## Helix Practice Manager – Lab Order

1. Click Consultation to open a patient's chart

Use the Search toolbar button to locate a patients chart, enter their name or DOB and double click on the correct patient to open their chart.

| <b>** * *</b> * • | a 🦓 - 🖻 🕻  | <b>] ()</b> .                          |               |                      | Helix F   | <sup>o</sup> ractice Manager | - 3.7.8.4 : TheS | urgery, The | Practice : Se | ean             |         |
|-------------------|------------|----------------------------------------|---------------|----------------------|-----------|------------------------------|------------------|-------------|---------------|-----------------|---------|
| Waiting Roo       | от Арроіі  | ntments Patient R                      | eports Tasks  | Admini               | stration  | Help                         |                  |             |               |                 |         |
| a 者               |            |                                        |               | Ş                    | A         |                              |                  |             |               |                 |         |
| earch Add         | New        | Health Consultati<br>Summary * Notes * |               | Medical<br>History * | Immunisat | tions Exams                  | Protocols        | Charting    | Recalls       | HL7<br>Messages | Docume  |
| Patients          | Con        | sultation                              |               | Thatory              |           | Clinical                     |                  |             |               | messages        | Do      |
| Patient Search    |            |                                        |               |                      |           |                              |                  | ×           | GMS :11       | 46955B - 31/0   | 20026   |
|                   |            |                                        |               |                      |           |                              |                  |             |               |                 |         |
| test              |            |                                        |               |                      |           |                              | Search           |             |               |                 |         |
| Main              |            |                                        |               |                      |           |                              | Clear            | T           |               |                 |         |
| Sumame:           | test       |                                        | First Name:   |                      |           |                              |                  |             |               |                 |         |
| Date of Birth:    |            | ÷-                                     | GMS Number:   |                      |           |                              | Show advanced s  | earch       | ~             |                 |         |
|                   |            |                                        |               |                      |           |                              |                  |             | d New         | Consi           | ltation |
| Surname           | First Name | Address                                | Date Of Birth | Age                  | Reg Num   | Туре                         | Phone            |             |               |                 |         |
| Test              | Due        | Ad1, Ad2                               | 14/01/1932    | 91 Y 1               | 87        | GMS11469                     |                  | =           | _             |                 |         |
| Test              | Craig      | Address Line 1, Ad                     | 01/01/1990    | 33 Y 1               | 255       | Private                      | 087123456        | 7           |               |                 |         |
| Test              | FFF        | FFF, FFF, FFF                          | 18/02/1933    | 90 Y 9               | 22        | GMS32261                     |                  |             |               |                 |         |
| Test              | HHH        | HHH, HHH                               | 08/03/1941    | 82 Y 8               | 25        | GMS00785                     |                  |             |               |                 |         |
|                   | -          | 10.1 1.1                               | 4 4 100 10000 |                      |           | Letter                       |                  | La la la    | 1             | A second        |         |

2. Under the Patient Tab, on the Documents Menu select Lab Order and click Add on the bottom left of the Lab Orders screen to make a new order

| n h · h · 🖂 🐁 · 🗎 🗋                                                                                                                                | 💿 ) =                       |                                                                 |                        | Helix Practice Man                               | ager - 3.7.8.4 : TheS | Surgery, ThePractic | ce : Se                                                                        | an                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------------------------------------------|------------------------|--------------------------------------------------|-----------------------|---------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Waiting Room Appointm                                                                                                                              | ents Patient Re             | ports Task                                                      | s Administrati         | on Help                                          |                       |                     |                                                                                |                                                                                                                                                         |
|                                                                                                                                                    | Health<br>ummary *<br>ation | Medication                                                      | Medical Im<br>History* | munisations Exa<br>Clinical                      |                       | Charting Rec        | calls                                                                          | HL7<br>Messages<br>Add Letter                                                                                                                           |
|                                                                                                                                                    | S 1146955B                  |                                                                 |                        |                                                  | <u>Fami</u>           | l <u>v</u> GMS      | H                                                                              | Scan Document<br>Add Form<br>STC Form<br>View All Scans<br>Electronic Referral                                                                          |
| Health Summary Consultation His<br>Documents<br>Document Title<br>Test Cervical Smear Test<br>Test Cervical Smear Test<br>Test Cervical Smear Test | Reviewed                    | Add Letter<br>Created<br>22/11/2023<br>22/11/2023<br>15/11/2023 |                        | ion<br>racetamol 1 G / 100<br>bagio 14 Mg Film-c |                       |                     | <b>H</b><br>(1)<br>(1)<br>(1)<br>(1)<br>(1)<br>(1)<br>(1)<br>(1)<br>(1)<br>(1) | Radiology Order<br>Patient Labels<br>Patient Quick Letter<br>Affidea Referral<br>Alliance Medical Referral<br>Custom Forms<br>External Devices<br>Email |
| Tests<br>Title (Most Recent Date)                                                                                                                  | New Vital Signs             | Add New                                                         | 👌 Medical              | History                                          |                       | Add New             |                                                                                | Social Welfare  Lab Order                                                                                                                               |
| Lab Orders<br>Date Order                                                                                                                           | Response                    | Statu                                                           | is Location            |                                                  | нср                   | Or                  | rder #                                                                         | X                                                                                                                                                       |
| View Add                                                                                                                                           |                             |                                                                 |                        |                                                  |                       |                     |                                                                                | Close                                                                                                                                                   |

3. The Lab Order request form appears. Public will be selected by default. Select the Hospital Lab to place the order with.

| 🗘 Lab Order Request |                           |       |                   |   | × |
|---------------------|---------------------------|-------|-------------------|---|---|
|                     |                           |       |                   |   |   |
|                     |                           |       |                   |   |   |
| Patient Details     |                           |       |                   |   |   |
| Patient Name:       | Due Test                  |       |                   |   |   |
| Date of Birth:      | 14/01/1932                | Sex:  | Male              |   |   |
| Hospital Type*:     | Public      Private       | Hcp*: | Sean Kilkenny     | • |   |
| Hospital*           |                           |       |                   |   | * |
| Hospital Unit*      | Beaumont Hospital         |       |                   |   |   |
| HealthLink Patients | Our Lady's Hospital Navan |       |                   |   |   |
| First Name:         | Due                       |       | Family Name: Test |   |   |
| Date of Birth:      | 14/01/1932                |       |                   |   |   |

4. It's likely that the following dialog box will appear, the user can just ignore/click OK on this.

|                                                                                               | ×  |
|-----------------------------------------------------------------------------------------------|----|
| A match for the selected patient was not four<br>(HL0001) was pre-selected but can be edited. |    |
|                                                                                               | ОК |

5. Click Next to add specimens to the order

| 🟮 Lab Order Request |               |              |     |       |               |        |        |        |          | ×        |
|---------------------|---------------|--------------|-----|-------|---------------|--------|--------|--------|----------|----------|
|                     |               |              |     |       |               |        |        |        |          |          |
|                     |               |              |     |       |               |        |        |        |          |          |
| Patient Details     |               |              |     |       |               |        |        |        |          |          |
| Patient Name:       | Due Test      |              |     |       |               |        |        |        |          |          |
| Date of Birth:      | 14/01/1932    |              |     | Sex:  | Male          |        |        |        |          |          |
| Hospital Type*:     | Public C Pr   | rivate       |     | Hcp*: | Sean Kilkenny |        | •      |        |          |          |
| Hospital*:          | Our Lady's Ho | spital Navan |     |       |               |        |        |        |          |          |
| Hospital Unit*:     | Lab Order     |              |     |       |               |        |        |        |          | -        |
| HealthLink Patients |               |              |     |       |               |        |        |        |          |          |
| First Name:         |               |              |     |       | Family Name:  |        |        |        |          |          |
| Date of Birth:      |               |              |     |       |               |        |        |        |          |          |
| First Name Last N   | ame (         | DOB          | Sex | Ado   | l. 1          | Add. 2 | Add. 3 | Add. 4 | MRN      |          |
|                     |               |              |     |       |               |        |        |        |          |          |
|                     |               |              |     |       |               |        |        |        |          |          |
|                     |               |              |     |       |               |        |        |        |          |          |
|                     |               |              |     |       |               |        |        |        | 🕑 Next 🔇 | 3 Cancel |

6. The Lab Order screen will load. Ensure Clinical Details are added and the Emergency Phone Number is Correct. From this screen select the specimens that you wish to add to your Lab Order.

| 🟮 Lab Order Request   |                            | ×                                                                        |
|-----------------------|----------------------------|--------------------------------------------------------------------------|
| Lab Order Manag       | ge Favourites              |                                                                          |
| Welcome Helix CDM     |                            |                                                                          |
| Patient Demograph     | ics -                      |                                                                          |
| Family Name:          | Test                       | Street Address: Ad1 Our Lady's<br>Address Line 2: Ad2 Hospital: Hospital |
| First Name:<br>Title: | Due                        | Address Line 2: Ad2 Hospital: Hospital<br>Address Line 3: Navan          |
| DOB:                  | 14/01/1932                 | Address Line 5:                                                          |
| Gender:               | M                          | Eircode:                                                                 |
| Email:                |                            | Phone:                                                                   |
|                       |                            | Mobile:                                                                  |
|                       |                            |                                                                          |
| Emergency Phone C     | ontact:* 086000000         |                                                                          |
| Clinical Details:*    |                            |                                                                          |
| Lab Order Guidelines  |                            |                                                                          |
| Current Order         |                            |                                                                          |
| Select Lab Order Favo | urite                      | v                                                                        |
| Date Specimen Collec  | :ted:* 28/11/2023 DD/MM/YY | YY Time Specimen Collected:* 11:05 HH:MM (24 hour format)                |

7. Add tests. Any tests that have been added to the order appear at the top and the name of the test is highlighted in orange. Remove any tests on the order by clicking 'remove' to the left hand side of the test name. Once all tests have been added, click Review.

| Lab Order Request Current Order 1 2 3 Select Lab Order Favourite Date Specimen Collected:* Switch Specimen View:                   | Blue)                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                       | )<br>HH:MM (24 hour format) |
|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| Amylase<br>Coag Screen<br>CRP<br>ESR<br>FBC<br>Eerritin Level<br>Folate ()<br>FSH and LH<br>Glucose Fasting<br>Glucose Non Fasting | <ul> <li>HbA1c</li> <li>HCG - Pregnancy.</li> <li>Infectious Mononucleosis Screen</li> <li>INR</li> <li>Iron Profile</li> <li>Lipid Profile Fasting</li> <li>Lipid Profile Non Fasting</li> <li>Liver Profile</li> <li>NT proBNP ()</li> <li>Potassium</li> <li>Deliver to lab within 4 hours.</li> </ul> | <ul> <li>Progesterone</li> <li>Prolactin</li> <li>PSA</li> <li>Rheumatoid Factor</li> <li>Serum Protein Electrophoresis</li> <li>Thyroid Profile ()</li> <li>U &amp; E Profile</li> <li>Urinary Albumin to Creatinine Ratio</li> <li>Urine Culture with Microscopy</li> <li>Vitamin B12 ()</li> </ul> | Vitamin D.(IA) ()           |
| Antibiotic Therapies: Non                                                                                                          | e v) None v) None                                                                                                                                                                                                                                                                                         | ▼ None ▼                                                                                                                                                                                                                                                                                              | Review                      |

## 8. Click Commit Order to submit the Lab Order

| Lab Order Request                      | nage Favourites                         |                                          |           |                        |
|----------------------------------------|-----------------------------------------|------------------------------------------|-----------|------------------------|
| Welcome Helix CDM                      |                                         |                                          |           |                        |
| Family Name:                           | Test                                    | Street Address: Ad1                      | Hospital: | Our Lady's Hospital    |
| First Name:                            | Due                                     | Address Line 2: Ad2                      | nospital. | Navan                  |
| Title:                                 |                                         | Address Line 3:                          |           |                        |
| DOB:                                   | 14/01/1932                              | Address Line 4:                          |           |                        |
| Gender:                                | M                                       | Eircode:                                 |           |                        |
| Email:                                 |                                         | Phone:                                   |           |                        |
|                                        |                                         | Mobile:                                  |           |                        |
| Emergency Contact<br>Clinical Details: | Number:                                 | 0860000000<br>Test Patient for lab order |           |                        |
| Specimen:                              | Haematology EDTA (Purple)               | Date/Time Collected: 28/11/2023 11:05    |           |                        |
| Procedure and Desc                     | cription                                | Laboratory                               |           |                        |
| 1. ESR                                 |                                         | Haematology                              |           |                        |
| 2. FBC                                 |                                         | Haematology                              |           |                        |
| Specimen:                              | Haematology Sodium Citrate (Light<br>e) | Date/Time Collected: 28/11/2023 11:05    |           |                        |
| Procedure and Desc                     |                                         | Laboratory                               |           |                        |
| 3. INR                                 |                                         | Haematology                              |           |                        |
|                                        |                                         |                                          | Am        | end Tests Commit Order |

9. Once the Lab Order is submitted, a dialog box will advise what specimens need to be sent to the lab. Click OK.

|           | rovide the following specimens<br>ematology EDTA (Purple). | <b>1</b> 70 |
|-----------|------------------------------------------------------------|-------------|
|           |                                                            |             |
| 1 Haemato | logy Sodium Citrate (Light Blu                             | 1e)         |
|           |                                                            |             |
|           |                                                            |             |
|           | Ok                                                         |             |

10. The Lab Order print window displays, with the details of the Order. Click Print to print the completed Lab Order form. The form must be inserted into the package with the specimens.

| General<br>Select Printer             | D                                                   | rder Request                                                                                                                                     | OML2023112811225200111                                                                                                                                                                                                                  |
|---------------------------------------|-----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                       | ed 5) Preferences Find Printer umber of copies: 1 + | GP:<br>Medical Council Number:<br>Practice Details:<br>Address:<br>Hospital:<br>Generated by:<br>Received:<br>Healthlink Message ID:<br>Printed: | General Practitioner Details:<br>Sean Kilkenny<br>001113<br>55442, Helix Test CDM<br>Test<br>Our Lady's Hospital Navan<br>The National Healthlink Project<br>28/11/2023 11:22<br>OML20231128112252001113<br>28th November 2023 11:23 AM |
| Selection     Current Page     Pages: |                                                     | Order Number:                                                                                                                                    | OML20231128112252001113                                                                                                                                                                                                                 |

11. On the Lab Order screen on the patient's chart in Helix Practice Manager a record of the order will be retained.

| walting R      | Room Appo                                     | intments P          | atient Repo             | rts Tasks  | Adminis              | tration Help      |                        |              |          |         |                             |                |         |                          |          |       |
|----------------|-----------------------------------------------|---------------------|-------------------------|------------|----------------------|-------------------|------------------------|--------------|----------|---------|-----------------------------|----------------|---------|--------------------------|----------|-------|
|                | . 💀                                           |                     | I.                      | E          | Ş                    | A                 |                        |              |          |         |                             |                |         | <b>%</b>                 | ~        | E     |
| Search Add     | d New                                         | Health<br>Summary * | Consultation<br>Notes * | Medication | Medical<br>History * | Immunisations     | Exams                  | Protocols    | Charting | Recalls | HL7<br>Messages             | Documents<br>* | Sketch  | Accounts                 | Finalise | Billi |
| Patients       | Cor                                           | nsultation          |                         |            |                      | Clir              | nical                  |              |          |         |                             | Docum          | ents    |                          | Accounts |       |
| est, Due (M) 9 | 1Y 10M 14/0                                   | 1/1932 (Ad1,        | Ad2)                    |            |                      |                   |                        | Fami         | ily      | GMS :11 | 16955B - 31/0               | 08/2026        |         |                          |          |       |
|                | erts:                                         |                     |                         |            |                      |                   |                        |              |          |         |                             |                |         |                          |          |       |
| Ott            | ug Allergies:<br>her Allergies:<br>entifiers: | GMS 1146955         | в                       |            |                      |                   |                        |              |          |         |                             |                |         |                          | Gle      |       |
| ab Orders      | her Allergies:<br>entifiers:                  | GMS 1146955         |                         |            |                      |                   |                        |              |          |         |                             |                |         | _                        | Gle      | nda   |
| ab Orders      | her Allergies:<br>entifiers:<br>Order         | GMS 1146955         | Response                |            |                      | Status            | Location               |              |          | НСР     |                             |                | Order # |                          |          | nda ' |
| ab Orders      | her Allergies:<br>entifiers:                  | GMS 1146955         |                         |            |                      | Status<br>Ordered | Location<br>Our Lady's | s Hospital I | Navan    |         | Kilkenny                    |                |         | 3112811050               |          | nda ' |
| ab Orders      | her Allergies:<br>entifiers:<br>Order         | GMS 1146955         | Response                |            |                      |                   |                        |              |          | Sean    | <u>Kilkenny</u><br>Kilkenny |                | OML202  | 3112811050<br>3112811050 | 2001113  | nda   |