themed club night](#) will host non-stop Swifty songs all night. Extended mixes, fan favourites and all the hits will all be played at Cyprus Avenue Caroline Street Cork on 13th September.

Do you have a Blank Space in your diary? Are you Ready for It? Then this night is Taylor-made for you! Tickets can be found on [Eventbrite.ie](#).

## The Great Fjord Swim

Dive in at one of the most majestic settings along the Wild Atlantic Way, Killary Fjord.

The [Great Fjord Swim](#) is an open water swimming event with distances to suit all swimmers and a boat ride to the start line, taking place on 14 September 2024 in Killary Fjord, Leenane, Galway.



[Culture Night](#) / [Oíche Chultúir](#) is brought to you by the Arts Council. It's a national moment, celebrating culture, creativity and the arts and seeks to actively promote the belief that this rich and varied culture is alive, treasured and nurtured in people's lives, today and every day. It is delivered nationwide in cities, towns, villages and rural locations as well as online.

On September 20th 2024 doors will open later and special and unique events will be specifically programmed at participating locations and, thanks to the continued support of the Arts Council and Local Authorities across the island of Ireland, all activities will be available to the public free of charge.

**DUBLIN FRINGE FESTIVAL**  
**2024 7-22 SEPTEMBER**

[Dublin Fringe Festival](#) is a curated, multidisciplinary arts festival taking place from Saturday 7th to Sunday 22nd September, 2024 in Temple Bar, Dublin. presenting contemporary, playful and provocative new work made by Irish and international artists of vision in an annual celebration all over the city.

From form-busting theatre productions, electric dance performance, immersive installations to epic party nights out, every event is curated to ignite your mind and leave an indelible mark on your soul.